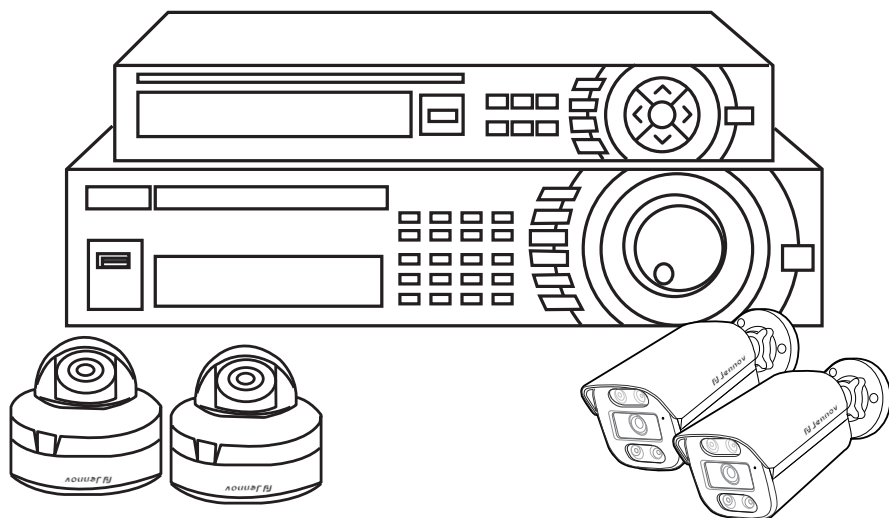


User Manual

POE Monitoring System

(F Series)



 U.S Hotline: +1 3239021978

Customer Support

If you encounter any issues while using our products, please feel free to contact us. Our customer support will help you to solve your problems.



Online Customer Service

: support@jenustech.com

Statement

The quick user guide provides an overview of the system. However, please note that due to hardware and software upgrades the information in this user guide may not be entirely accurate. For the latest user manual, please email support@jenustech.com.

Safety Precautions

- Do not place any fluid containers on the product.
- Use the product in a well-ventilated environment and ensure that the vents are not blocked.
- Please use the included power supply with the product to prevent damage.
- Use the product within its standard working temperature and humidity, as advised in this manual.
- Dust accumulation on the PCB may cause a short circuit. We recommend clean the dust from the PCB regularly to ensure proper functionality.
- Please comply with all regulations and policies in your country and area when using this product.

Letter of Appreciation

Dear Customer,

Thank you very much for your trust and purchasing Jennov POE security camera system.

Jennov keeps striving for excellence, and its security products are popular all over the world. Jennov aims to be a top notch brand in surveillance camera field and making unremitting efforts to develop more advanced and more convenient products for users around the world.

Jennov adheres to the principle of customer first and tries the best to provide high-quality products and customized services for our customers. From the procurement of purchasing raw materials to the rigorous inspection before shipment, the whole process is under strict control. Moreover, in order to enable Jennov security products to be universal, the latest chip is built in every product, which ensures customers to get a better user experience.

It is possible for Jennov POE wired camera kit to work imperfectly as you expected due to uncontrollable environmental factors such as distance and obstacles, so please test the final installation position before set it up, to ensure better use experience. If you have any problem during your use, please do not leave a review directly to define the problem, you can contact us via Email, we'd like to fix the problem with pleasure.

Your suggestion is precious for us to improve the products quality and it's an opportunity to provide customer services for you. We promise to try our best to provide the most satisfactory solution for you.

If you are satisfied with our products, please spend one minute in sharing your experience of this product in the product comments field. Your comment is very important to other customers who are interested in it or ready to buy it, and also an important encouragement to force us to keep hard-working. Thank you for your support!

On behalf of all of Jennov staff, I would like to express my sincere gratitude to you for your trust and support. If you need assistance, please contact us freely.

Thank you again for your cooperation and support. Wish you healthy and the best regards to you. Please take care of Jennov in the future

All staff of Jennov

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Instruction of Camera

1. This manual is for reference only. Due to the device update, it may be different from the content recorded in this manual.
2. Upon receiving the product, please check and confirm whether the accessories are complete.
3. Before installation, please turn on the power to check whether the camera picture appears on the NVR (monitor).
4. The NVR has built-in wifi receiver. In order to ensure the IP camera can receive the NVR signal perfectly, please install the camera in the scope that wifi signal can arrive. (please test whether the NVR wifi signal is reachable or not in advance).
5. All the cameras have been matched with NVR, and the NVR can be viewed and operated immediately after being powered on.
6. If you would like to remote viewing on your phone, you need to connect the NVR video recorder and the router with a network cable.

Note:

Before installing it on the wall, please confirm whether the WIFI signal can be received. (It is recommended to install within 15 meters from the NVR.) If there is no image for more than 1 minute, please press and hold the camera reset button to reset it, and re-pair to add.

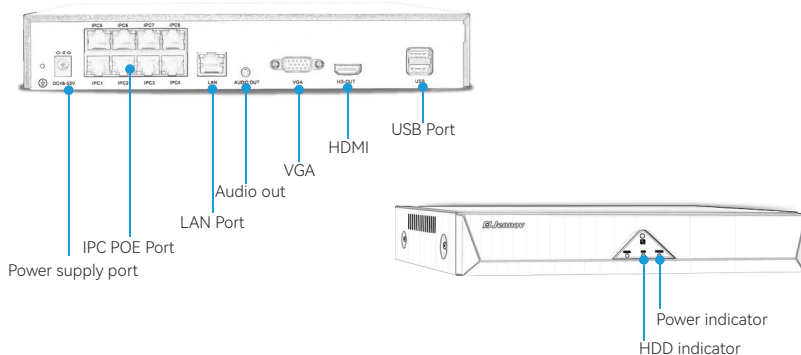
Install on the wall



Install on the ceiling



Instruction of NVR Video Recorder

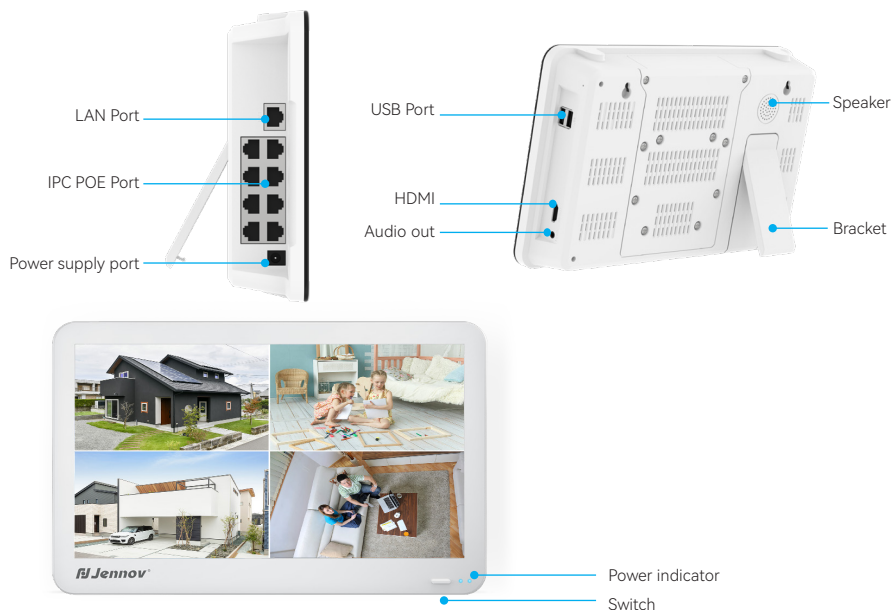


1. **VGA:** Connects the NVR to a TV/monitor with a VGA cable.
2. **HDMI:** Connects NVR and TV/monitor with HDMI cable.
3. **LAN:** Plug the LAN cable into the LAN port of the NVR recording device and home router for remote monitoring.
4. **IPC port:** for camera connection
5. **USB port:** for USB mouse operation, USB fresh drive (USB memory stick) for data storage and system upgrade.
6. **Power port:** for 48–52 V DC adapter
7. **Power indicator:** Turns on when the NVR is powered on.
8. **HDD indicator:** Turns on when the camera is activated.
9. **SPARE indicator:** Remote control reception (Note: this camera set does not come with a remote control notebook)

Note:

1. The number of cameras that can be added is related to the number of NVR-compatible channels (related to the number of channels supported under 'Remote devices')
2. Local viewing/playback is possible on TV or PC monitors. Note that laptop computers cannot be used as monitors.
3. Please use the above models as a reference. The actual product depends on what is shown on the page of the product you are purchasing.

Instruction of NVR Video Recorder

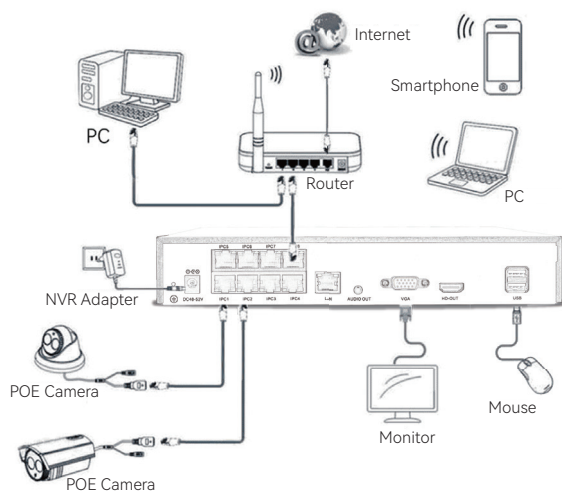


1. **USB port:** for USB mouse operation, USB fresh drive (USB memory stick) for storing data and images, for system upgrades.
2. **Speaker:** for live and playback sound.
3. **HDMI:** for connecting the NVR to TV/monitor via HDMI cable.
4. **LAN port:** for remote monitoring, use LAN cable to connect the NVR recorder to the LAN port of the home router.
5. **IPC port:** for camera connection.
6. **Power Indicator:** turns on when the NVR is energised.
7. **Audio output:** sound can be heard when external earphones are connected.
8. **Bracket:** adjusts the angle of the monitor.

Notes:

1. The number of cameras that can be added is related to the number of NVR-compatible channels (related to the number of channels supported under 'Remote devices')
2. Local viewing/playback is possible on TV or PC monitors. Note that laptop computers cannot be used as monitors.
3. Please use the above models as a reference. The actual product depends on what is shown on the page of the product you are purchasing.

Instruction of Connection



Step 1: Connect the camera to the POE port on the NVR with a LAN cable.

Step 2: Connect the NVR recorder to the TV/monitor with a VGA/HDMI cable.

Step 3: Plug in the mouse.

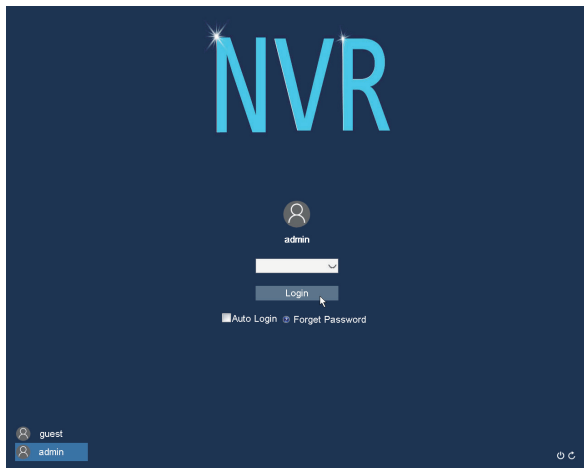
Step 4: Plug in the NVR recorder and the LAN port of the home router with the LAN cable. (Necessary for remote monitoring via smartphone/PC)

Step 5: Switch on the NVR recorder. (After a few tens of seconds the live video will be displayed, supporting local viewing, playback, etc.)

Login Method of NVR Video Recorder

Method of NVR login

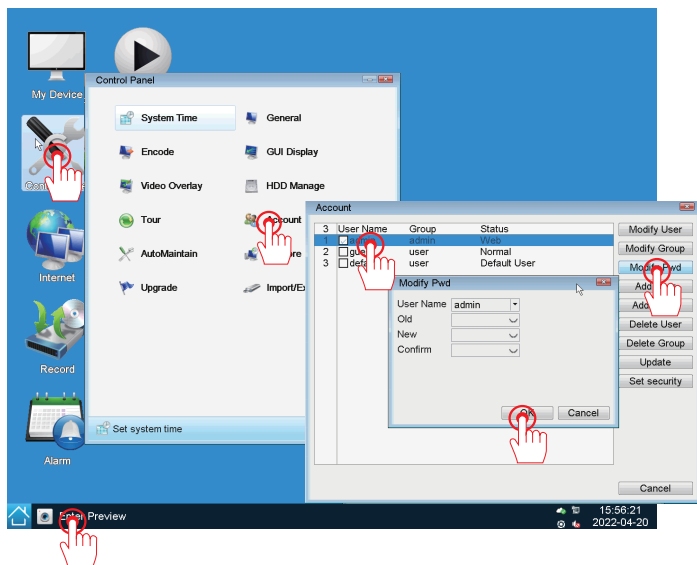
The username is admin, and no password by default (please keep password to be blank), then clicked "Login" to enter the NVR system directly



Change Password

Tips: To protect your privacy, please follow the steps:

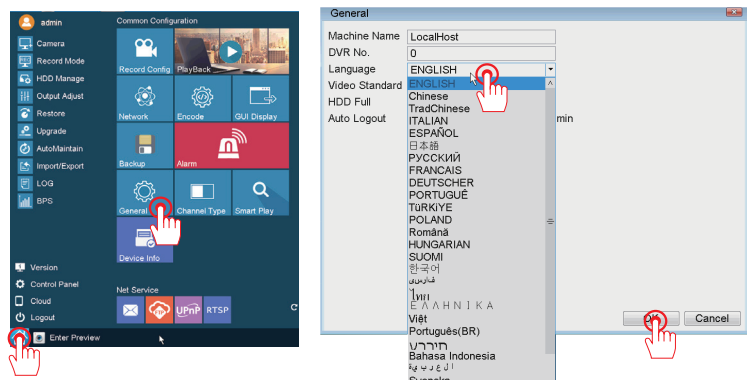
Click system in the lower left corner > Control Panel > Account > User > Modify Pwd



Steps to set up system time and language

1. Language selection, the default is English. If you need to change the language please follow the steps below.

Click system in the lower left corner > General > Language.



1. How to set time and date?

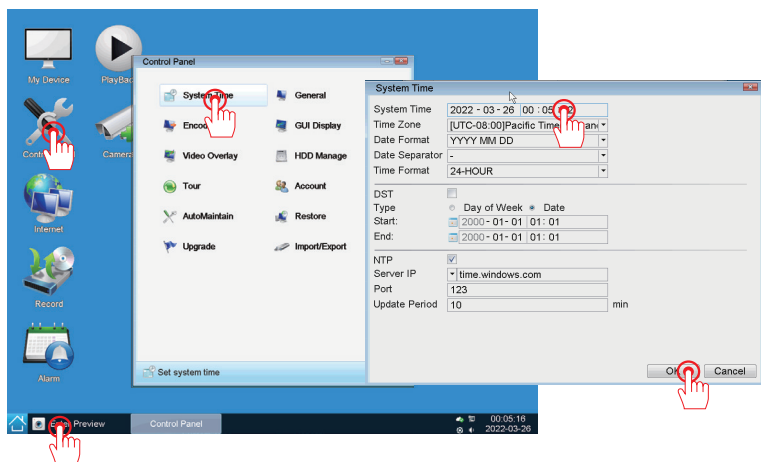
(1) Adjust system time manually:

Click system in the lower left corner > Control Panel > System Time. The time can be modified manually, and the "Daylight Saving Time" can be set.

(2) Adjust system time automatically:

Click system in the lower left corner > Control Panel > System Time.

Choose the corresponding time zone. The local time is obtained automatically. (It is recommended to connect the network cable to automatically adjust the time).



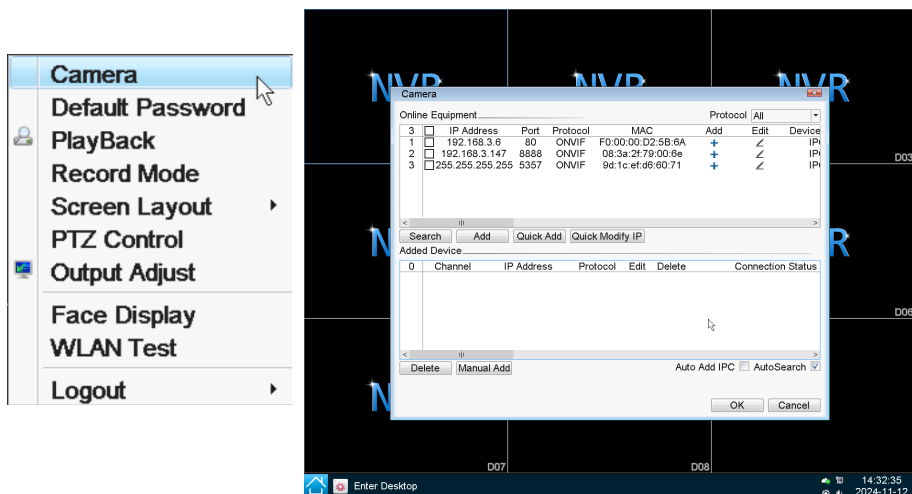
How to Add the camera

If the camera is connected to the recorder with a LAN cable and all the monitoring screens are not displayed / presented as a network error / cannot be connected to the network

(1) Connect the camera to the NVR with a LAN cable and it will automatically pair and connect. The camera screen will then be displayed.

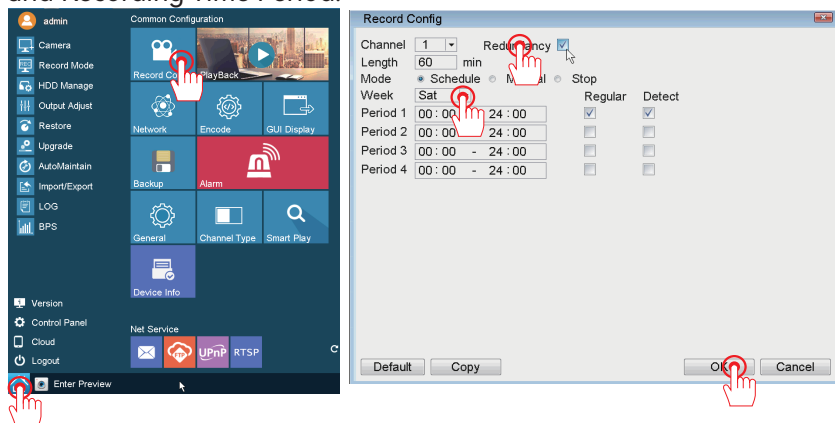
(2) If the screen does not appear automatically after connecting the LAN cable, please try the following methods.

A, If the NVR is connected to the home router, set Menu > Network > DHCP to On. Then right-click > Channel management > Check all channels > Click 'Delete'. Click Search > Select all cameras > Click Add. After the addition is complete, all screens will be displayed.

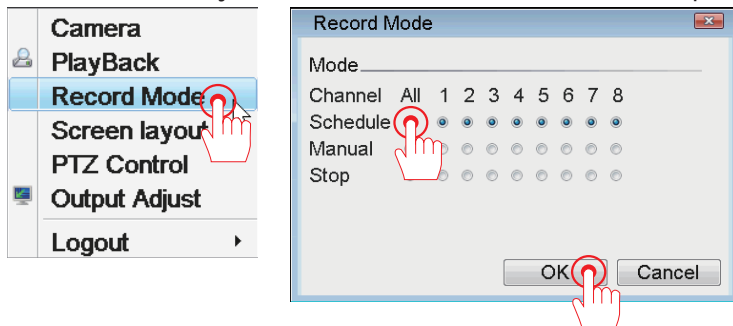


Steps to set up 24-hour video recording

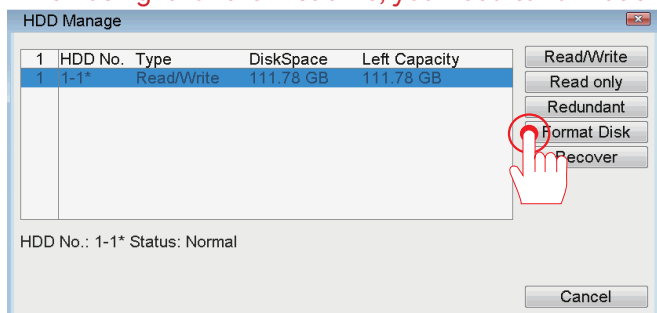
Step 1: Click system in the lower left corner > Record Config > Select Channel > Click Recording Mode(Schedule,Manual,Stop)> Select Week and Recording Time Period.



Step 2: Right-click the screen to open the main menu > Record Mode (The videos is only recorded in the set channel and time period)

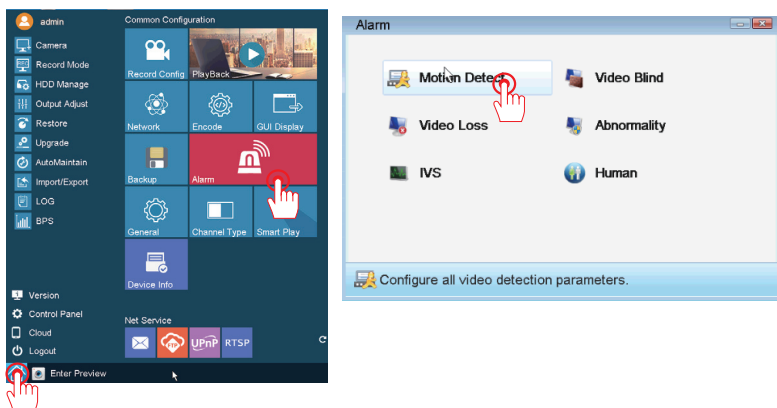


Note: A hard disk is required for recording setup. If you purchased an NVR without a hard drive, you will need to purchase one yourself. NVR temporarily only supports 2.5-inch HDD hard disk, not SSD hard disk. When using it for the first time, you need to format the hard disk.

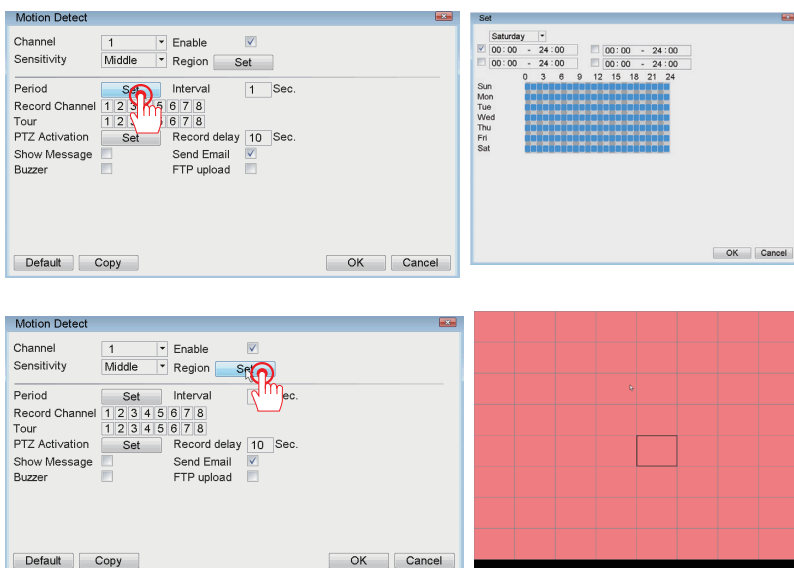


Steps to set up motion detection video recording

Step 1(Enable recording): Click system in the lower left corner > Record Config > Select Channel > Click Recording Mode (Schedule, Manual, Stop) > Select Week and Recording Time Period.

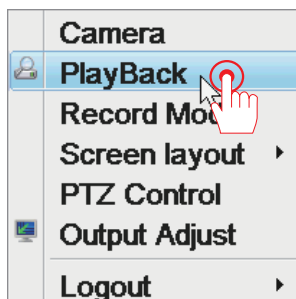


Step 2(Motion Detection Setting):Click system in the lower left corner > Alarm > Motion Detect (or click Enter Desktop > Alarm > Motion Detect), and select the recording channel. Trigger an alarm in the selected region and automatically record Motion detection video.(The alarm range can be set at all).



Steps to set up video playback

Step: Click system in the lower left corner > Playback (or Right-click the screen to open the main menu > Playback)

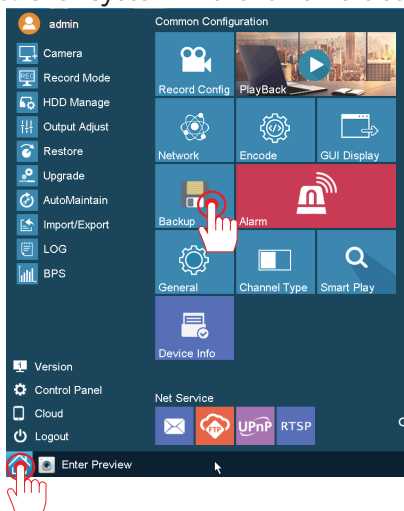


You can search criteria: date, time, channel, recording mode, and then click search. Under “search” you can view all the clips of the video. Select the file and double-click to play, or click the “ Play” button to play. Supports up to 8 channels of simultaneous playback and 16 times fast forward playback.



Steps to set up backup

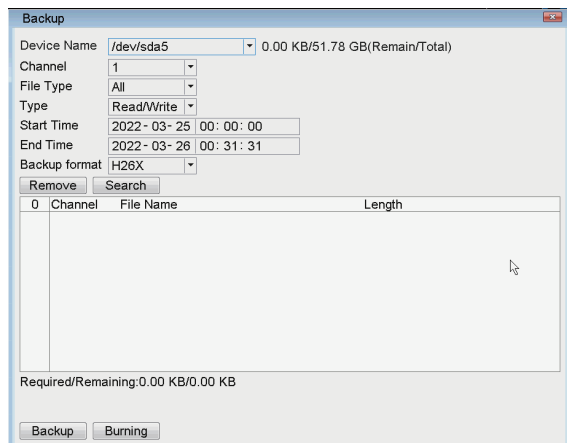
Step: Click system in the lower left corner > Backup



Please follow the steps to backup the video data

1. Insert the USB flash drive into the USB port on the back of the NVR.
2. Select the channel and Record Mode you want to search.
3. Select time period and click the "Search" .
4. Left click the mouse to select the video you want to backup and click "Backup"
5. After completing the search,you can find the Begin Time,End Time,Duration,and Size of the video data.

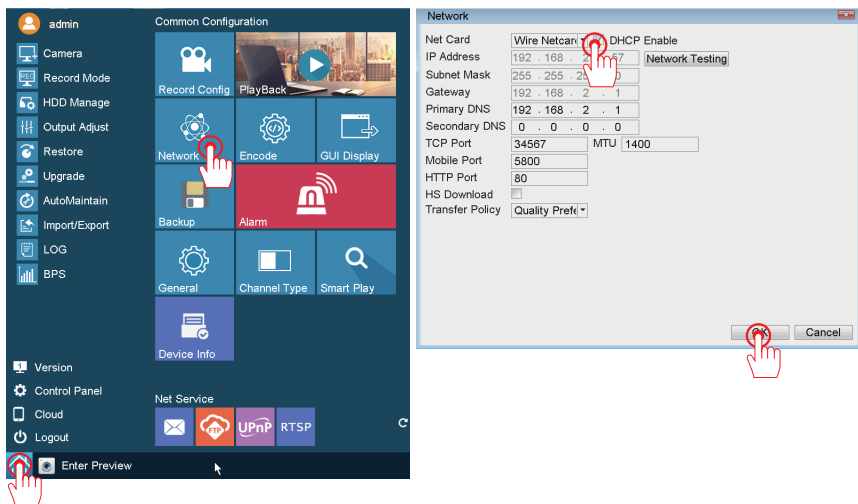
Tips: Because the NVR has only one USB interface, you need to prepare a USB Hub for backup video. In order to make video backup successful,please ensure that the USB flash drive has enough storage space.



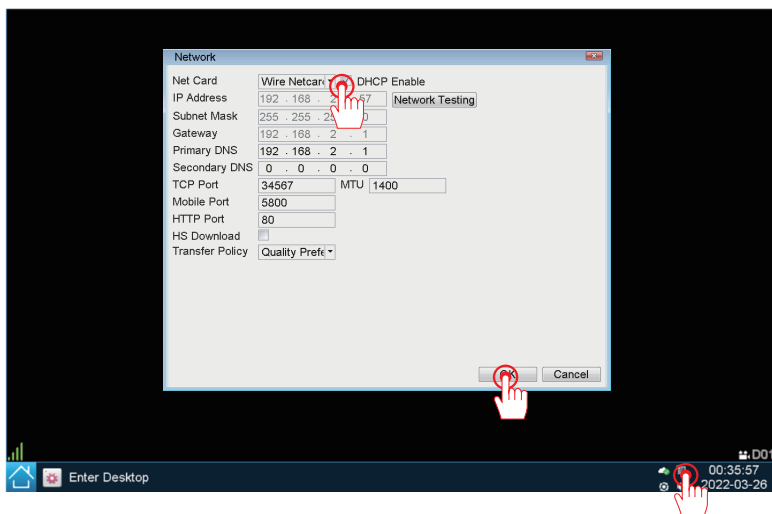
How to enable the NVR connect to the Internet?

Step 1: Click system in the lower left corner > Network

After connecting the NVR device and the router with a network cable, tick Obtain "DHCP Enable", the NVR will automatically identify the router's IP network segment address and change it to connect to the Internet, or you can manually modify the NVR's IP address.

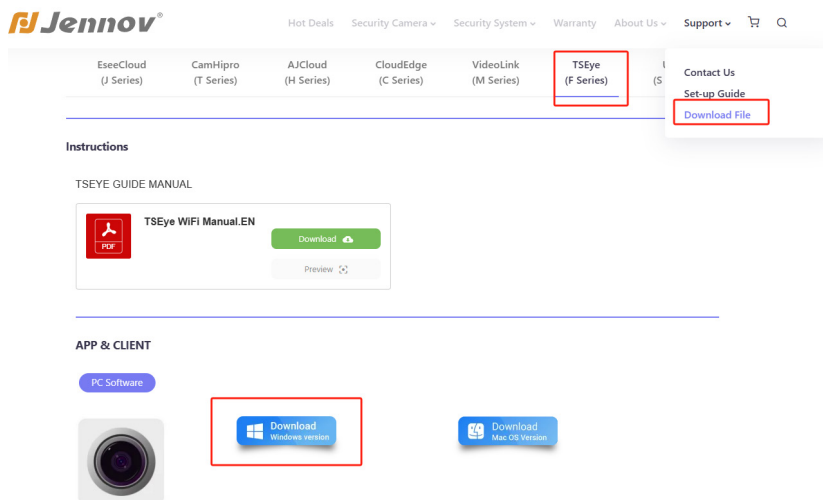


Step 2: Click the PC icon in the lower right corner > Network



Steps to set up view on PC

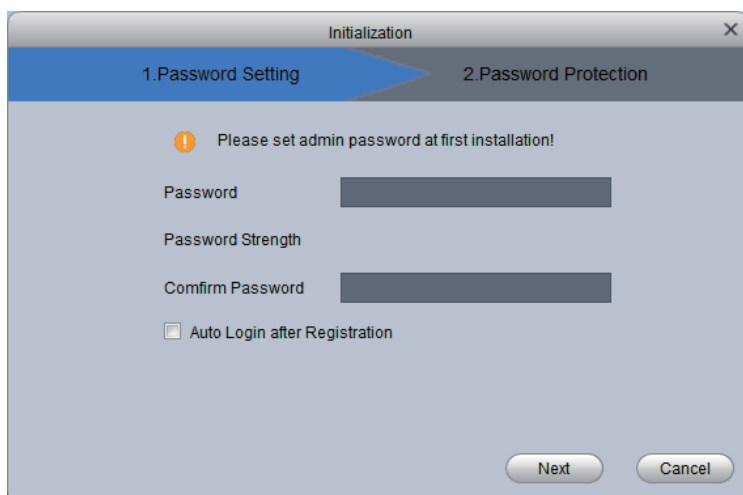
- 1.Type in the browser “www.jennov.com” .
- 2.Find "Support" - "Download File".
- 3.Find the "F-Series-Windows" to download the client .



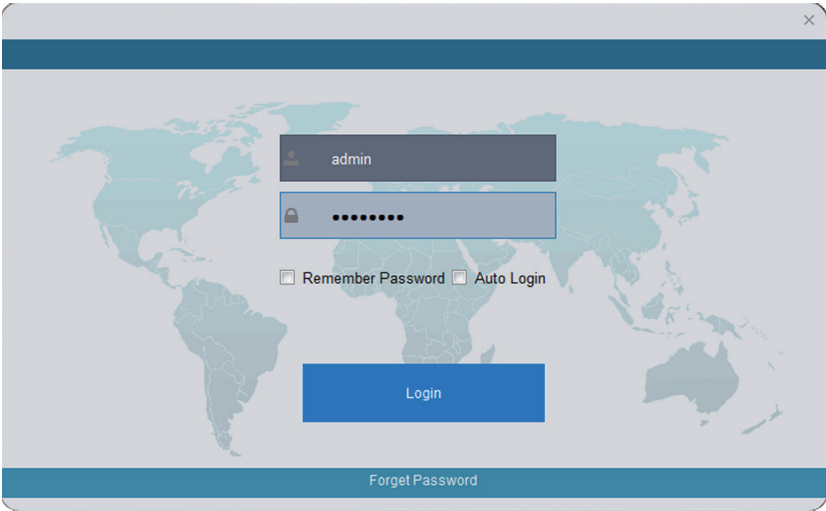
Install and running : “VMS_Eng” software.

(the MAC system is different from the Windows system CMS software)

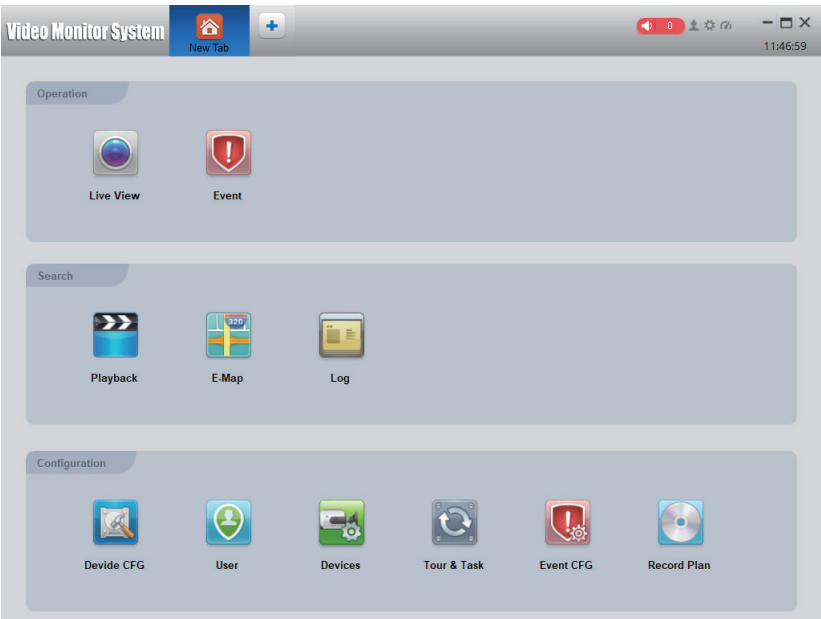
(1) When you run the "VMS" client for the first time, you need to set the client's password.



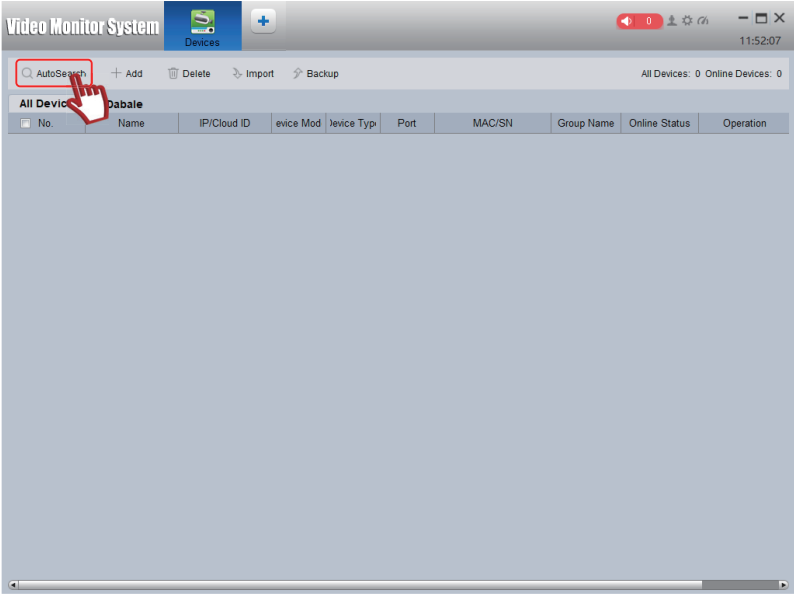
After setting the initial password,enter the username and password to login software.



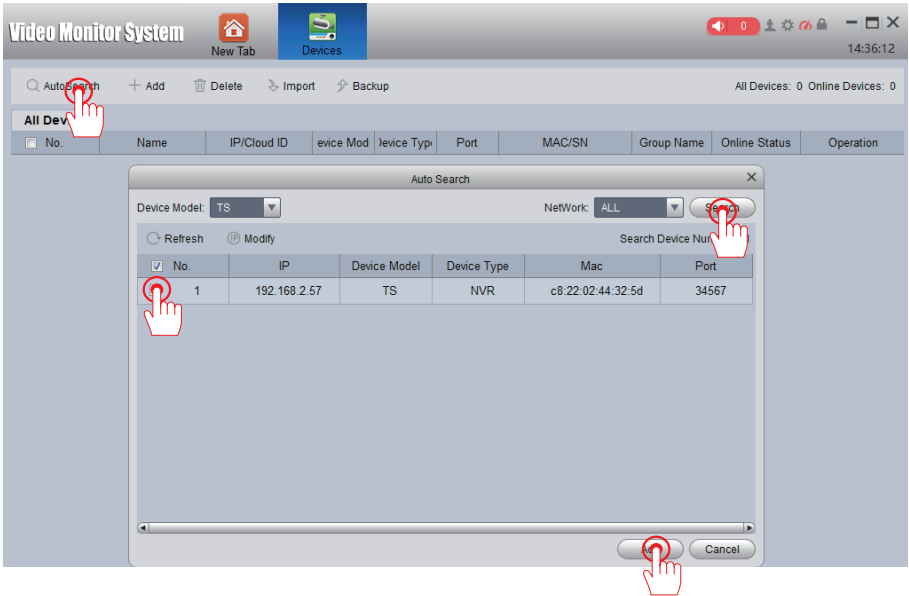
4. After opening the computer software,click [Devices] to add device.



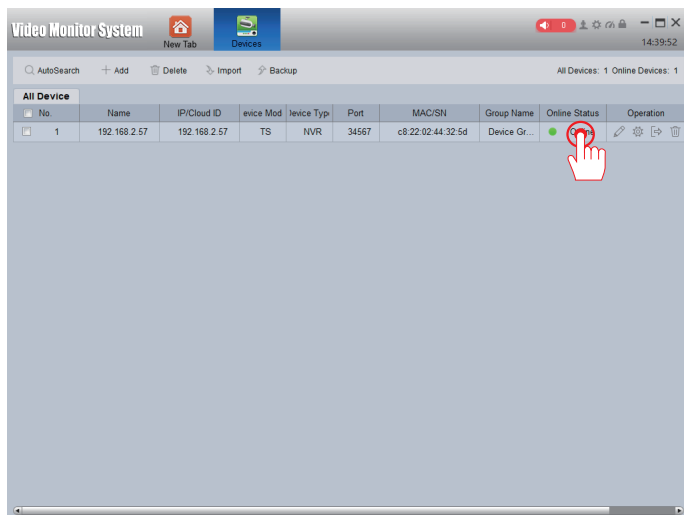
Click [AutoSearch]



Select "TS" and click search, wait for dozens of seconds, the device will display.
Check the device and click [Add] to confirm.

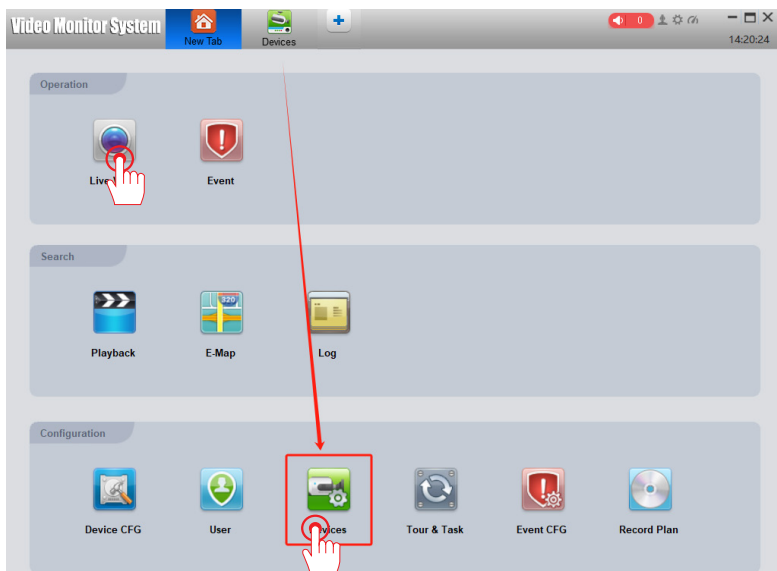


Make sure to add this device, the password is based on your NVR password, if not, please leave it blank. If the addition is successful, the indicator light is green, and it will prompt the device to be online. If it is not online, please check whether the computer and the DVR are in the same network segment.

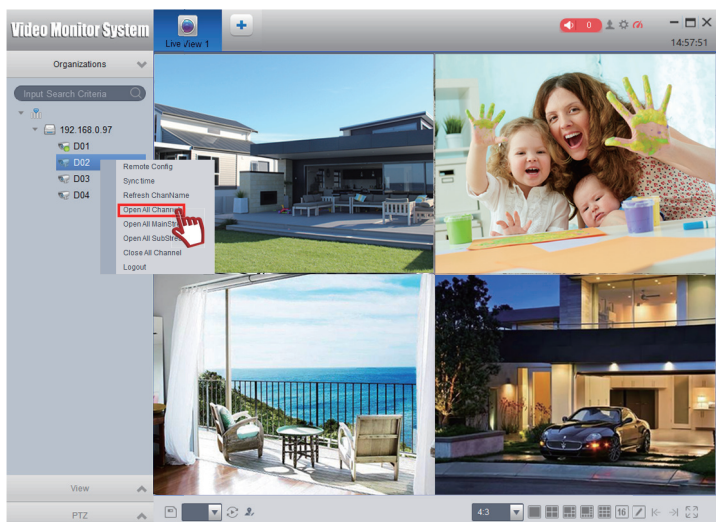


Note: If you can't find the device by auto search, you can add it manually by entering the Device ID of the NVR.

Click the icon  and return to the main software interface, then click [Live View].



Right-click and select the added device and click "Open All Channel" to view the real-time picture.



[Playback]:used to play back the video saved in the NVR HDD.After clicking the button,you can search and play the corresponding videos according to the specific conditions.The steps are basically the same as those on the NVR.

[Screenshot]:used to capture the monitoring screen,the image will be saved in the computer.



Steps to set up view on Mobile Devices(iOS/Android)

How to watch/playback videos on mobile phone APP?

Note: Before the computer/mobile phone connecting to the wireless system,you must connect the NVR and router with network cable.Please refer to "Network" for the specific networking setup steps.

- (1) Scan the QR code on the manual and download APP.
- (2) Open TSEye app in mobile phone for registration and login.The steps are as follows:

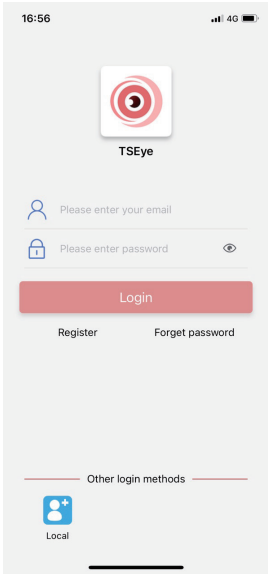
Click "Register" on the app Login interface, and then enter the email address, password and other related information on the "Registration" interface to register and log in.

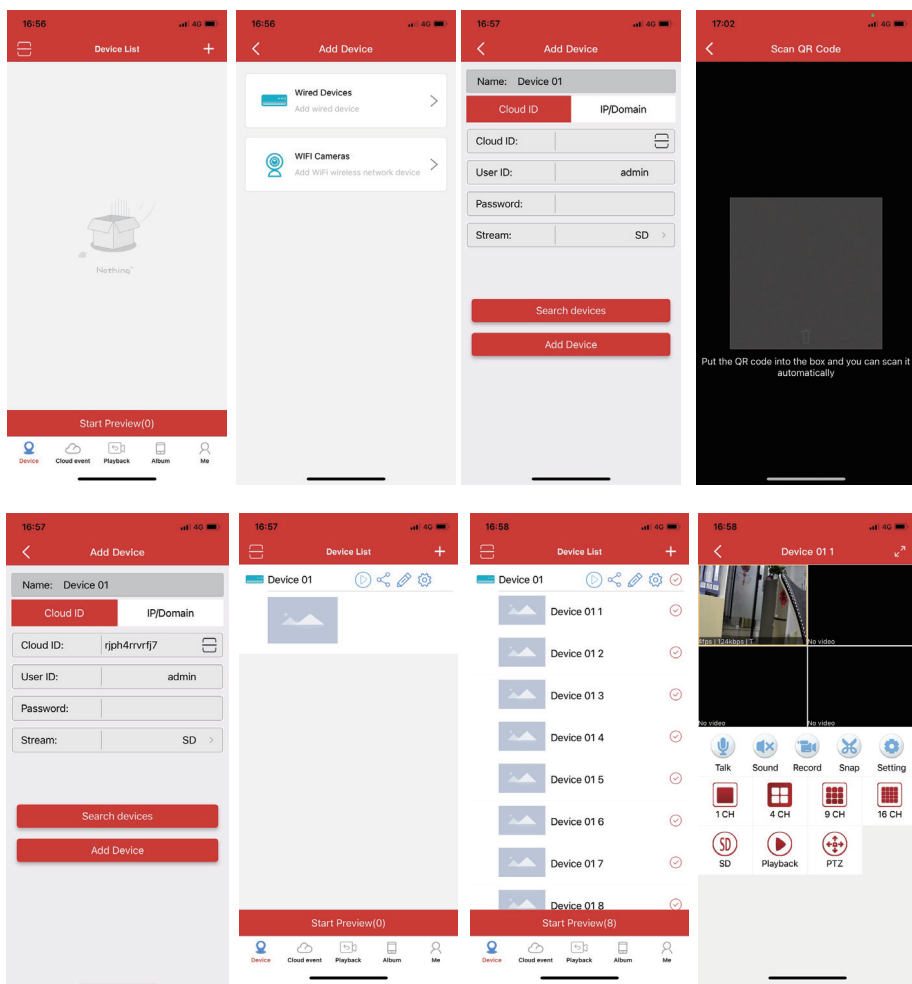


Android



IPhone





(3) Instructions for using "TSEye" mobile phone app:

A. After entering the app, click the "+" button, and click "Wired Devices", then scan the NVR remote access Device ID QR code (you can also enter the Device ID manually).

B. Enter the device name and click "OK", when "Add Device Successfully" is prompted, return to the app homepage to see the monitoring device that has been added.

Note: The default username of the NVR device is admin and password is blank. Click to play button the preview screen, you can click to use [Playback] for switching, [Snap] for capturing.

Warranty Activation

We offer you 12 months free warranty. You can activate your warranty by choosing one of the following methods!

Method 1:

(1) Scan the QR code below to submit a warranty activation application.



Online Customer Service

Method 2:

- (1) Send us an email with the subject line "Warranty Activation".
- (2) Include your order number and order date in the email content.

 : support@jenustech.com

Note:

1. Please make sure your order number and email are correct so that we can activate the warranty for you successfully.
2. We will notify you of the result of warranty activation within 12 hours.