

J.1025.001.E
BB0717

Wireless Battery Wi-Fi Security Camera Quick Guide (J Series)

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Important Notice for Adding Devices on Mobile

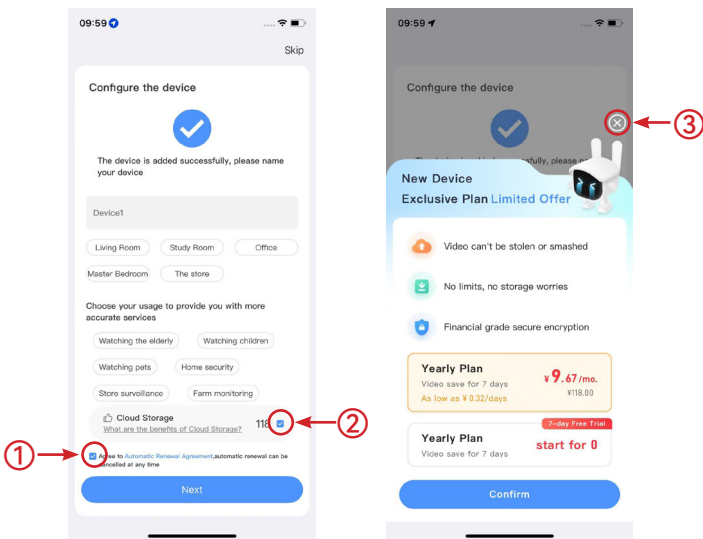
The cloud service subscription promotion will automatically pop up after you successfully add your camera to the mobile app.

To avoid automatic charges, please follow these steps:

1. Uncheck the cloud service option (refer to the image below).
2. Confirm by tapping the "X" (close) button in the upper-right corner.

⚠ If you do not disable the (paid) cloud service option:

1. The subscription will be activated automatically.
 2. Cloud service usage will incur associated fees.
- (Recommendation: Please review carefully before proceeding to avoid additional charges.)

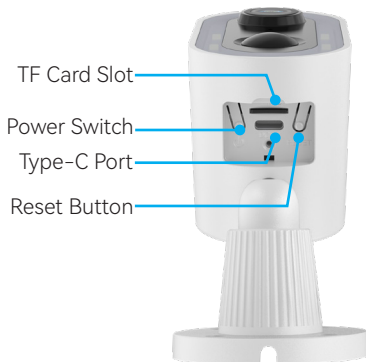


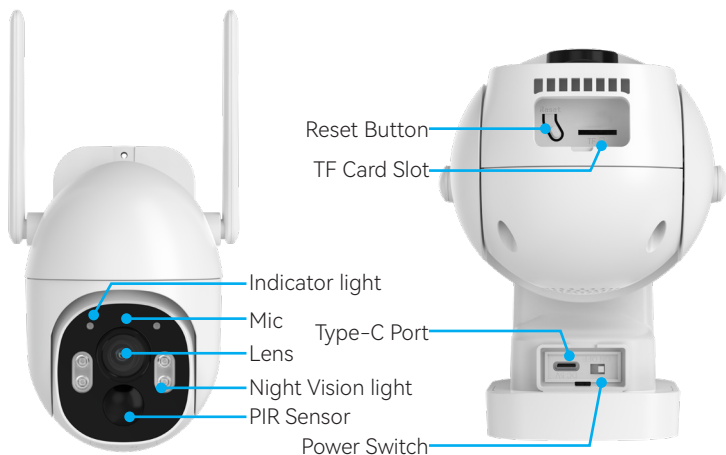
Installation and Configuration via the EseeCloud App

1. Search for "**EseeCloud**" in the Apple App Store or Google Play to download the app.
2. Scan the following QR codes according to your mobile system to download the app.



Product Introduction





Note: Please turn off the camera power before inserting the SD card. Incorrect insertion may cause the card to become stuck and irretrievable.

Reset: Press and hold reset button for 5-8seconds.

SD card: Supports FAT32 SD cards, Class 10, with a capacity of 32 to 128 GB.

Note: To play back your recordings, all you need is a microSD card inserted into the camera. This local storage feature is free and does not require a cloud subscription.

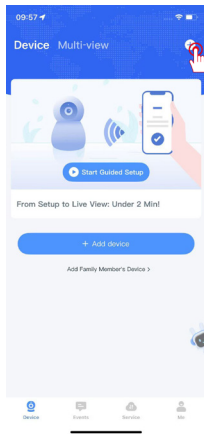
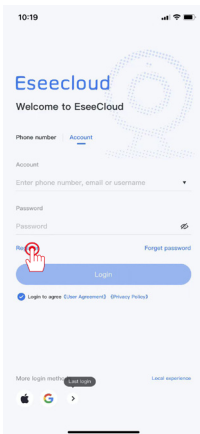
Indicator Lights status

Light	Light Status	Camera Status
	Flashing red light	Camera ready for connection
	Solid green/blue light	Camera working properly
	Dual color light	View live streaming

Create an Account

Download the App and Register

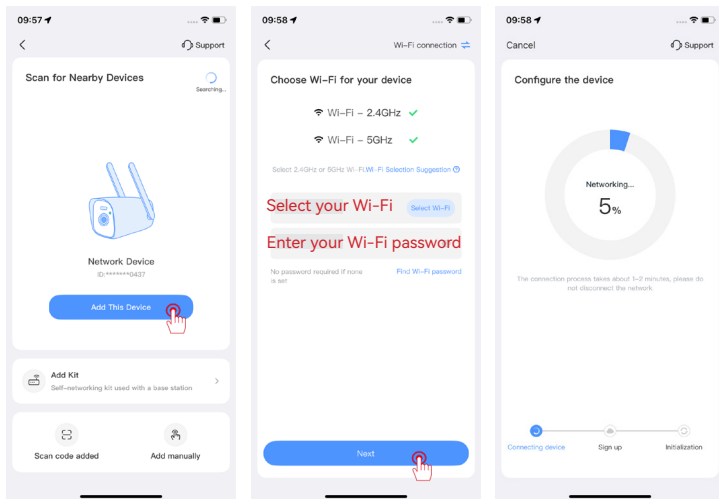
1. Download the "EseeCloud" app from the App Store (iOS) or Google Play (Android).
2. Open the app and tap "Register" to create an account.
3. Use your email address or phone number to register, then tap "Next".
4. Follow the instructions to complete registration: Tap "Confirm" → Set a password → Tap "Confirm" again.



Note: During initial setup, for optimal results, place both your smartphone and the camera near the Wi-Fi router (recommended maximum distance: within 2 meters).

Method for Adding Camera via Bluetooth Pairing

1. Enable Bluetooth in your phone's settings, place the phone close to the camera, and tap "Add device".
2. Search for devices and tap "Add This Device".
3. Select the Wi-Fi network for the device to connect to and enter the password.
4. Wait for the device to be successfully added, then assign a name to it.

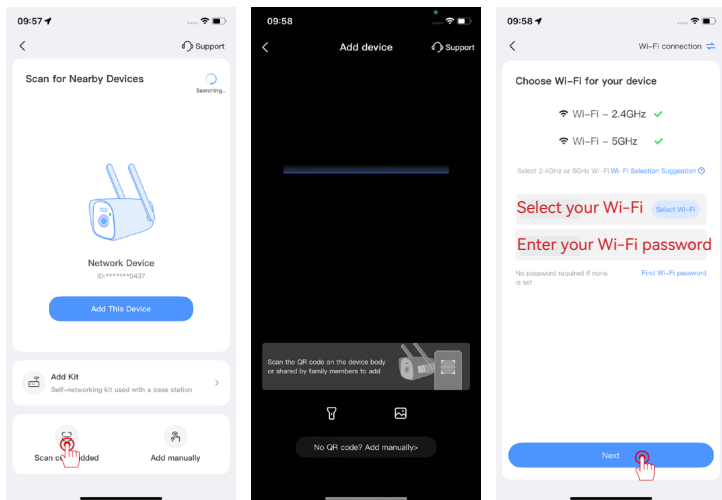


Note:

- ✗ For the camera to be discovered automatically, ensure your phone has Bluetooth enabled and is kept within 1 meter.
- ✗ If the camera is not found, reset the camera and try pairing again.

Method for Adding Camera via QR Code Scanning

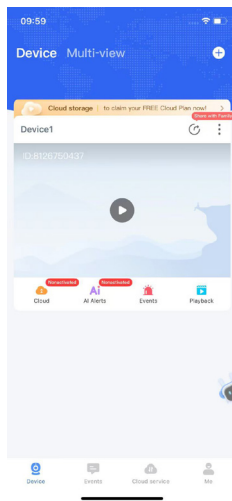
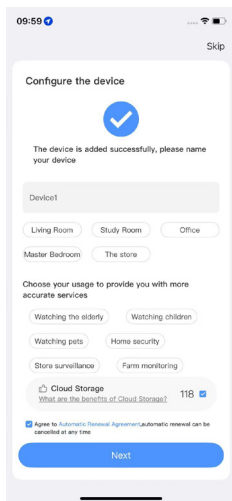
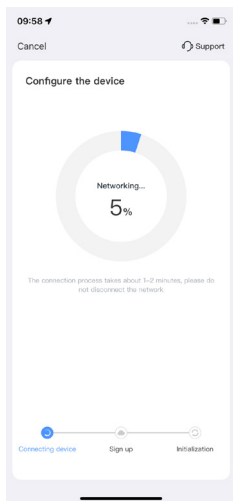
1. Tap "Scan code added" and scan the QR code on the camera.
2. After successfully scanning the QR code, select the camera that appears to proceed with adding it.
3. Choose your Wi-Fi network and enter the password to complete the connection.



Note:

1. If QR code scanning fails, try adding the camera via Bluetooth instead.
2. If the connection still fails, reset the camera and try again.

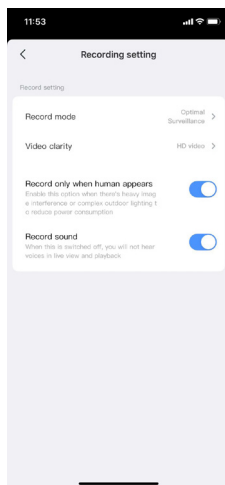
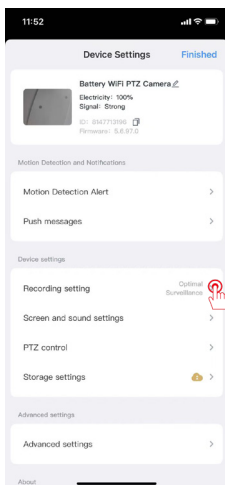
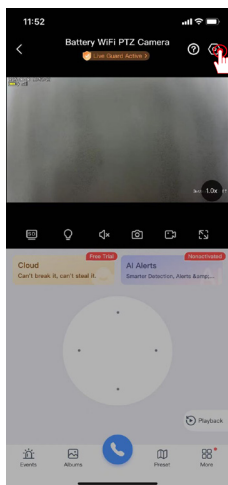
If the issue persists, please contact us for assistance.



Troubleshooting Tips:

- 1.Ensure the camera is powered on. You can verify this by checking if the status light is illuminated.
- 2.If the connection continues to fail, check if your Wi-Fi password contains special characters (e.g., !@#\$\$%^&*). Excessively complex passwords may prevent the camera from connecting to the network.
- 3.Press and hold the reset button until you hear an audio prompt. The red blinking indicator will confirm the camera has entered pairing mode and is ready to connect.

Recording Setting



Recording method

Optimal Battery Life

Record when motion is detected, stop recording at the end of motion, maximum recording time is set by you.

Optimal Surveillance

Record when motion is detected, stop recording at the end of motion, maximum recording time is 3 minutes.

Uninterrupted recording

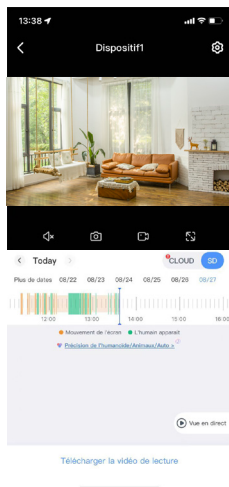
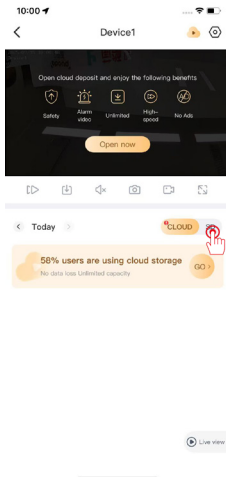
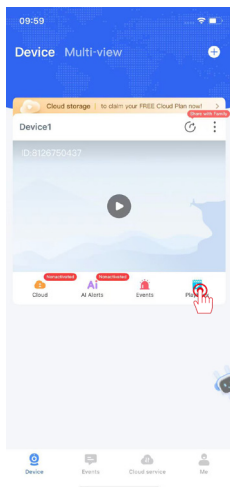
Record videos continuously. When battery level below 50, automatically switches to optimal surveillance mode. When battery level above 80, resumes to uninterrupted recording mode. This mode consumes power fast and is suggested only when your camera works with plug-in power.

Record sound: When this is switched off, you will not hear voices in live view and playback.

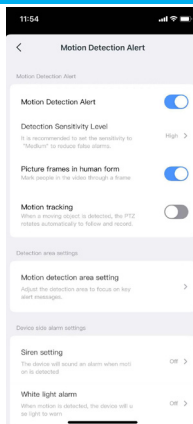
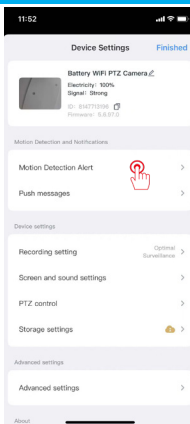
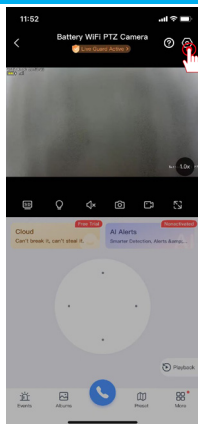
Playback via EseeCloud App

1. Tap the "**Playback**" button in the app.
2. Select "**SD**" (default option is "Cloud Storage").

Note: If using SD card or NVR storage, ignore the "Cloud Storage" option and choose "SD".



Alarm Settings



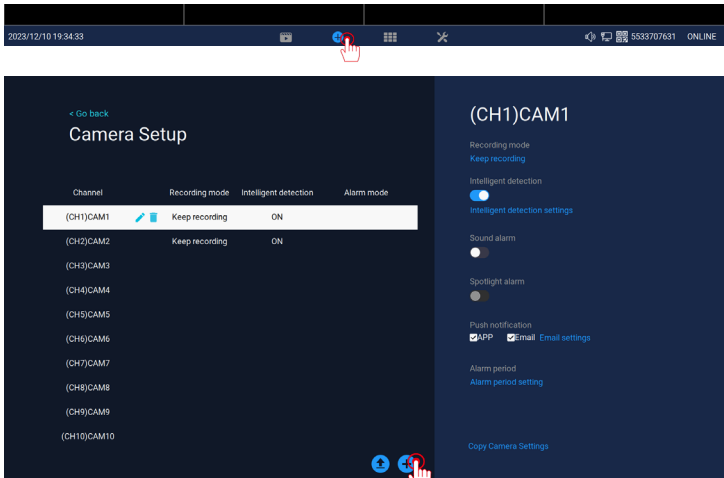
1. **Motion Detection Alert:** Enabled by default.
2. **Sensitivity Level:** Adjustable (Low/Medium/High). Reduce sensitivity if false alarms occur frequently.
3. **Picture frames in human form:** Mark people in the video through a frame.
4. **Motion Tracking:** When a moving object is detected, the PTZ rotates automatically to follow and record.
5. **Motion detection area setting:** Adjust the detection area to focus on key alert message.
6. **Siren setting:** Enable/disable audible alerts when motion is detected.

How to Connect to a NVR

1. Power on the camera and place it within 1 meter of the NVR.
2. Press and hold reset button of the camera for 5-8seconds.
3. On the NVR main interface, click "Add Camera"(located at the bottom of the screen).
4. Click "Next" to start pairing. Already added cameras will be listed on the right.
5. Allow approximately 40 seconds for the status to change to "Connection Successful".
6. Once the camera is added, the live video stream will automatically appear.

Important Notes:

Once connected, the camera status will show "Connected" with an IP address starting with 172.20.14.xxx. If the IP address displays as 192.168.0.xxx, this likely indicates an incorrect wireless configuration, and you should verify the pairing method.



< Go back

Manually

Power the cameras

Within 1 meter of the camera, turn on the power of the camera. After the camera has started up, please press and hold the Reset button to reset the camera (for devices with network ports, please use a network cable to connect to the NVR's network).



Continue



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Searching for Cameras...

The table lists all paired cameras. DO NOT click 'Continue' until all cameras are listed.

Channel	Device Name	IP Address	Status
1	IPCAM	172.20.14.85	Connect success

Continue

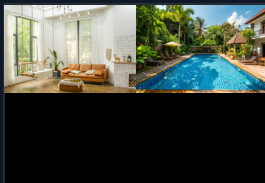


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See the Live View for cameras

Make sure you see the Live View for each paired camera before continue.

If you do not see a camera's Live View, click 'Search again'.



Continue



Search again

FAQ

Q: Why can't I see the video during playback?

A: Follow these steps to troubleshoot:

1. Check TF Card Status:

Go to Settings → Verify the TF card status to ensure it is functioning properly.

2. Confirm Playback Source:

Ensure you selected "Local" (TF Card) playback, not "Cloud Storage" (cloud playback requires a paid subscription).

3. TF Card Installation or Damage:

Reinsert the TF card or try a different card to rule out installation errors or hardware damage.

4. Reformat TF Card:

Use a computer to format the TF card to "FAT32" format, then reinstall it.

Note: Always power off the device before inserting or removing the TF card.

Q: Why is the device unable to function after connection?

A: Troubleshooting steps:

1. Check Power Supply:

- Ensure the device is properly powered. Insufficient power may cause disconnection. You can charge the camera in time.
- Indicator: After powering on, the white light stays steady briefly, followed by a 10-second self-test.

2. Verify Wi-Fi Password:

- Incorrect Wi-Fi passwords will prevent the camera from connecting to the network.
- Re-enter the password carefully, noting capitalization and special characters.

If issues persist, try restarting the device or resetting it to factory settings.

Q: What should I do if the device goes offline?

A: Try the following solutions:

1. Check Wi-Fi Signal:

- The camera requires a stable Wi-Fi connection. Weak signals may cause disconnection.
- Move the camera closer to the router (recommended distance: less than 5 meters), or use a Wi-Fi extender to improve signal strength.

2. Restart the Device:

- If the device frequently goes offline, restart it to resolve temporary issues.

3. Verify Power:

- Please confirm that the device is fully charged. If you cannot confirm, charge the device in time.

If the problem persists, check for router firmware updates or contact technical support.

Warranty Activation

We offer you 12 months free warranty. You can activate your warranty by choosing one of the following methods !

Method 1:

(1) Scan the QR code below to submit a warranty activation application.



Online Customer Service

Method 2:

1. Send us an email with the subject line "Warranty Activation".
2. Include your order number and order date in the email content.

 support@jenustech.com

Note:

- ※ Please make sure your order number and email are correct so that we can activate the warranty for you successfully.