

Quick Guide

H Series Camera

U.S Hotline: +13239021978

01 Download & Register the Application

Here are two methods to download the "AJCloud" app. Please choose the one that is convenient for you.

Method 1: Scan the following QR codes according to the mobile system to download the app.



Method 2: You can go to the app store and search for AJCloud to download the app.



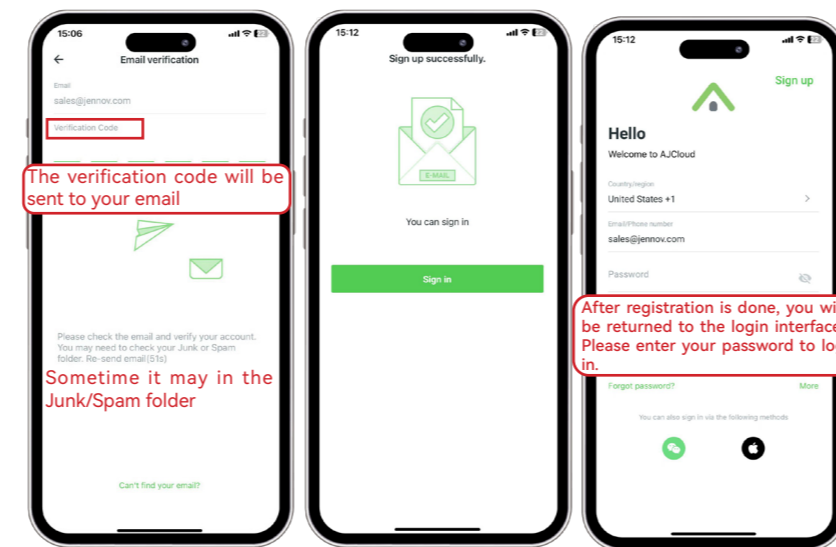
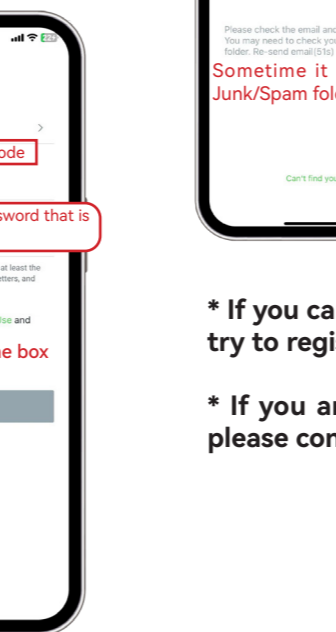
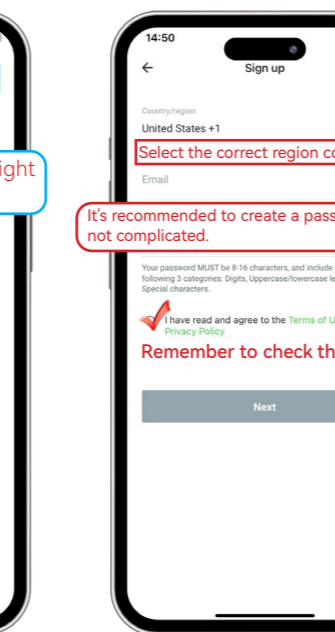
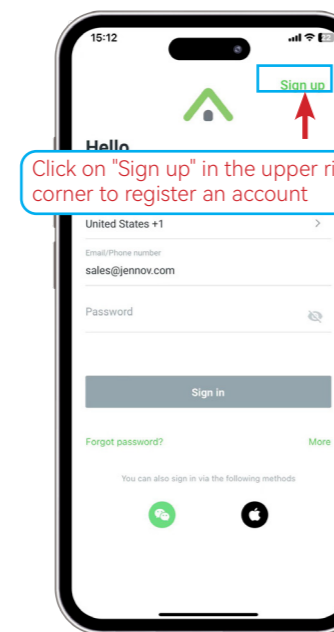
*The app is free. If you receive a prompt to pay when downloading, please contact customer service for assistance.

✉: support@jenustech.com

Register the AJCloud Account

*Please connect the device to the app successfully before installing it in the desired location.

Register an AJCloud account using an email address.



Sometime it may in the Junk/Spam folder

* If you cannot find the verification code in your e-mail, please try to register with another e-mail address.

* If you are unable to register an APP account using email , please contact customer service for assistance.

✉: support@jenustech.com

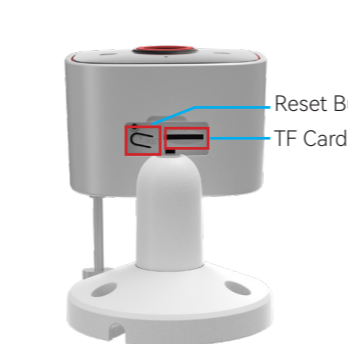
02 Camera Introduction

Step 1: Turning on the Camera



Power up using the Type-C power cable included in the box

Step 2: Resetting the device



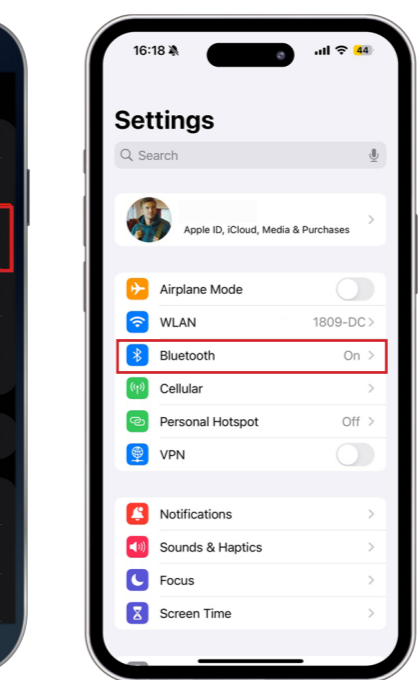
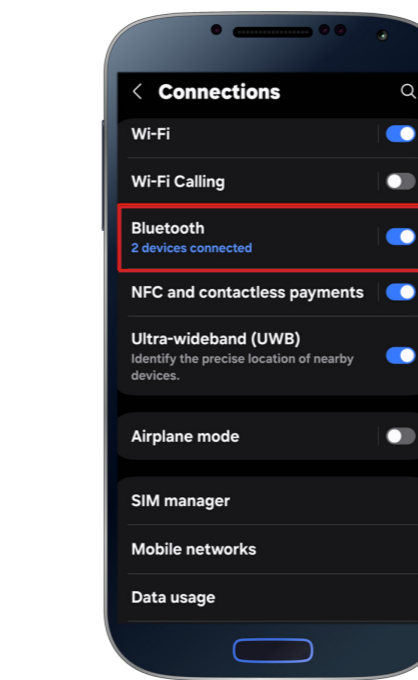
Reset Button
TF Card Slot

TF Card: It is recommended to use a genuine TF card with a capacity of 32-128GB, Class 10, 32FAT format ,which is suitable for camera use.

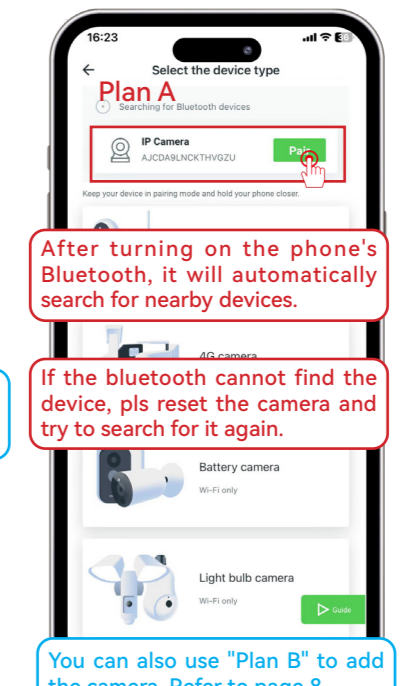
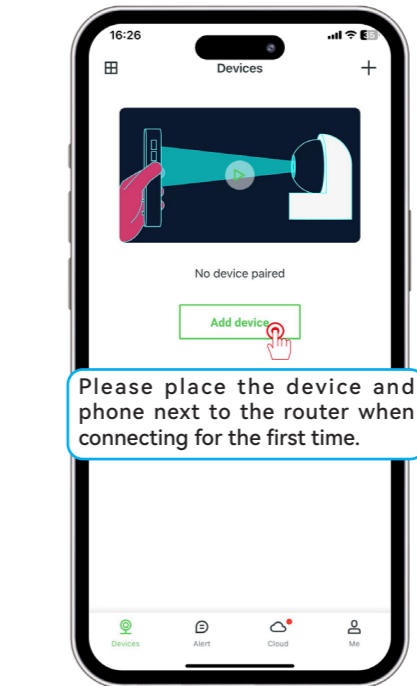
Note: Please reset the device before each reconnection. It is recommended to place the device near the router for the initial connection.

03 Set up the Camera -Plan A (Bluetooth)

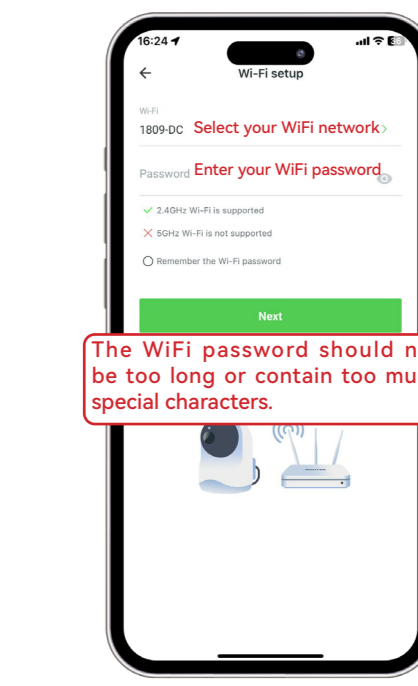
First, please turn on the Bluetooth function on your phone.



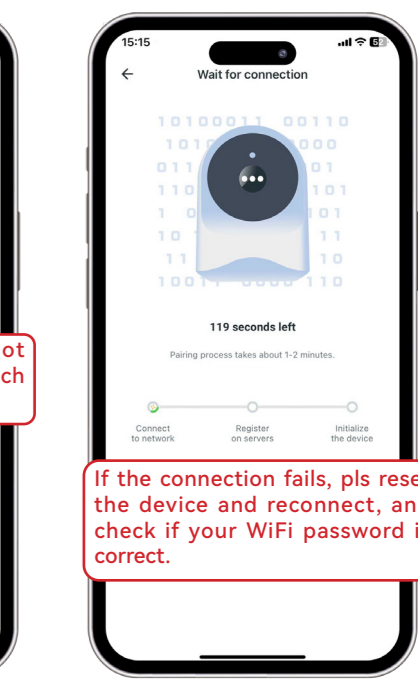
Then run the "AJCloud" APP to connect to the camera.



You can also use "Plan B" to add the camera. Refer to page 8.

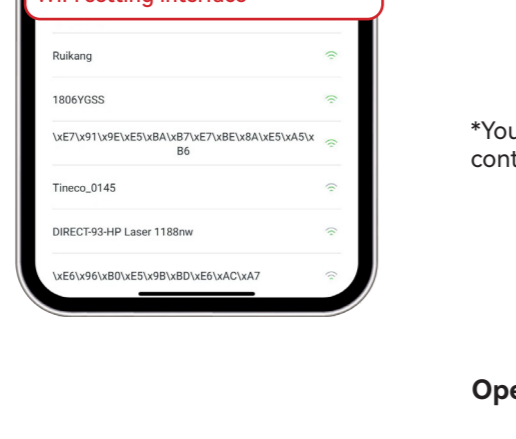
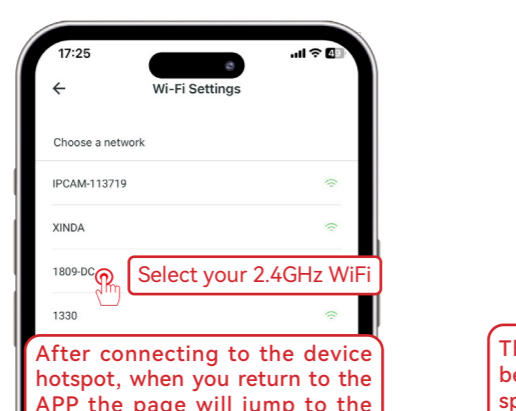
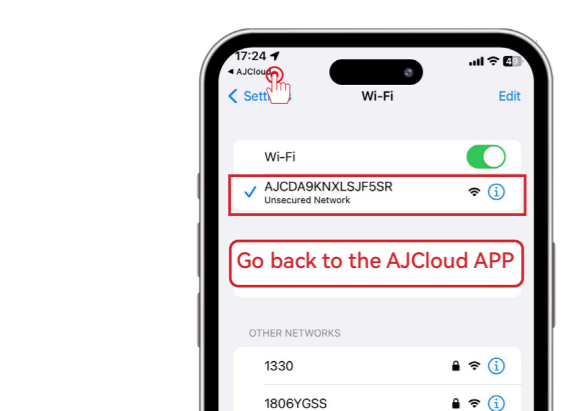
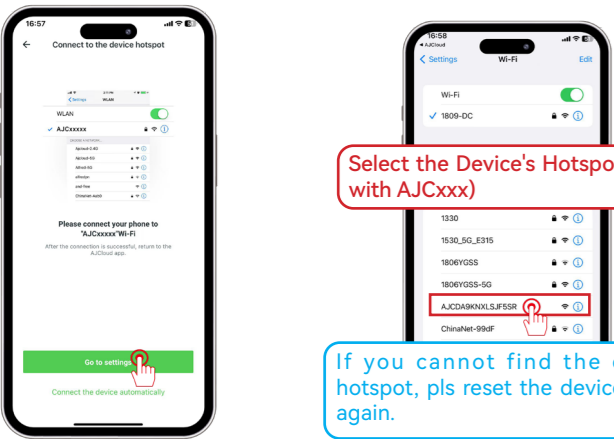
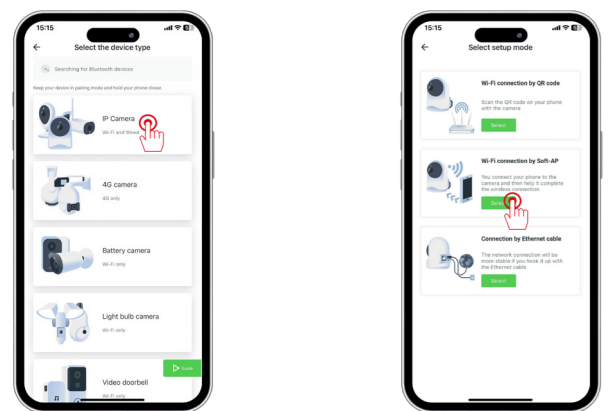


* For detailed connection methods of Plan B, please refer to page 8.



If the connection fails, pls reset the device and reconnect, and check if your WiFi password is correct.

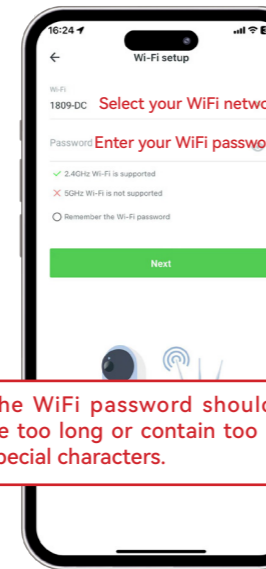
04 Set up the Camera - Plan B (Soft-AP/Hotspot connection)



Select the Device's Hotspot.(Start with AJCxxx)

If you cannot find the device's hotspot, pls reset the device and try again.

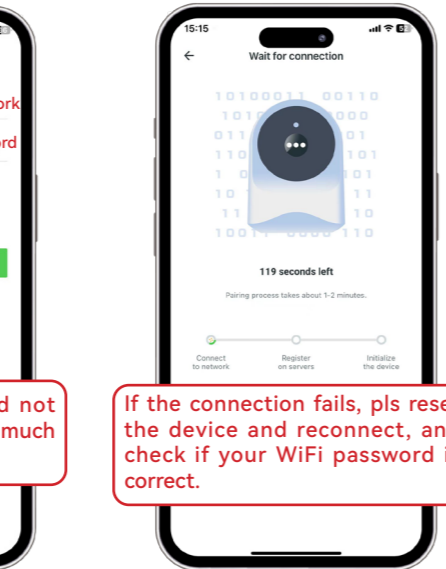
05 Test the Signal and All Set-up



The WiFi password should not be too long or contain too much special characters.



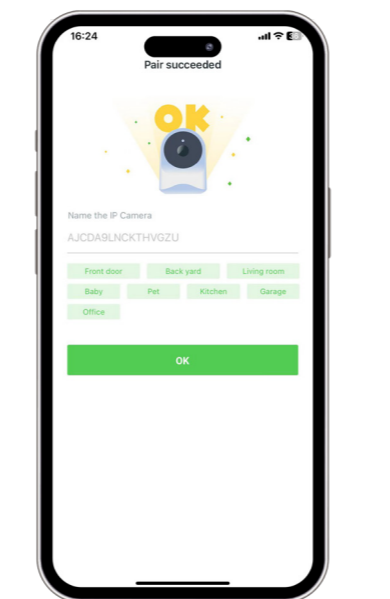
Operation Guidance Video



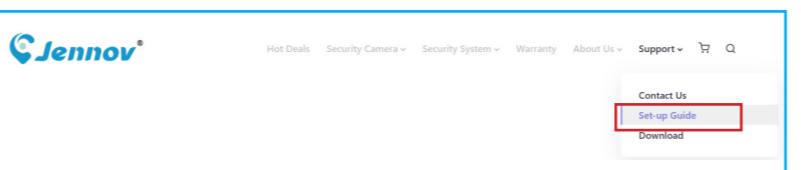
If the connection fails, pls reset the device and reconnect, and check if your WiFi password is correct.



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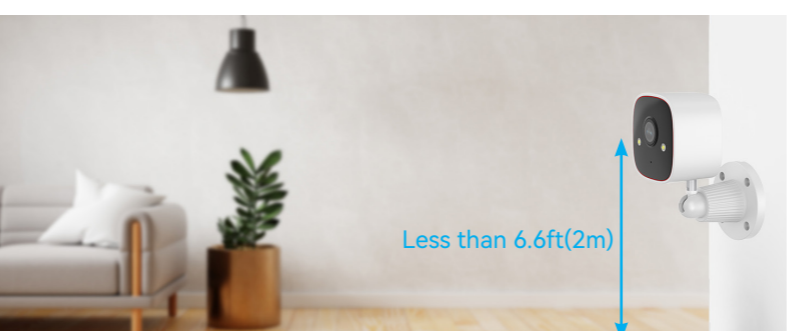
*If you would like to know more detailed product information, please visit our official website to download the detailed user manual.



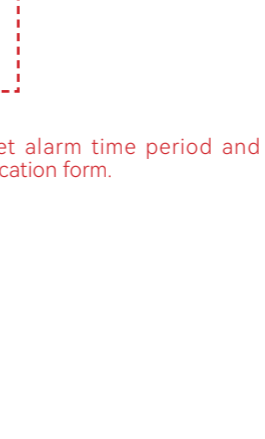
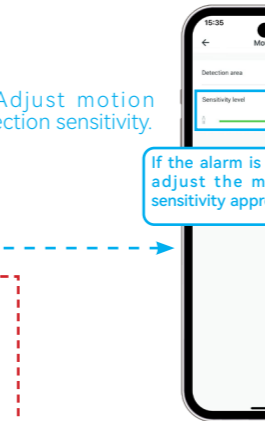
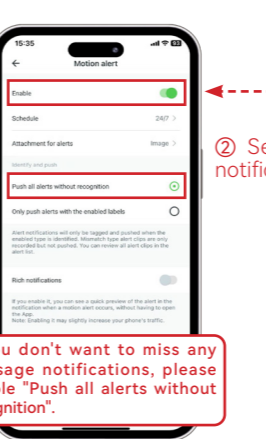
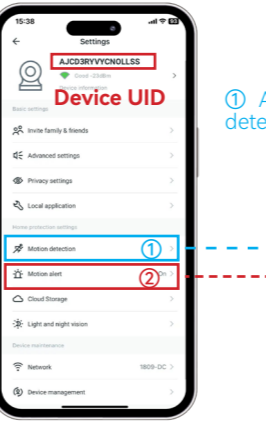
06 Install the Camera

Choose a location with a clear, unblocked field of view and with a good wireless signal to the camera. Please keep the following tips in mind:

- * Remove the protective film from the lens.
- * Make sure the wall is strong enough to withstand three times the weight of the camera.
- * Installation height: Less than 6.6 ft(2 m) above the ground.
- * Recommended installation angle: Tilt down 15 degrees.
- * It is recommended to set detection sensitivity on AJCloud app when selecting location. Thus you can verify if motion can be detected in the camera's placement and adjust the sensitivity based on the size and distance of detected object.



07 Introduction to basic functions



If you don't want to miss any message notifications, please enable "Push all alerts without recognition".

08 FAQ

(1) The camera cannot connect to WiFi:

1. Make sure the camera is powered on properly. (If there is an indicator light on the camera).
2. When connecting for the first time, it's recommended to press and hold the camera reset button 8s-10s to reset.
3. An overly long WiFi password or one that includes special symbols may prevent the app from properly recognizing the password.

Warm reminder: The camera only support 2.4GHz WiFi and do not support 5GHz WiFi.

(2) The camera disconnected while in use:

1. The camera is too far from the router, causing poor WiFi signal reception. Pls take the camera to the router for resetting and re-adding, and check if the WiFi signal value is stable.
2. There is other interference between the camera and the router, such as walls, glass, and other electronic products.
3. The camera is not powered on properly. Please replace the power supply and try again.

09 Warranty Activation

We offer you 12 months free warranty. You can activate your warranty by choosing one of the following methods!

Method 1:

- (1) Scan the QR code below to submit a warranty activation application.



Free Warranty

Method 2:

- (1) Send us an email with the subject line "Warranty Activation".
- (2) Include your order number and order date in the email content.

Note:

1. Please make sure your order number and email are correct so that we can activate the warranty for you successfully.
2. We will notify you of the result of warranty activation within 12 hours.

Contact us

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