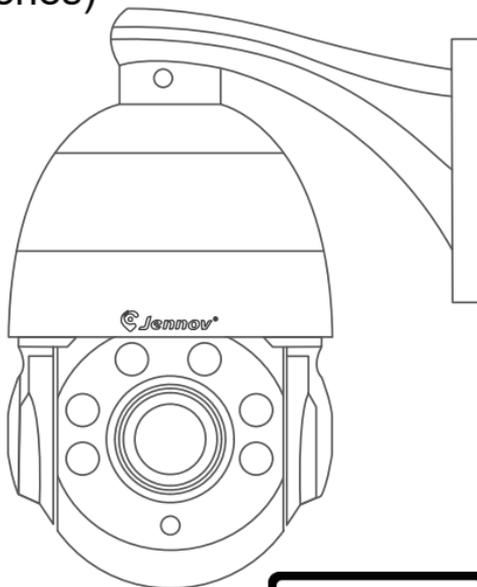




Quick Guide

(M Series)



24 hours online service

 www.jennov.com (24 hours online service)

 U.S Hotline: +1 3239021978

M.1024.001.E
BB0403

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Latest Detailed Manual



Operation Guidance Video

Please scan the QR code above for the latest and more detailed manual.

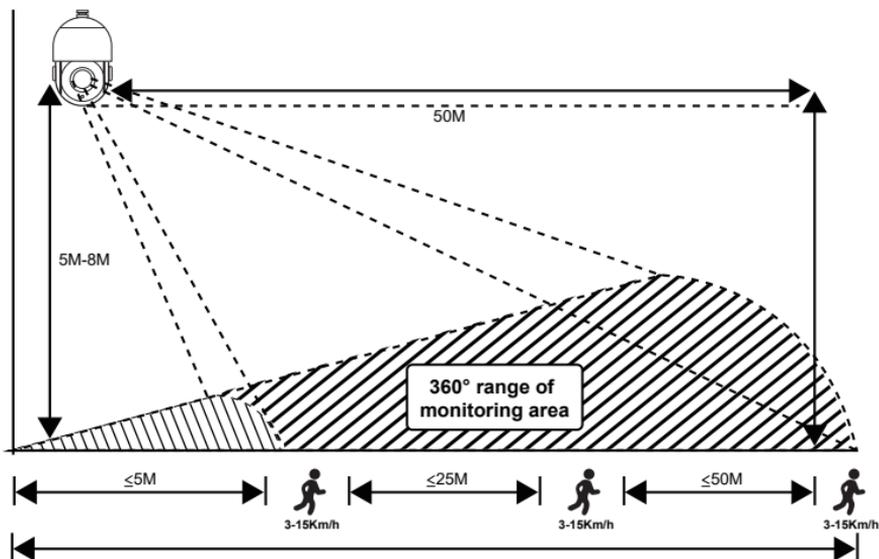
1. QR code for the latest detailed instruction
2. QR code for camera connection instructional video

Camera Installation

Installation Diagram (For tracking cameras only)

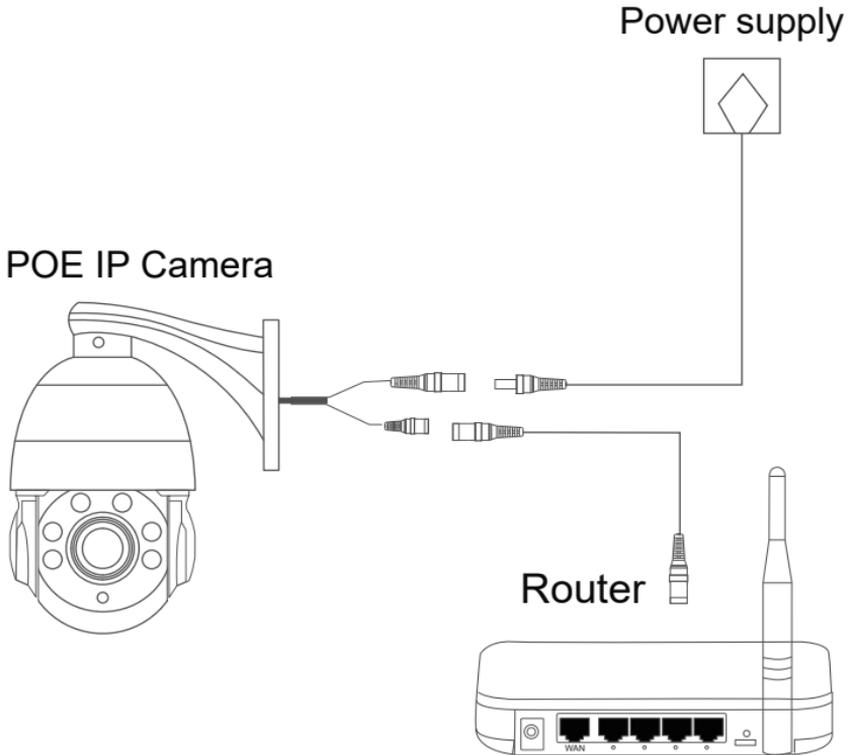
1. Please refer to the schematic diagram to adjust the appropriate installation angle;
2. When multiple targets appear at the same time, the camera will preferentially track the relatively large target;
3. The camera is suitable for border defense, reservoirs, forests, farms and other low-density scenes, which can give full play to the advantages of the product. There is a large flow of people, such as stations and squares, which are not suitable for tracking cameras.

NOTE: If the target distance is less than 3m or more than 50m, the tracking effect will be affected.



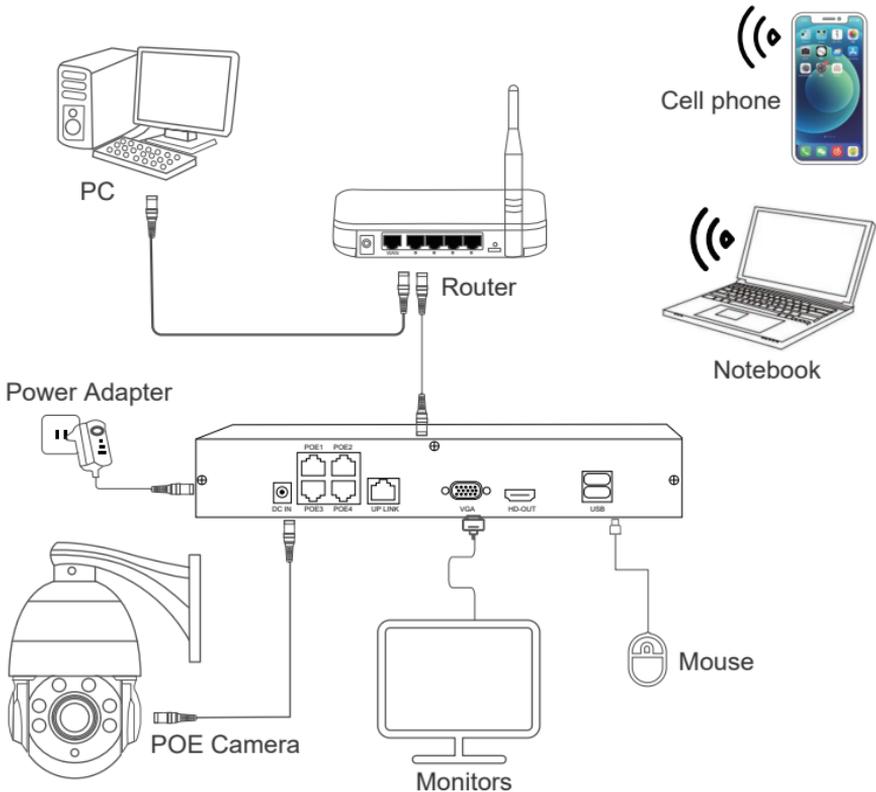
Single Camera Connection

Compatible with Onvif Protocol



POE NVR Connection

- Compatible with 8MP POE NVR which support Onvif protocol
- Compatible with Hikvision POE NVR (Plug&Play)
- Compatible with Dahua POE NVR (Plug&Play)



Software Download

Download website: <https://www.jennov.com/>

Click “Support”→“Download File”→“M-Series”

The screenshot shows the Jennov website interface. At the top right, there are language selection options: English, Français, Deutsch, 中文, and 日本語. A red box labeled '1' highlights the 'Support' dropdown menu. Below the navigation bar, a horizontal menu lists various product series: EseeCloud (J Series), CamHiPro (T Series), AJCloud (H Series), CloudEdge (C Series), VideoLink (M Series), TSEye (F Series), and S... A red box labeled '3' highlights the 'VideoLink (M Series)' link. A dropdown menu is open for 'VideoLink (M Series)', with a red box labeled '2' highlighting the 'Download File' option. Below this, the 'Instructions' section is visible, featuring a 'VIDEOLINK GUIDE MANUAL' card. This card contains a PDF icon, the text 'VideoLink Guide Manual.EN', a green 'Download' button, and a 'Preview' button. The 'APP & CLIENT' section follows, with a 'PC Software' button and a large blue 'V' logo. Two 'Download' buttons are present: 'Download Windows version' (highlighted with a red box labeled '4') and 'Download Mac OS Version'.

Check IP Address Before Connection

1. Please power on the camera and plug network cable, then run the software “VideoLink” to search the camera IP address.
2. Click “Start Search” to search the camera IP address.
3. Choose the IP and click “Batch Modify IP” .
4. Select “DHCP” .
5. Click “OK” .

(Please make sure that the camera and your router are in the same network segment)

The screenshot shows the VideoLink software interface with several red boxes and numbers indicating the steps:

- 1**: Points to the "Devices" button in the top navigation bar.
- 2**: Points to the "Start Search" button in the "L2N Device List" section.
- 3**: Points to the "Batch Modify IP" button in the "L2N Device List" section.
- 4**: Points to the "Default" dropdown menu in the "L2N Device List" section.
- 5**: Points to the "DHCP" radio button in the "Modify IP" dialog box.
- 6**: Points to the "OK" button in the "Modify IP" dialog box.

The "L2N Device List" table shows the following data:

ID	IP Domain	Device Type	Device Model	SN	MAC Address	Li4Status	IP	Port	Device Name
1	192.168.1.7	IPC	AM800C_V1_A7	AM800C_V1_A_V5D-4TMR-De+H V1.2.2.2 build 2023-03-03 15:04:45	E70000000C0706A	SN	192.168.1.7	8080	AM800C_V1_A7

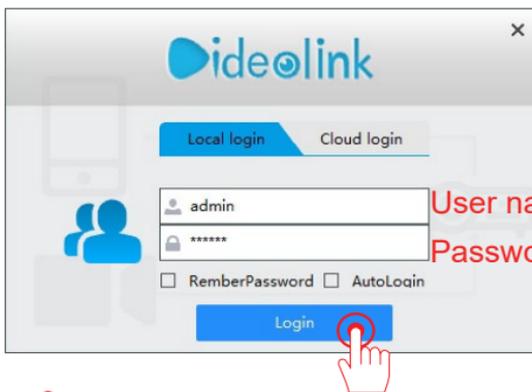
The "Modify IP" dialog box shows the following configuration:

- IP: 192.168.1.7
- Gateway: 192.168.1.1
- Netmask: 255.255.255.0
- DHCP: 192.168.1.1
- DHCP: 20.0.0

*If you want to reset your camera, select your device and click "Restore".

Videolink Quick Guide 1

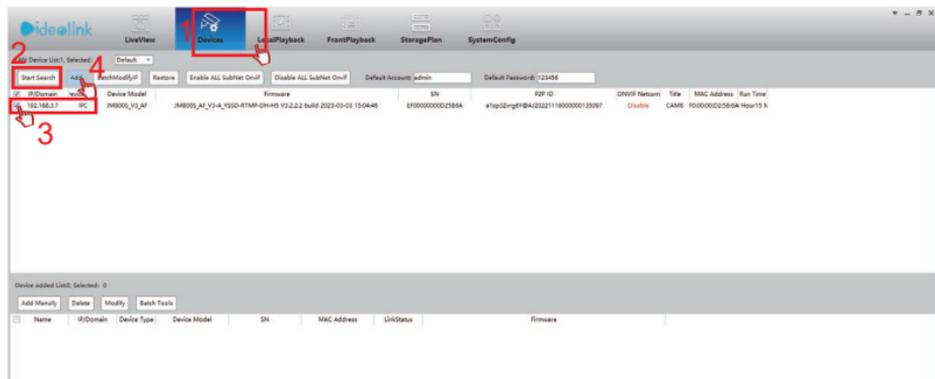
After downloading and running the Videolink, log in to the Videolink and enter User name and Password.



How to add camera?

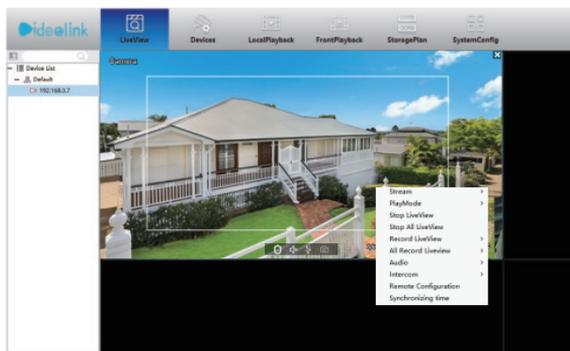
Click “Devices”→“Start Search”→Select device→“Add”

(Please make sure the camera and your router are in the same network segment)



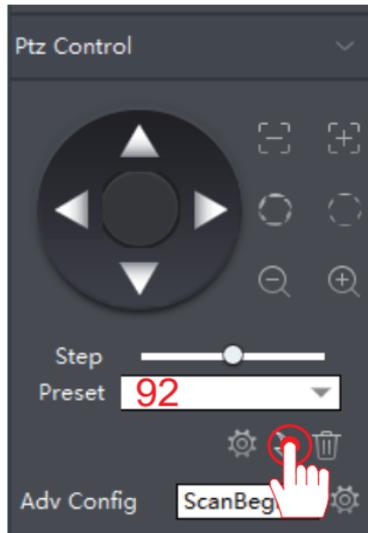
LMS Quick Guide 2

Click LiveView and then double-click IP address to view.
Right click with your mouse to access the menu function.



Stream	>
PlayMode	>
Stop LiveView	
Record LiveView	>
All Record Liveview	>
Audio	>
Intercom	>
Remote Configuration	
Synchronizing time	

Human Tracking Settings



1. Select the camera you want to set up.

2. Enter command 92 at the preset option and click the arrow to save the settings.

3. If you want to turn off tracking, just enter command 94 again.

NOTE: Only P87 supports this feature.

VideoLink Quick Guide 1

1.You can search “VideoLink” in Google Play or App Store.
Or you can scan the QR code below to download the APP.

Android



iPhone

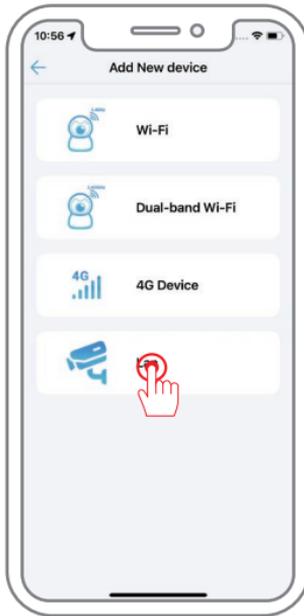
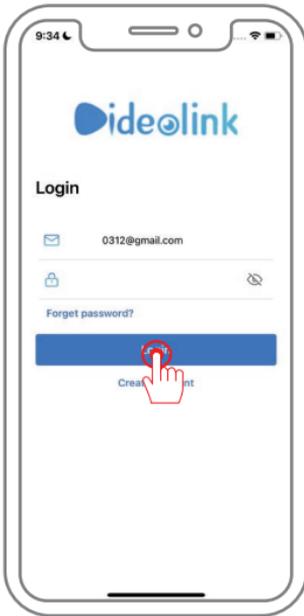


VideoLink

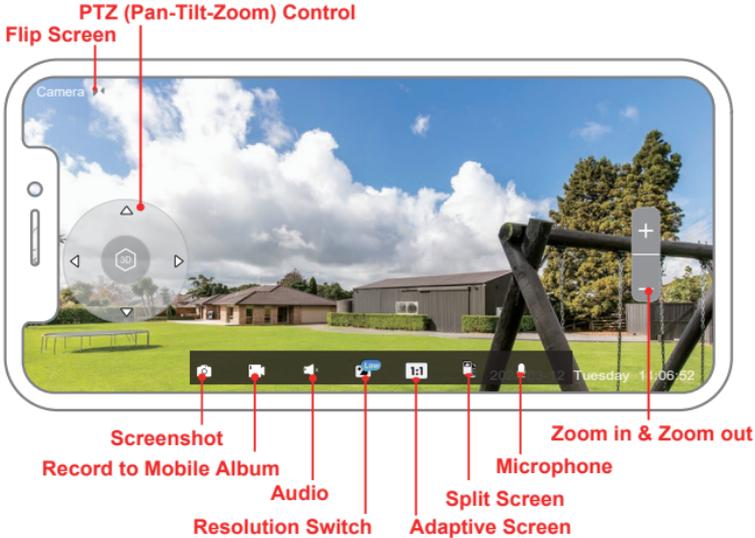


VideoLink Quick Guide 2

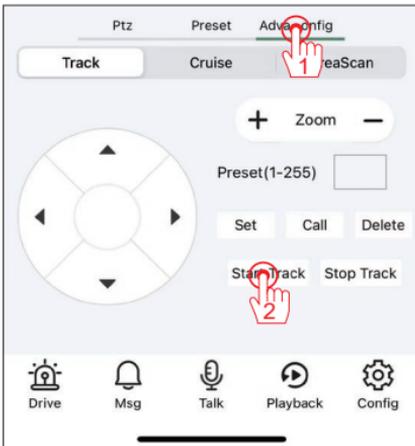
1. Register for a VideoLink personal account.
2. Click on “Add New device” in the middle.
3. Select “Lan” to Scan the QR code on the camera.



Link Interface Introduction



Human tracking settings



1. Click "Advanced Configuration".
2. Click "Start Tracking" to activate.
3. Click "Stop Tracking" to turn off.

NOTE: Only P87 supports this feature.

Please note that the operation interface of the APP may be different for different models.

Q: Where can I find the reset button?

A: **1.** The latest versions of the P87 camera are equipped with a reset button on the tail cord.

2. The A76 camera is not equipped with a reset button.

3. If your camera does not have an external reset button, you can reset the camera in the following ways:

VideoLink: Click "Config" - Factory Reset

LMS: Right click IP address - Restore

AjDevTools: Click Start Search - Tick the camera IP address - Click Batch Reset

Q: Are all the functions in the IVS interface supported?

A: In the IVS interface, only human detection is supported (only some dome PTZ cameras support human detection function).

If you're not sure, please feel free to consult our customer service team.

Q: Why is my camera showing offline on the LMS?

A: Please download "AjDevTools" from our official website.

(<https://www.jennov.com/>). (Support--Download--M-series)

"Start search"→"Batch Reset"→Right-click on your device and select "Login".

Q: How to connect it to my NVR?

A: (Please be sure to modify the IP address of the camera before connecting the camera.)

1. Download the "AjDevTools" from our official website.

2. Run the software to search the camera IP address. (If the camera IP address does not appear, please check whether the computer and the camera are in the same network segment.)

3. Select IP and click "IP Batch Settings" to modify manually, so that the camera and NVR are in the same network segment.

4. Search camera IP through NVR and add it.

User name: admin

Password: 123456

P.S. Whether the functions of the camera are available depends on the NVR

Q: How to add if NVR is Dual IP?

A:1. Connect the Dual IP NVR to the monitor to check the camera IP address of the NVR port.

2. Download the M-series software "AjDevTools".

3. Connect the camera to your router and run the software on the computer to manually modify the IP address.

If the IP address segment of the camera on the NVR port is 172.0.0. X, you need to manually modify the IP address of the camera to 172.0.0. X.

Note: Do not conflict with the IP of other devices on the LAN.

4. Enter NVR search and add

Troubleshooting:

★★★**NOTE:** Before connecting the NVR, please first confirm whether the IP address of the camera has been manually modified to the same network segment as the NVR, otherwise you cannot watch!

1. Camera IP cannot be searched after connection:

A: Make sure your NVR is a national standard POE NVR. This camera only supports national standard POE power supply or DC 12V2A power supply. When the camera is normally powered on, it will automatically rotate as a self-check. If there is no rotation self-check, it means that the camera is not powered on.

B: Make sure that the camera and NVR are in the same network segment, otherwise the camera IP cannot be searched. The modification method is as above.

2. The camera IP is searched and connected successfully, but cannot be viewed:

A: Check whether the protocol in NVR is Onvif. If not, change it to Onvif.

B: The user name and password are incorrect.

Username: admin

Default password: 123456

C: IP conflict with other camera in use

Warranty Tips

Support ✉ : support@jennov.com

Please fill in the following information or scan QR code to activate the free 12-month warranty from the order date on.

After finish filling or scanning, please take a picture and send it to the email(support@jennov.com).

Then your free warranty will take effect !

During the warranty period, if any parts of product are damaged, please contact us immediately and we will provide satisfactory resolution.

Order Date: _____

Order Number/ID: _____

Buyer E-mail: _____

Buyer Tel: _____

Contact us

🌐 www.jennov.com

✉ support@jennov.com

📞 U.S Hotline: +1 3239021978



Free Warranty