

Quick Guide

H Series Camera



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BB0693

H.0625.001.E

01 Download & Register the Application

Here are two methods to download the "**AJCloud**" app. Please choose the one that is convenient for you.

Method 1: Scan the following QR codes according to the mobile system to download the app.



Android



iOS

Method 2: You can go to the app store and search for **AJCloud to download the app.**



AJCloud



*The app is free. If you receive a prompt to pay when downloading, please contact customer service for assistance.

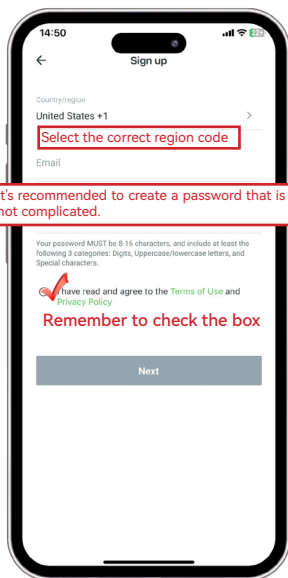
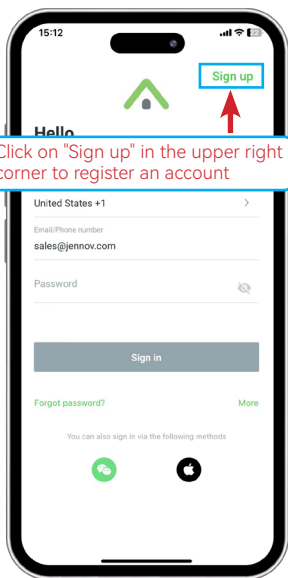


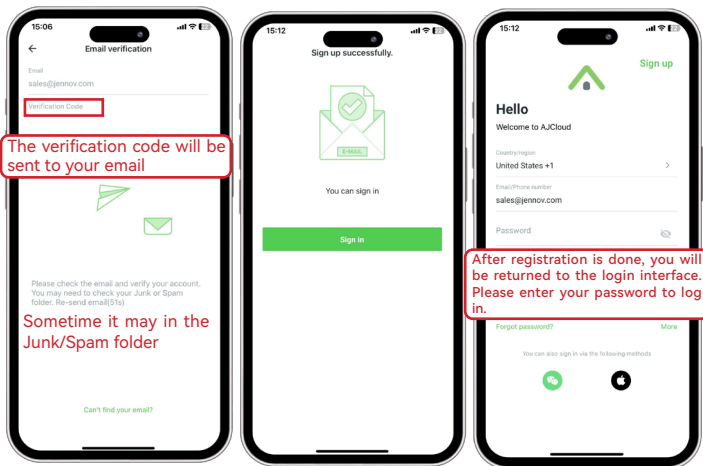
: support@jenustech.com

Register the AJCloud Account

*Please connect the device to the app successfully before installing it in the desired location.

Register an AJCloud account using an email address.



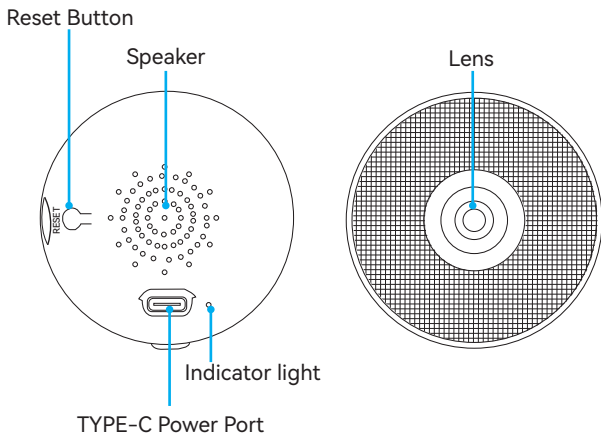
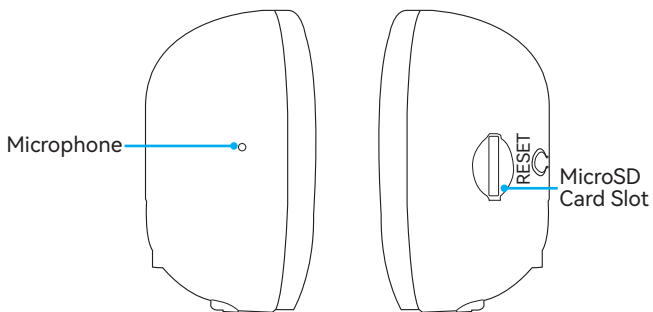


*** If you cannot find the verification code in your e-mail, please try to register with another e-mail address.**

*** If you are unable to register an APP account using email , please contact customer service for assistance.**

 : support@jenustech.com

02 Camera Introduction



Step 1: Turning on the Camera



Power up using the Type-C power cable included in the box

Note: For a stable power and Internet connection, keep the camera plugged in at all times, as it has no built-in battery.

Step 2: Resetting the device

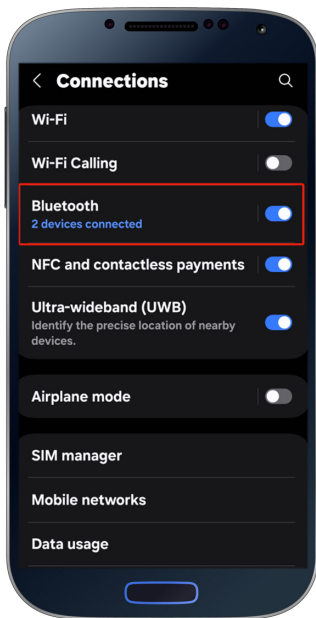


Setup Guide:

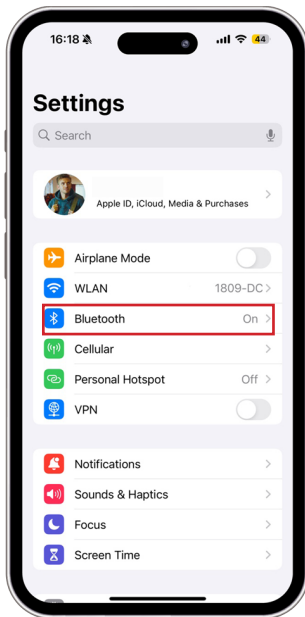
1. **Reset:** Hold reset button for 8-10s until prompt.
2. **TF Card:** Use 32-128GB Class 10 (FAT32).
3. **Placement:** Place near router for first setup.
4. **Note:** Reset and re-add after reconnecting or changing networks.

03 Set up the Camera (Bluetooth)

First, please turn on the Bluetooth function on your phone.

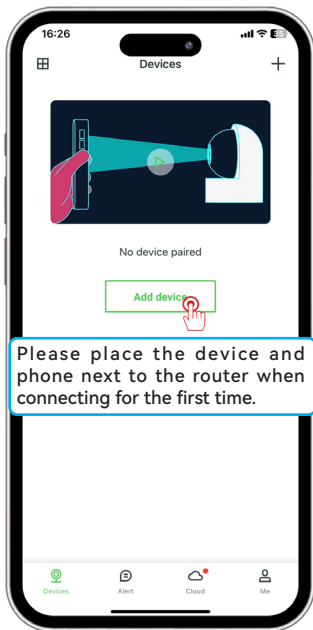


Android

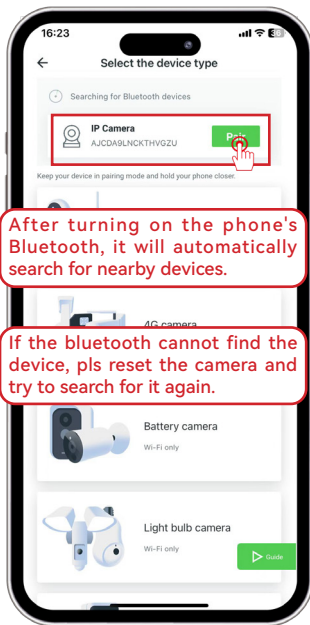


iOS

Then run the "**AJCloud**" APP to connect to the camera.



Please place the device and phone next to the router when connecting for the first time.



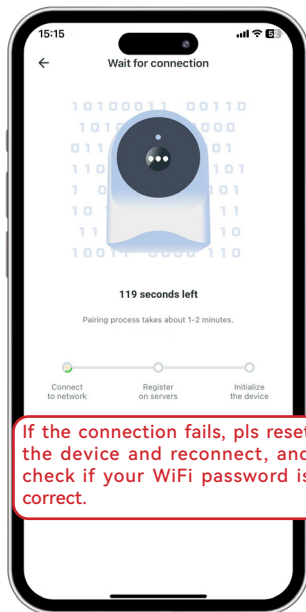
After turning on the phone's Bluetooth, it will automatically search for nearby devices.

If the bluetooth cannot find the device, pls reset the camera and try to search for it again.

Note: this camera only supports 2.4G Wi-Fi connection.

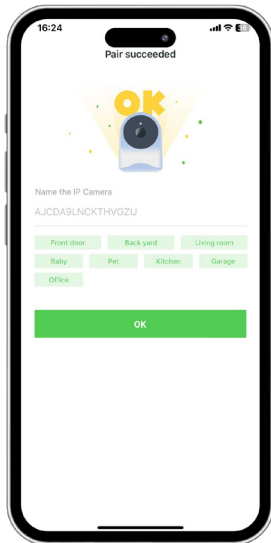


The WiFi password should not be too long or contain too much special characters.

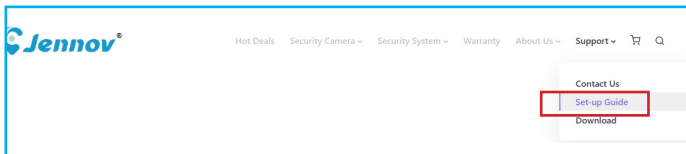


If the connection fails, pls reset the device and reconnect, and check if your WiFi password is correct.

04 Test the Signal and All Set-up



*If you would like to know more detailed product information, please visit our official website to download the detailed user manual.



05 Install the Camera

Optimal Placement:

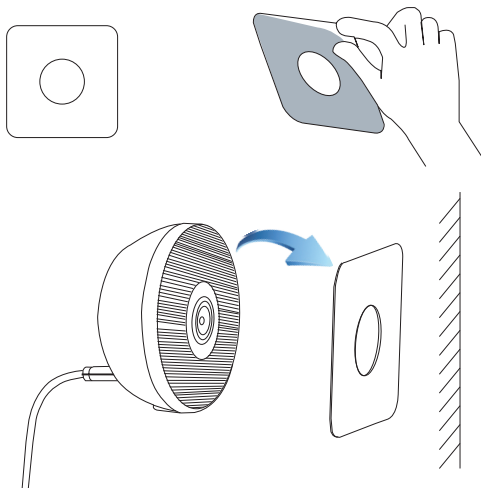
1. Install the camera on a window glass for a clear view.
2. Ensure it is close to both a power outlet and your router.

Pre-Installation Checklist:

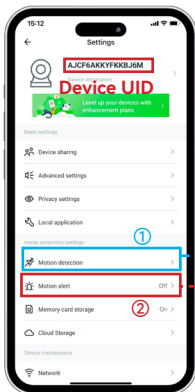
Confirm the camera is successfully connected to your app.

Installation Steps:

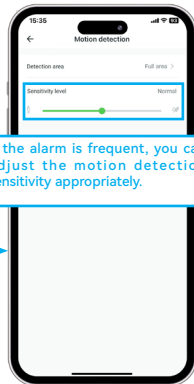
1. Clean the window glass thoroughly where the camera will be mounted.
2. Peel off the protective film from the adhesive sticker and firmly attach it to the cleaned glass.
3. Secure the camera onto the mounted sticker, ensuring the power port is facing downward.



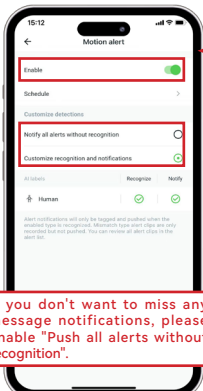
06 Introduction to basic functions



① Adjust motion detection sensitivity.



If the alarm is frequent, you can adjust the motion detection sensitivity appropriately.



② Set alarm time period and alarm notification form.

If you don't want to miss any message notifications, please enable "Push all alerts without recognition".

07 FAQ

(1) The camera cannot connect to WiFi:

1. Make sure the camera is powered on properly. (If there is an indicator light on the camera).
2. When connecting for the first time, it's recommended to press and hold the camera reset button 8s-10s to reset.
3. An overly long WiFi password or one that includes special symbols may prevent the app from properly recognizing the password.

Warm reminder: The camera only supports 2.4GHz WiFi and do not support 5GHz WiFi.

(2) The camera disconnected while in use:

1. The camera is too far from the router, causing poor WiFi signal reception. Pls take the camera to the router for resetting and re-adding, and check if the WiFi signal value is stable.
2. There are other interference between the camera and the router, such as walls, glass, and other electronic products.
3. The camera is not powered on properly. Please replace the power supply and try again.

(3) How to record on micro SD card?

1. Ensure the micro SD card is installed in the correct direction.
2. Format the micro SD card in AJCloud APP to enable recording.
3. After the card is formatted, choose to record all-day or by incident only in the "Memory Card Storage" menu.
4. If the camera does not detect the micro SD card, try formatting the card to FAT32 using a PC.

08 Warranty Activation

We offer you 12 months free warranty. You can activate your warranty by choosing one of the following methods!

Method 1:

(1) Scan the QR code below to submit a warranty activation application.



Free Warranty

Method 2:

- (1) Send us an email with the subject line "Warranty Activation".
- (2) Include your order number and order date in the email content.

Note:

Please make sure your order number and email are correct so that we can activate the warranty for you successfully.

Contact us

✉ support@jenustech.com

☎ U.S Hotline: +1 3239021978