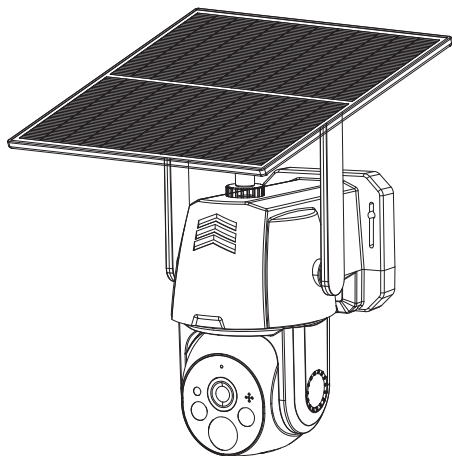


4G LTE Cellular Solar Security Camera (S Series)



☎ U.S Hotline: +1 3239021978
S.0425.001.E

Extended Warranty

For your better consumer experience, we provide you with an extended warranty. Please scan the following QR code:



Online Customer Support

Technical Support

If you encounter any issues while using our products, please feel free to contact us. Our customer support will help you to solve your problems.

: support@jenustech.com













Very Important Tips

1. Please install the micro SD card only when the camera is powered off.
2. If you need to change to another SD card, you must replace it only when the camera is powered off. Then restart the camera.
3. Please charge your camera before setting up. It usually takes 10-13 hours to fully charge. Then install the solar panel to the location with direct sunlight. The solar panel needs at least 3 hours of direct sunlight per day to charge the camera, and the more the better.
4. To avoid PIR false alarms, we recommend installing camera to keep the camera's lens away from lamplight, grass or tree leaves.

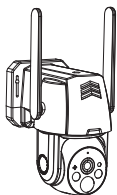
4G Cellular Card Tips

1. The camera has a **built-in SIM card** (no need to insert one manually); just turn it on.
2. The built-in SIM card provides a **7-day free trial of 4G data**.
3. After using up the 7-day free trial data, you need to recharge.
4. The camera can only be used with the provided SIM card.

CATALOGUE

-  **01** What's Included and QR Info **P01**
-  **02** Product Overview **P03**
-  **03** Download the APP **P04**
-  **04** Use the APP Add the Camera **P06-08**
-  **05** Device List Interface **P09**
-  **06** Real-time Interface of Device **P10**
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-  **10** Tips for PIR Function **P15**
-  **11** Installation of the Camera **P16**
-  **12** FAQ **P19**

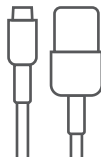
What's Included?



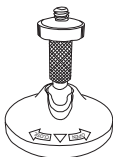
4G Camera



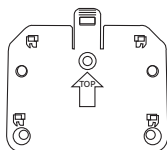
Solar Panel



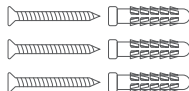
Type-C Cable



Solar Panel Bracket



Camera Bracket



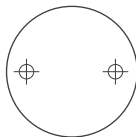
Screw Package x2



Tweezer



Manual



Hole Sticker

QR Code for More Information



Connection Guide Video

Scan the QR code above for the detailed and instructional videos.

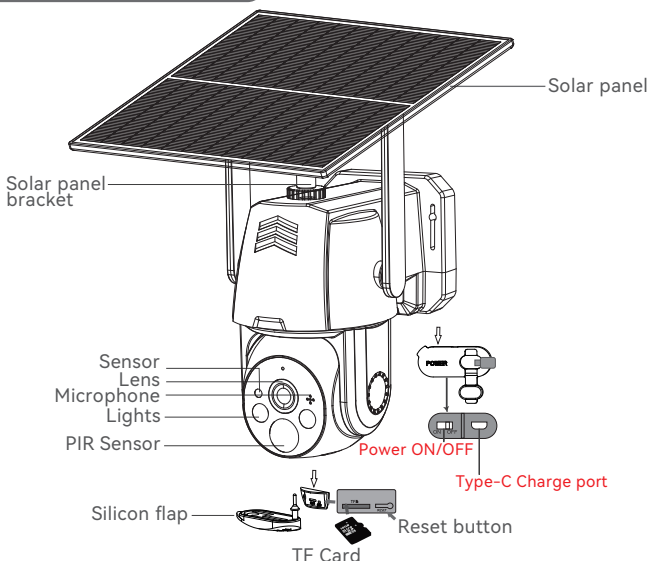
Notes:

Before installation, please first connect the camera to the app and check the 4G signal in the installation environment.

For any issues, please contact our after-sales support.

: support@jenustech.com

Product Overview



SD Card Slot: Insert an SD card to store videos.

Reset Button: Press and hold for 10-15 seconds to restore the camera.

SD Card Capacity: 8-128GB, Class 10, FAT32

Note:

- The camera has a built-in SIM card, so you don't need to insert a SIM card. Simply power on the camera and add it to the app (no need to contact the network provider).
- Turn off the camera before inserting the SD card.

Product Overview

Power the Camera

Please connect the camera to a power source using the provided USB cable and charge it for 10-13 hours. After adding the camera to the app, you can check the battery status. The LED indicator will be solid red while charging and will turn off when fully charged.

Storage Options

You can store your event videos in Micro SD card or cloud storage base on your reference.

Option 1: SD Card. Please install the Micro SD card after the camera is powered off, and use the Micro SD cards for 8GB~128GB of class 10 or higher.

Option 2: Cloud Storage, For new users, we offer a free trial of 30-day cloud storage.

Download the application

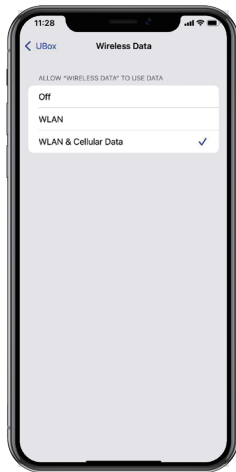
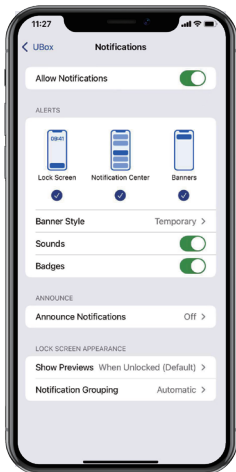
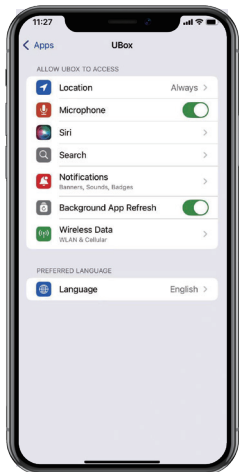


UBox

Method 1: Search for "**UBox**" on the App Store or Google PlayStore to download the app.

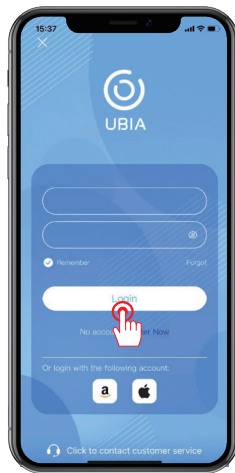
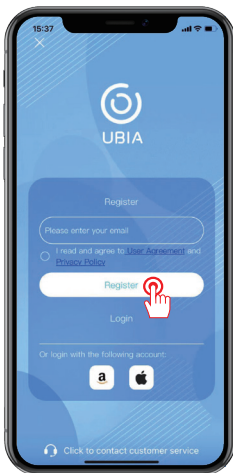
Method 2: Scan the QR code below to download the **UBox** app.

- * Allow "UBox" to use mobile cellular data and wireless network. Otherwise, you may fail to add 4G camera.
- * Allow "UBox" to access phone location and push message to the phone. Otherwise, the phone will not receive alerts from the UBox APP.



Registration and Login - UBox

1. Click "Register Now" and enter your email address to create an account.
2. Check the box to agree to the user agreement, then click "Register" to receive a verification code. (Please allow all notification permissions to ensure you receive the verification code.)
3. Enter the verification code and click "Next." (If you are unable to receive the verification code via email, please check your spam folder.)
4. Set a login password. After setting the password, click "Register."
5. Enter the email address used for registration and your login password, then click "Login."



Add Device 01

Power ON 

Note: First power on the camera.

This camera has a built-in SIM card, so no additional SIM card or network provider contact is needed.

1. Click on "Add a device"
2. Follow the prompt and select "Setup 4G Device"
3. Once the blue indicator light on the device is solid, click "Next".

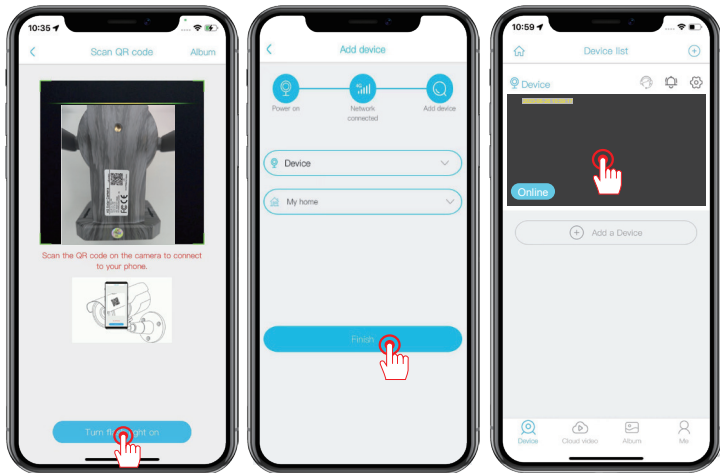


FAQ: What to Do If the Indicator Light Is Not Solid Blue?

- a. Ensure that the SIM card has data available. (If the trial data runs out, you will need to top up yourself.)
- b. Ensure you have a stable 4G signal in your current location.
- c. Make sure the device's antenna is upright and press and hold the reset button on the camera to re-add it.

Add Device 02

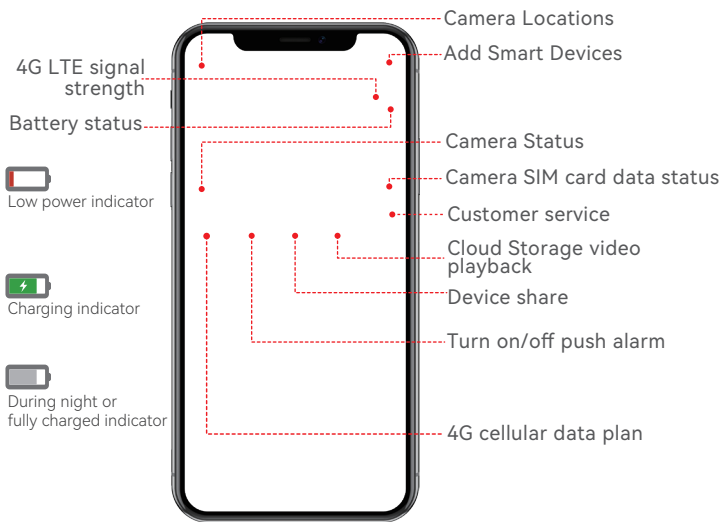
4. Scan the QR code on the camera to complete the process. This may take 10 to 30 seconds.
5. Name and categorize the camera and click "Finish".
6. Once connected, you can start watching the video.



Friendly reminder:

- If the initial connection fails, please reset the camera and try again.
- If the camera cannot reconnect after going offline, please try restarting the camera first.
- For any issues, please contact online customer service within the app.
- Email: support@jenustech.com

Device List Interface



Tips:

If your battery sign does not show correct status as above, please remove the solar panel and then reinstall it to the camera body.

Real-time interface of device



Device setting

Number of viewers

Image quality switching

Full color night vision

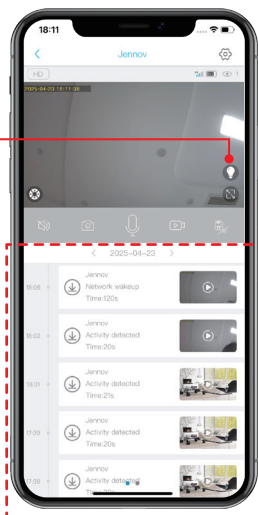
Infrared night vision

Full screen mode

Pan & Tilt Rotate speed

Invocation ptz
interface

View zoom out/in



Mute/on sound



Take a snapshot



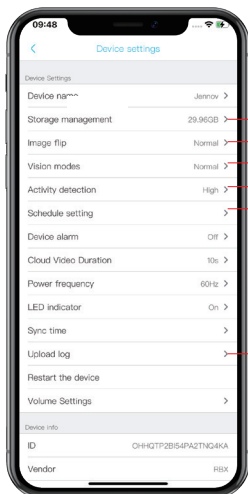
Two-way audio



Record to album

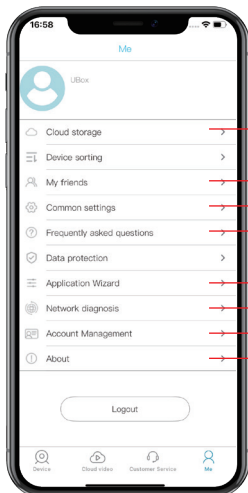


Cloud video / SD video



- Video storage method (Cloud/TF Card)
- Image view rotation
- Normal mode / night vision mode switch
- PIR detection sensitivity adjustment
- Detection time period setting

When the device needs to analyze after-sales issues, it is necessary to upload logs so that we can better analyze and solve the problem.

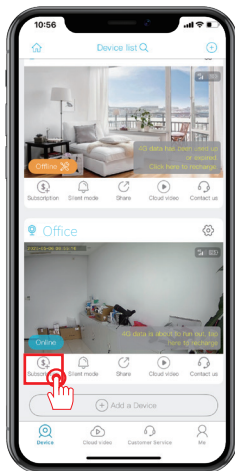


- Cloud storage plan service
- Friends and sharing devices
- Interface display and function settings
- FAQ
- Show Application Wizard again
- Diagnose network conditions
- Change password and account cancellation
- App info and agreement

SIM Card 4G Data Recharge Instructions

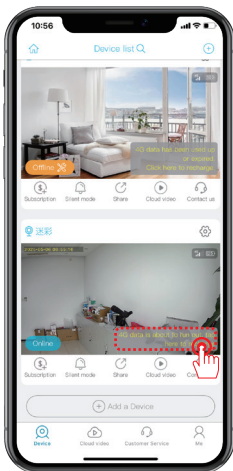
Method 1

①Click "Subscription"

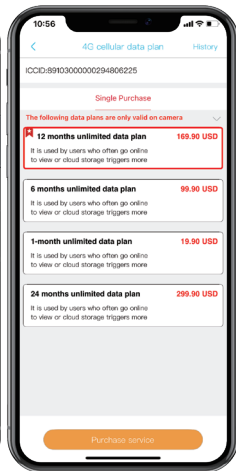


Method 2

①Click "SIM card data status"




②Select 4G data plan




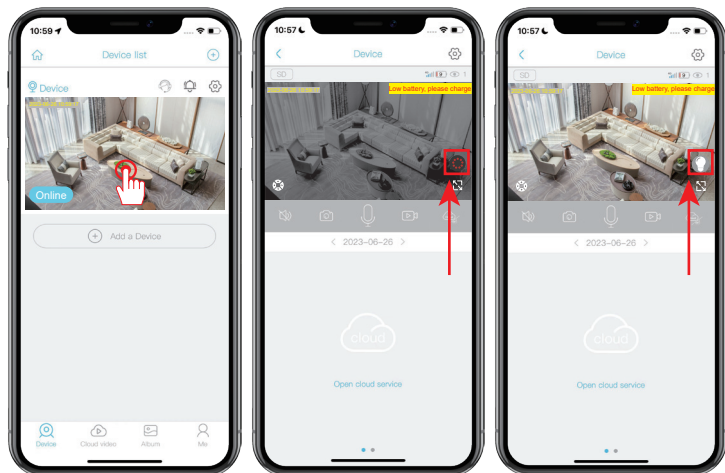
- After topping up the SIM card data, there may be a delay; please wait a moment and then restart the device.
- If the bank card refuses the payment request and the payment fails, PayPal can be used for payment.

Night Vision Setting


1. Enter the camera viewing interface.
2. Click on the button in the lower right corner to switch White Light Mode or Infrared Light Mode. The default setting is infrared Light Mode.

 If the button is red, the camera does not turn on the white light at night when people are detected and the infrared sensor is active.

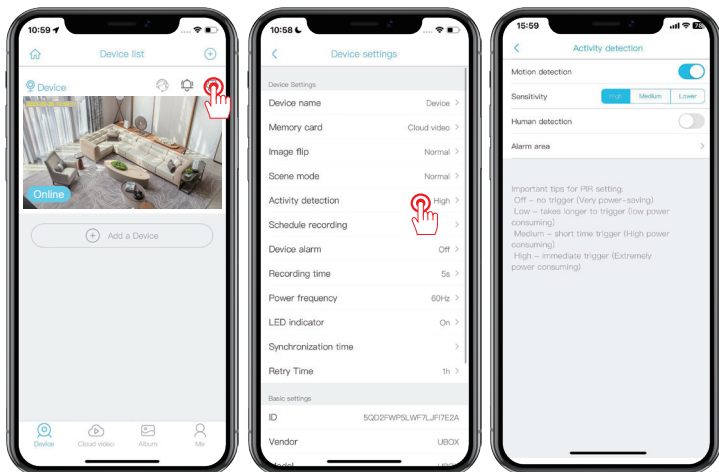
 If the button is in white bulb status, the camera will turn on the white light at night when people are detected or during manual activation.



Activity Detection Setting

1. Click on the gear icon  to enter the settings.
2. Click on "Activity detection" to adjust the sensitivity.
*Motion detection is turned on by default, but if turned off, it will not detect any movement.
3. The Motion detection sensitivity is set to "High" by default, but you can adjust it according to your environment.

Note that higher sensitivity will consume more data traffic, so it is recommended to set it to "Medium".



Tips for Motion / Human Detection Function

If used in an environment with high pedestrian traffic, it is recommended to turn off or set the Motion detection sensitivity of the device to low in order to avoid unnecessary wake-up of the device and prolong battery life.

Motion Detection Setting Important Note:

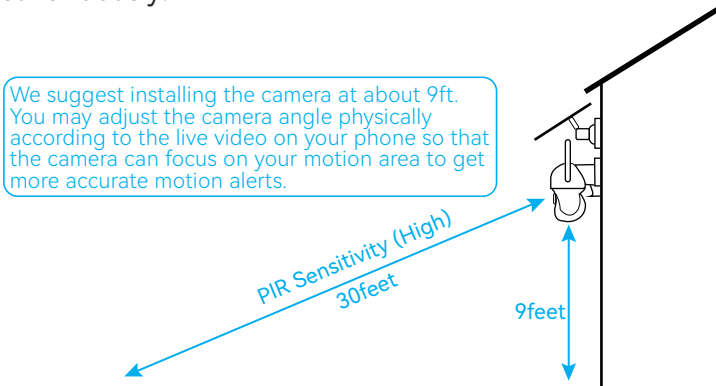
***Off:** The device will not be able to detect human movement.

***Low:** When the device is in sleep mode, it will trigger an alarm if it senses human movement for 7 seconds continuously.

***Medium:** When the device is in sleep mode, it will trigger an alarm if it senses human movement for 5 seconds continuously.

***High:** When the device is in sleep mode, it will trigger an alarm if it senses human movement for 1 second continuously.

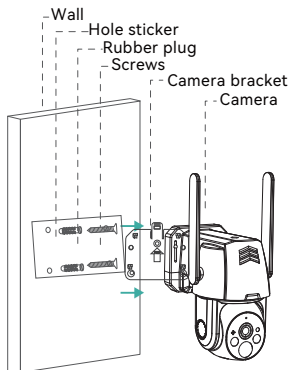
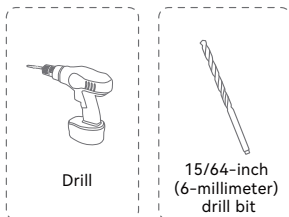
We suggest installing the camera at about 9ft. You may adjust the camera angle physically according to the live video on your phone so that the camera can focus on your motion area to get more accurate motion alerts.



Installation of the camera

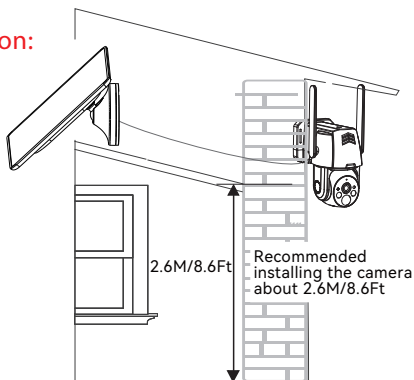
1. Drill holes according to the hole placement sticker.
The recommended drill bit length is 15/64 inches (6 millimeters).
2. Insert the rubber plug into the hole.
3. Tighten the screws to secure the camera in place.
4. Mount the solar panel on the camera body or on a wall facing the sun.

Tools required (not included):



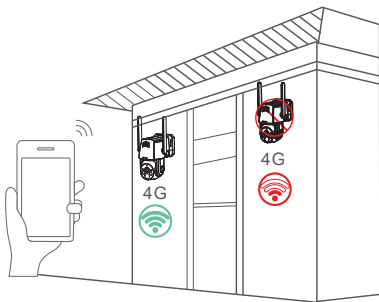
Installation Recommendation:

It is recommended to face the solar panel towards the due south direction and the installation angle is generally equal to the latitude value of the local area or fluctuates up and down by a few degrees.



Precautions before installation:

Please test the 4G signal strength before installing the device.



Note:

1. Charge the battery fully before use (5-10 hours).
2. Install the solar panel in a sunny location to extend battery life.
3. Test the 4G signal at the installation site and choose a strong signal location to improve battery performance.
4. Please check if your data plan has run out. If there is no remaining data, please top up your data.
5. After powering on, please wait about 1 minute until the indicator light turns solid blue. Then, follow the steps on page 7 to connect the camera to the network.

If none of the above solutions solve your problem, please contact customer service for assistance.

Email: support@jenustech.com

Schematic Diagram of Camera Connection

① Mount solar panel to camera



1 2



3 4



② Mount solar panel to wall



1 2



3 4



FAQ

Q1: The camera is unable to add to the app/the camera goes offline suddenly?

1. Ensure that the SIM card has data available.(If the trial data runs out, you will need to top up yourself.)
2. Ensure you have a stable 4G signal in your current location.
3. Ensure the camera has sufficient battery, charge it for one hour,and then try adding the camera again.

If none of the above solutions solve your problem, please contact customer service for assistance.

Email:support@jenustech.com

Q2: What to do if there are no video recordings after subscribing to cloud storage?

1. Confirm that the cloud storage subscription is successful.
2. Confirm that the cloud storage recording switch is turned on. (real-time video ->Device settings -> Cloud video). if you do not subscribe to cloud storage, you can see "SD Video" switch only.

Q3: Indicator light of 4G camera.

①Steady red light:

The signal of 4G is too poor to connect to the network.

Solution: Please check if the antenna is installed and adjust the position and direction of the camera. It is recommended to move the camera to a higher position with fewer obstruction objects.

②The red light & blue light flash alternately and slowly:

The data plan of this SIM card has run out.

Solution: please top up the data in time . After topping up, the device needs to be activated:restart manually or wait for 1 hour to restart automatically, and then restore it to online state.

If you need further assistance, please contact our customer support.

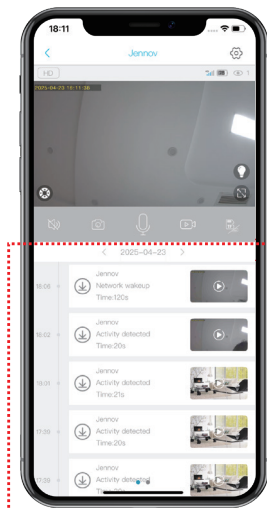
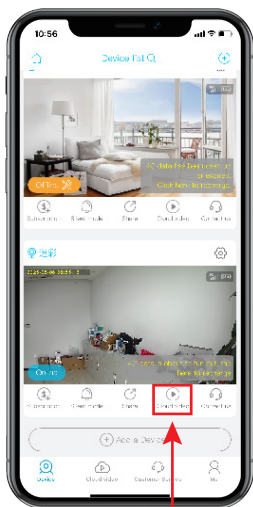
Email:support@jenustech.com

Q4: Frequent alarm triggers or missed events?

1. Adjust the sensitivity of the activity detection to meet your needs:
Go to Devicesettings -> Activity detection and select the appropriate detection sensitivity (High,Medium, Low) for your requirements.
2. Check whether other objects trigger the PIR sensor incorrectly, such as the outdoor unit of an air conditioner, leaves, light conditions, passing cars, or pedestrians. Please adjust the mount angle of the device to reduce false alarm triggers.

Q5: What to do if you can not see any video recordings?

1. Click on the "Cloud/TF" menu in the bottom right corner of the real-time video page to confirm if you can see the video recordings.
2. Confirm if the cloud storage recording is enabled.
3. Check if the SD card is installed correctly and the SD card's format (FAT32) is correctly.



Cloud storage video activation/subscription

Warranty Tips

We offer you 12 months free warranty. You can activate your warranty by choosing one of the following methods!

Method 1:

(1) Scan the QR code below to submit a warranty activation application.



Online Customer Support

Method 2:

- (1) Send us an email with the subject line "Warranty Activation".
- (2) Include your order number and order date in the email content

Note:

Please make sure your order number and email are correct so that we can activate the warranty for you successfully.

Contact us

✉ support@jenustech.com

☎ U.S Hotline: +1 3239021978