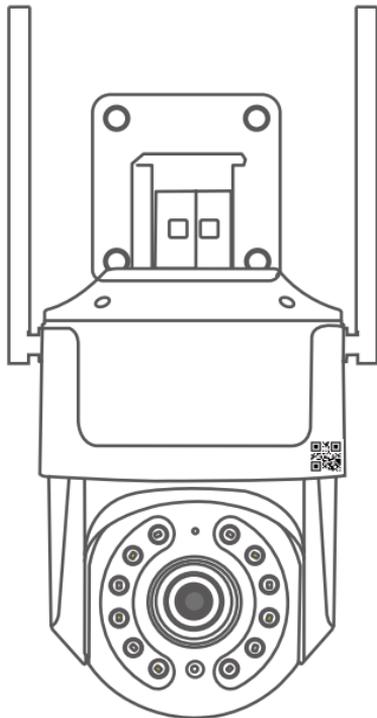




User Manual

T Series



Contact us online

The features supported by different product models may differ.
If you have any questions, please do not hesitate to contact us.

Please read carefully before use.

T.2023.054.E

🌐 www.jennov.com

✉ support@jennov.com

📞 U.S Hotline: +13239021978

Installation Precautions:

Preface:

Thank you for choosing our WiFi surveillance single product! In this information age, security and protection are vital for homes, work-places, and other important environments. Our WiFi surveillance single product is designed to provide you with efficient, convenient, and reliable monitoring solutions. Our product utilizes the most advanced wireless technology, combined with high-definition cameras and intelligent functions, which allows you to view and protect the places you care about in real time. No matter if you want to monitor home security, take care of children, supervise offices or protect commercial premises, our WiFi surveillance single product can meet your needs.

Catalog

Chapter 1 Installation Instructions

1.1 Watch Operation QR Code.....	01
1.2 Install mobile app.....	02
1.3 Ethernet cable connection diagram.....	03

Chapter 2 How to make a device connect to WIFI?

2.1 Ethernet cable connection method.....	04
2.2 Wireless (hotspot) connection method diagram.....	10
2.3 Wireless (hotspot) connection method.....	11

Chapter 3 Interface and Function Introduction

3.1 CamHipro interface description.....	15
3.2 Motion detection settings.....	18
3.3 How to set the time zone.....	20
3.4 SD card scheduled recording.....	22
3.5 Mobile playback of SD card recording.....	24
3.6 Email alert settings.....	26

Chapter 4 Watch the device on your computer using IE

4.1 T-Series software on a computer.....	30
4.2 Computer operation - Viewing via IE browser.....	32
4.3 How to play SD card video in IE browser.....	36

Chapter 5 Watch the device on your computer using IE

5.1 Usage of client on computer	37
5.2 Adjusting night vision mode on computer client.....	38
5.3 Connecting the camera to wireless on computer.....	39
5.4 Connecting the camera to wireless on computer.....	40
5.5 Setting up SD card recording on client.....	41
5.6 The client on a computer.....	42
5.7 Downloading dedicated video player.....	43

Chapter 6: Activating the warranty

Watch Operation QR Code

Please scan the QR code above to watch the operation video.



Install mobile app

You can search for "CamHipro" on Google Play or the Apple App Store, or scan the QR code below to download "CamHipro" app.

Note: Please change the device default password when you first view it for the security of your device.

(The password must be a combination of letters and numbers, with at least 8 characters. It is not recommended to use special symbols, or else the device may not be recognized and cannot be viewed).

Please keep your password safe. If you forget your device password, you will need to restore the device to factory settings and re-add it.

This application is free to use.



Android

iOS



CamHipro



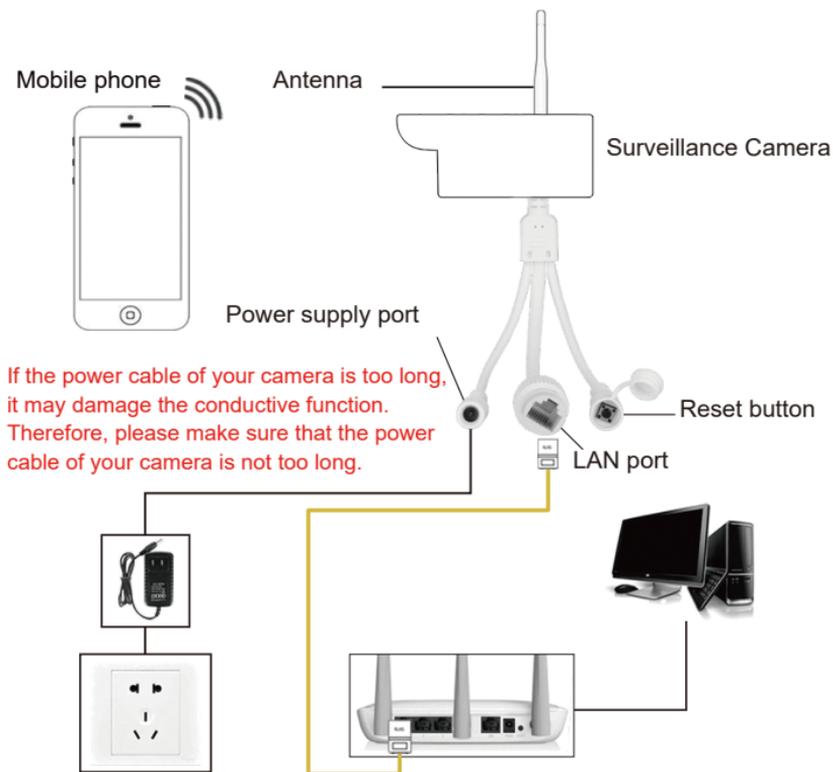
Ethernet cable connection diagram

The following diagram is for reference only. The appearance and model of the camera you purchased may be different, but it won't affect the setup.

If you choose a wireless connection, please skip the "Ethernet cable Connection" part and refer to the "Wireless Connection" part.

For Ethernet cable connection:

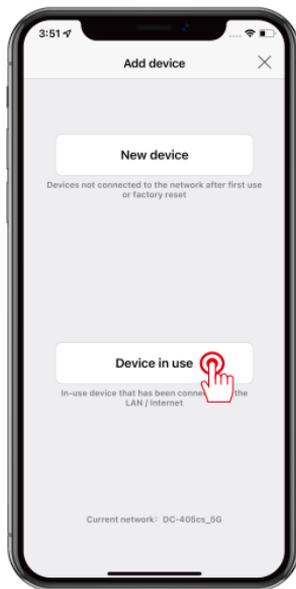
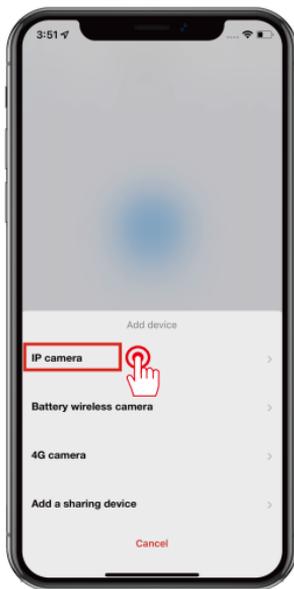
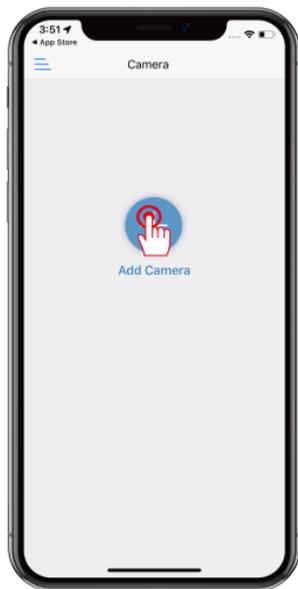
- 1.Plug in the power supply for your camera.
- 2.Connect your router and camera with an Ethernet cable.



Ethernet cable connection method

Power the WIFI camera. Connect your router and camera with an Ethernet cable. (Please make sure that your phone's WIFI and the camera are on the same internet network).

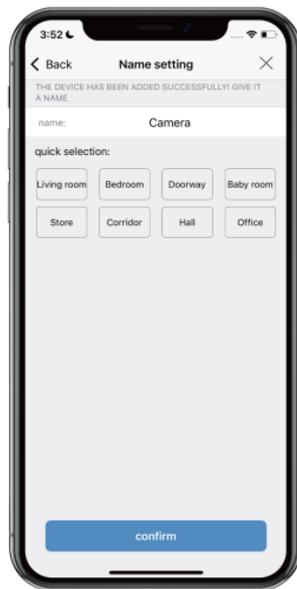
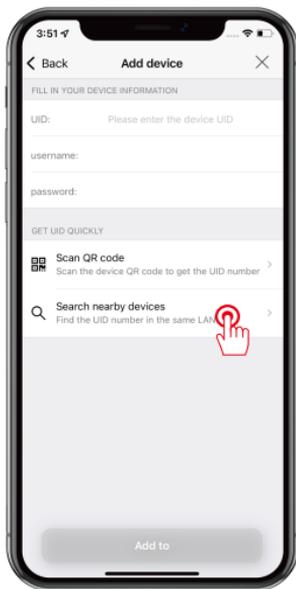
1. After installing CamHipro, run it and click "Add Camera".
2. Select "IP Camera".
3. Select "Device in use".



Ethernet cable connection method

Add method 1 :

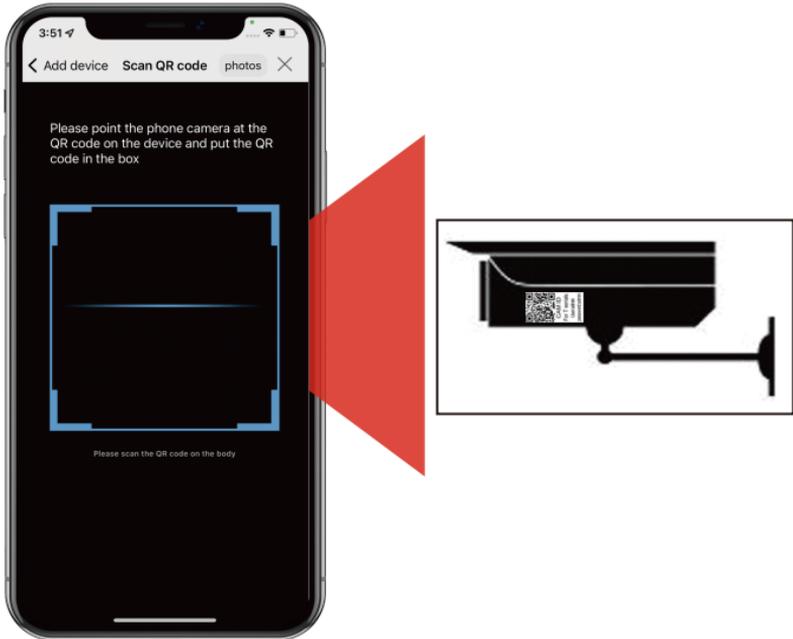
1. Select "Search Nearby Devices" (make sure the camera and phone are on the same network).
(If the device cannot be found, please check the camera and router connection, and make sure the camera is powered on).
2. After adding the device UID, the default username and password are both "admin".
3. Click "Add to" -> Name your camera -> Confirm.



Ethernet cable connection method

Adding method 2:

Scan the QR code on the camera to add it to the app.



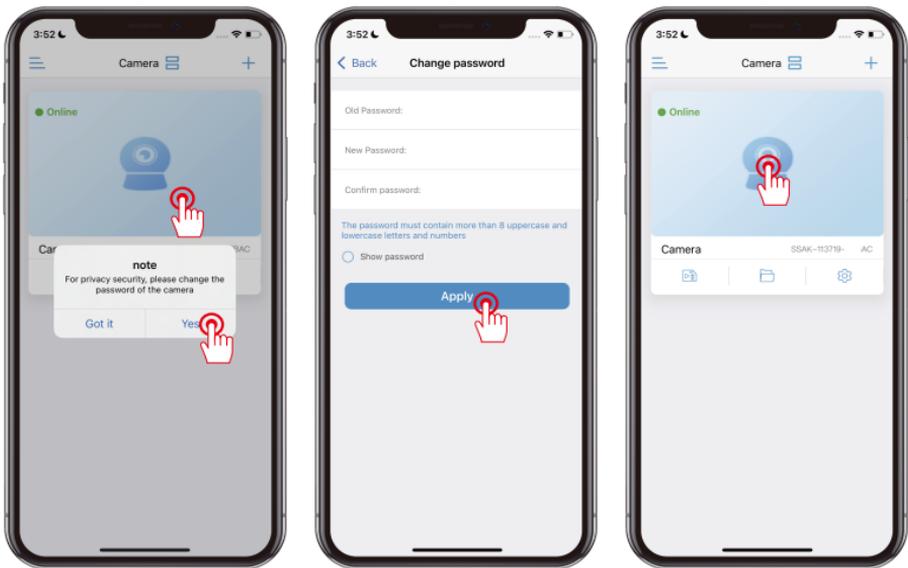
Ethernet cable connection method

Note: Please change the device default password when you first view it for the security of your device.

(The password must be a combination of letters and numbers, with at least 8 characters. It is not recommended to use special symbols, or else the device may not be recognized and cannot be viewed).

Please keep your password safe. If you forget your password, you will need to restore the device to factory settings and re-add it.

1. After changing the password, the device will reset automatically.
2. Wait for about 10 seconds for the device to reconnect.

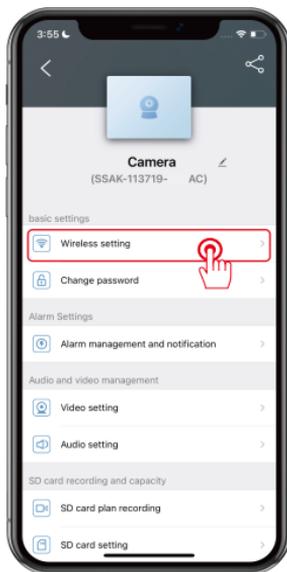
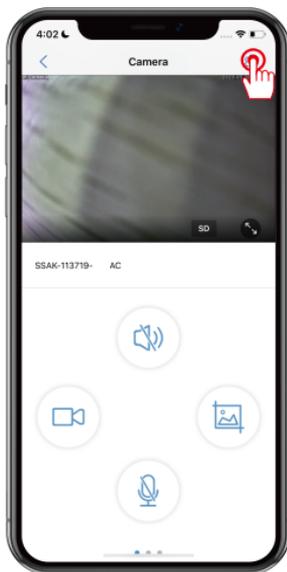


Ethernet cable connection method

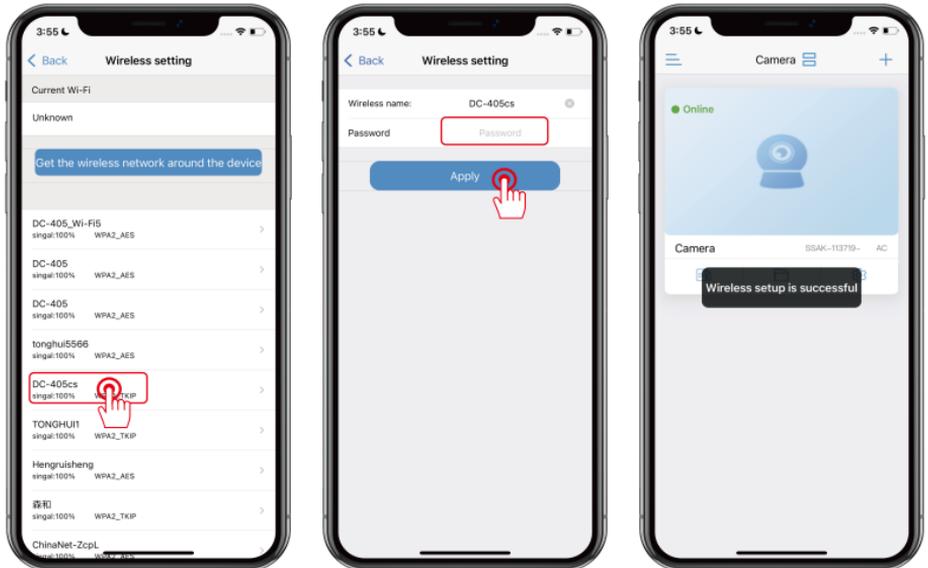
Configure the camera's network settings

“Wireless Setting” - Find your WiFi - Enter your Wi-Fi password -
After a successful connection, you can unplug the Ethernet cable.

If it fails, delete the added camera and re-add it by long pressing
the reset button on the camera.



Ethernet cable connection method

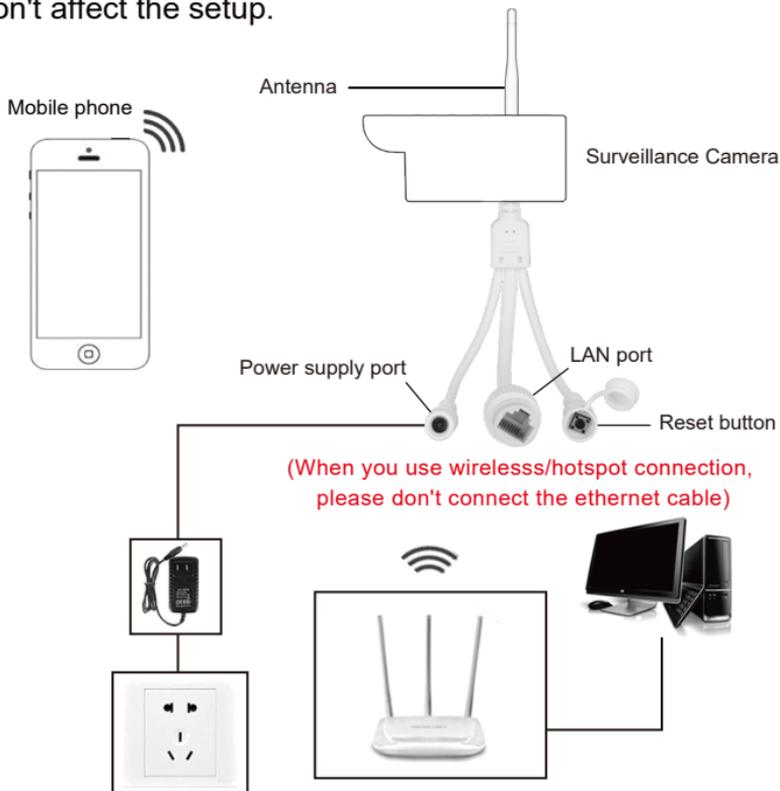


Wireless (hotspot) connection method diagram

*When you use the wireless/hotspot connection, the camera needs to be plugged into a power adapter (do not connect an Ethernet cable).

(If you connect an Ethernet cable, the hotspot/WIFI signal cannot be found).

The following diagram is for reference only. The appearance and model of the camera you purchased may be different, but it won't affect the setup.

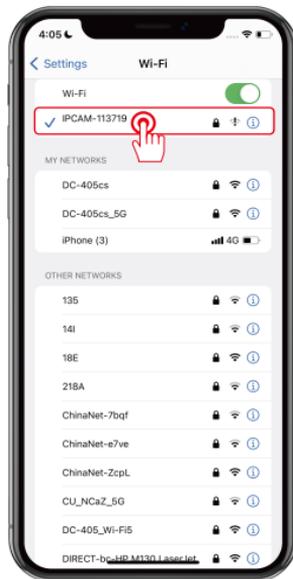
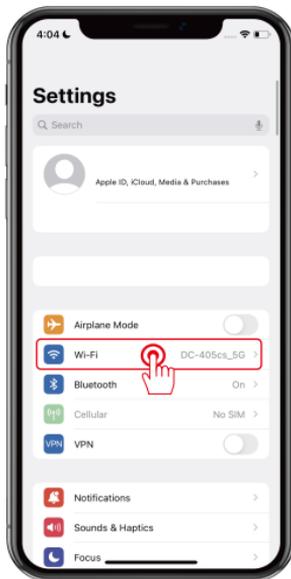


Wireless (hotspot) connection method

1. Go to "Settings" -> "Wi-Fi" and select the camera hotspot with the name "IPCAM-XXX" and password "01234567".
2. Once connected to the camera's hotspot successfully, run the "CamHipro" app on your phone.

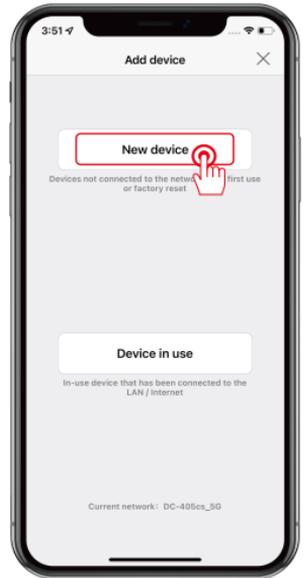
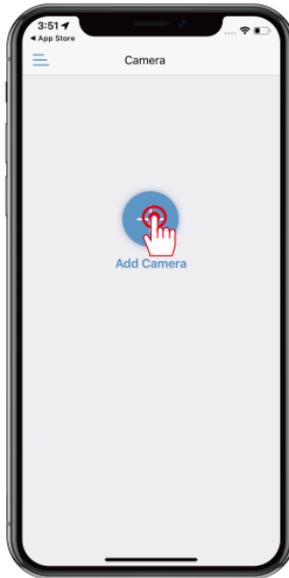
Notes:

- A. If you cannot find the camera hotspot, press the reset button for about 5-10 seconds and try again.
- B. Please note that if you connect your camera with an Ethernet cable, you won't be able to find the camera hotspot.



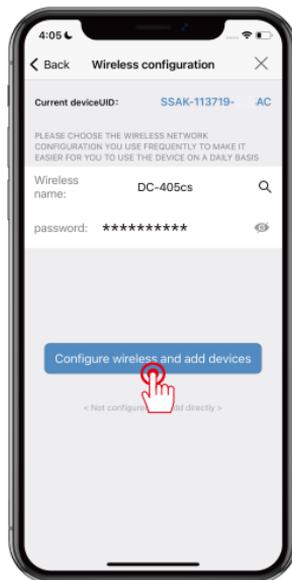
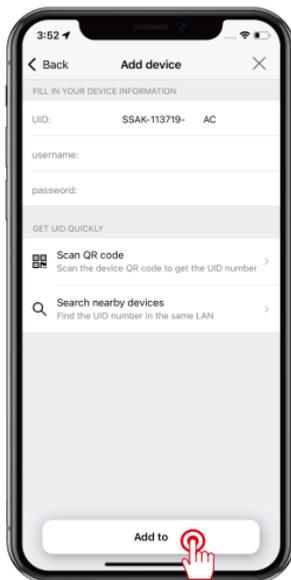
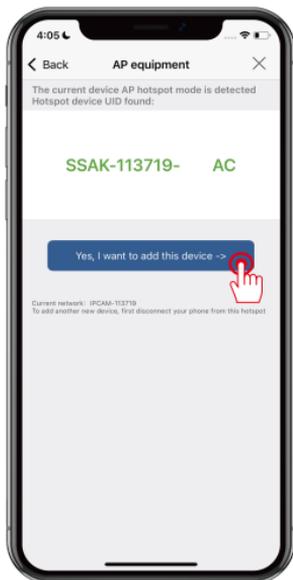
Wireless (hotspot) connection method

3. Run the CamHipro app.
4. Click "Add Camera".
5. Select "New Device".



Wireless (hotspot) connection method

6. Search for the UID number of the device and click “Yes, I want add this device”
7. Click “Add to”
8. Select the Wi-Fi username and password of your router. Click “Configure wireless and add device” .

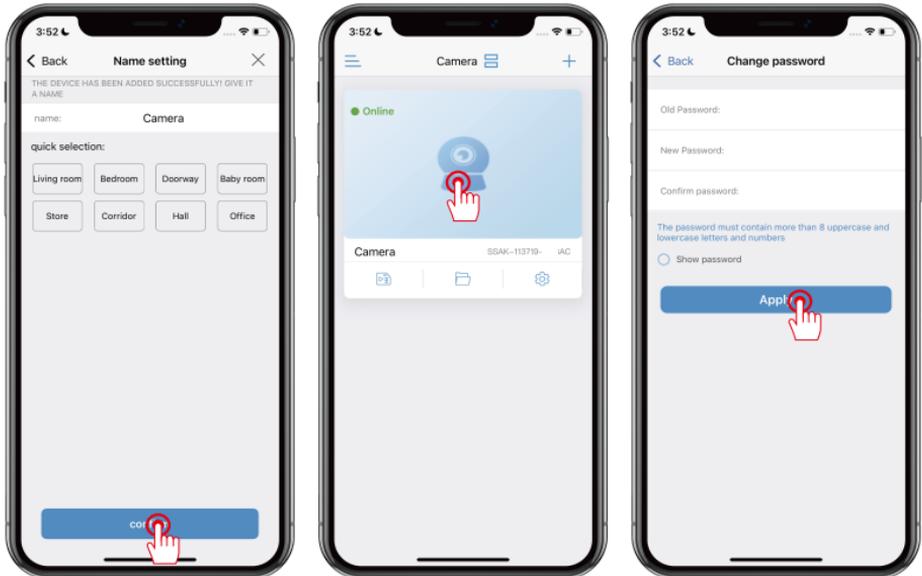


Wireless (hotspot) connection method

10. Name the device and click "Confirm".

11. Once the device is online, click on the prompt to modify the default password.

12. Click to view the live monitoring footage.



Note: Please change the device default password when you first view it for the security of your device.

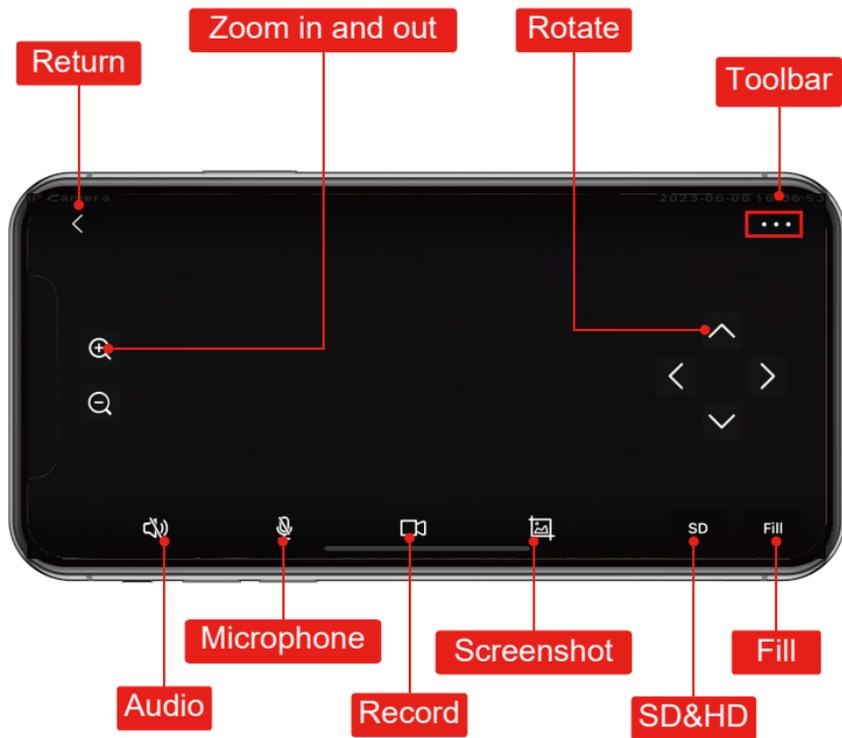
(The password must be a combination of letters and numbers, with at least 8 characters. It is not recommended to use special symbols, or else the device may not be recognized and cannot be viewed).

Please keep your password safe. If you forget your password, you will need to restore the device to factory settings and re-add it.

After changing the password, the device will reset automatically. Wait for about 10 seconds for the device to reconnect.

CamHipro interface description (full-screen view)

Note: Pan, tilt, zoom, preset, night vision mode, and audio function are only available on some models.



CamHipro interface description (full-screen view)

1. Return: Return to the previous screen.
2. PTZ: Zoom in and out.
3. Rotation: Up, down, left, right.
4. Toolbar: Mirror/Flip, Focus, Preset, Volume, Night Vision.
5. Audio: Real-time audio monitoring.
6. Microphone: Speak through the camera.
7. Recording: Start recording video on your phone.
8. Screen Capture: Save pictures on your phone.
9. Standard and High Definition: SD - Standard Definition; HD - High Definition.
10. Fill: Fill the screen with the camera's image on your phone.



CamHipro interface details description

(normal screen view)

Three night vision modes are available.

1) Infrared night vision

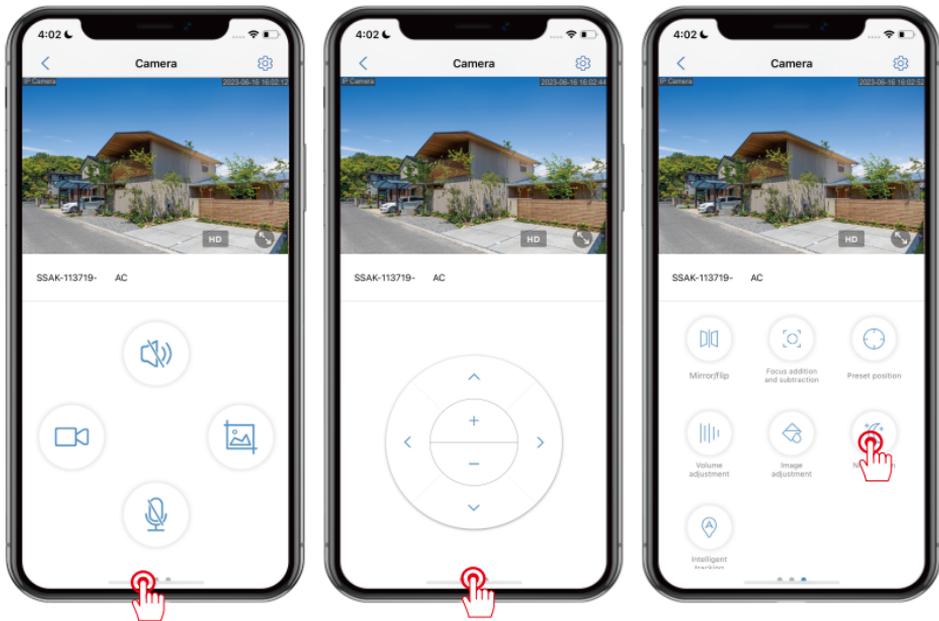
The infrared light will turn on at night, and the image will display in black and white.

2) Smart night vision

The infrared light will turn on at night, and the image will display in black and white. Once a moving object is detected, the white light will come on and the screen will appear in colour. (Motion detection function needs to be activated separately.)

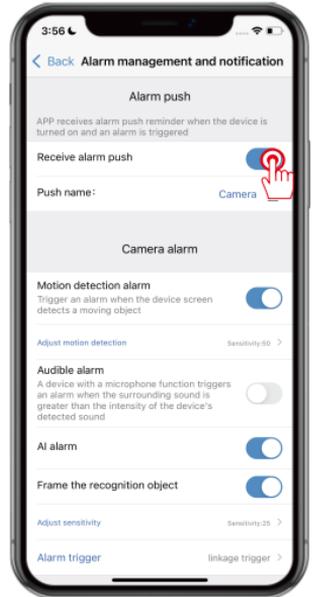
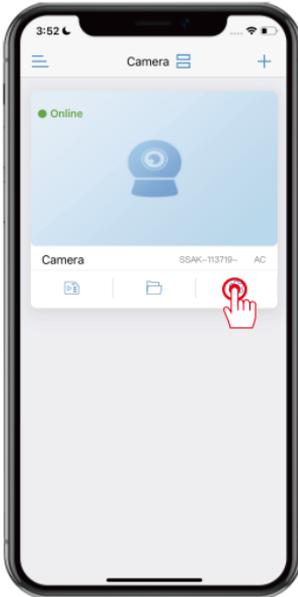
3) Full-color night vision

The white light stays on during the night and the screen will display in color.



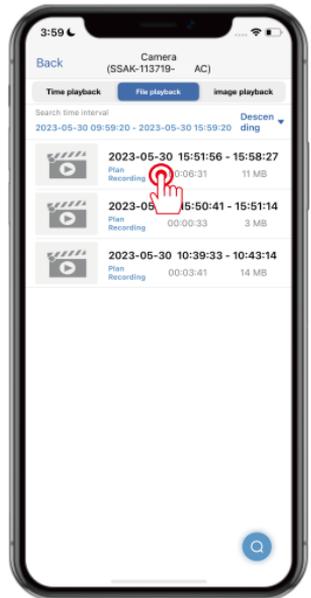
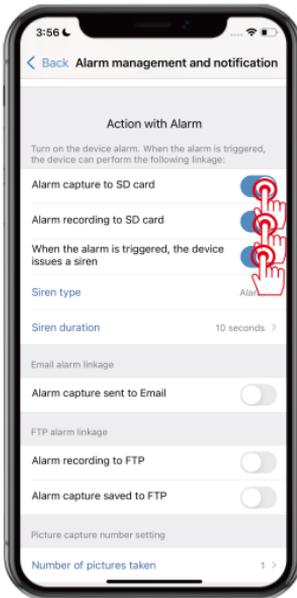
Motion detection settings

1. Click on "Settings" gear icon.
2. Click on "Alarm Management and Notification".
3. Enable: Receive alarm push and motion detection alarms.



Motion detection settings

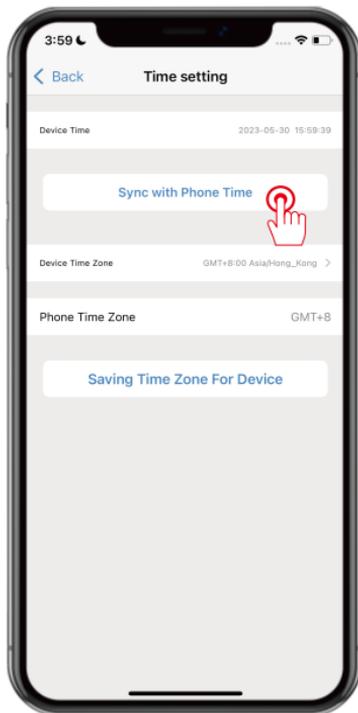
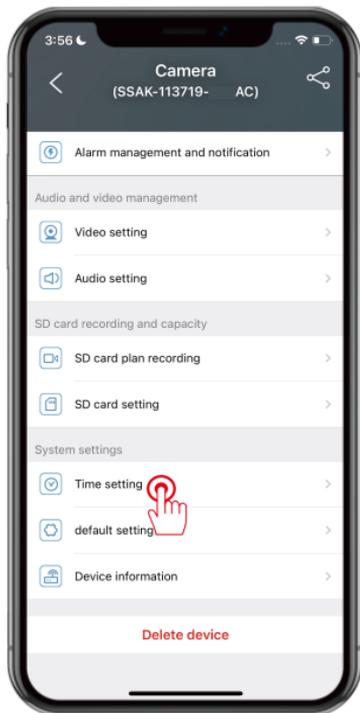
- When motion is detected, your phone will receive a notification.
- You can replay the video to check what happened.
- Please make sure the SD card is valid and recognized.



How to set the time zone

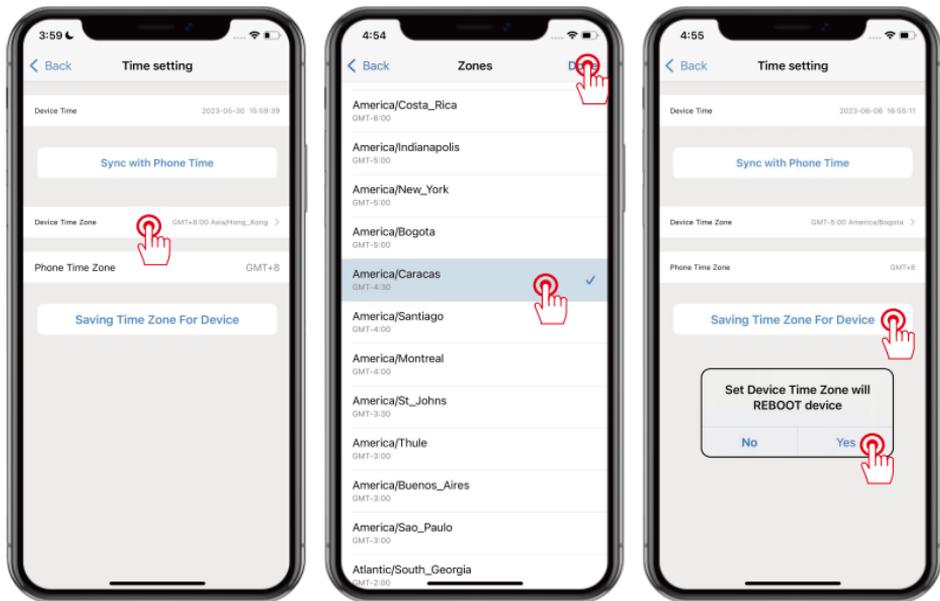
Automatically synchronize the time zone with your phone

1. Go to "Settings" > "Time Setting", click on "Sync with Phone Time" to modify the device time zone.
2. Please set the camera's time zone to [Your local time zone]. Then setting is complete.



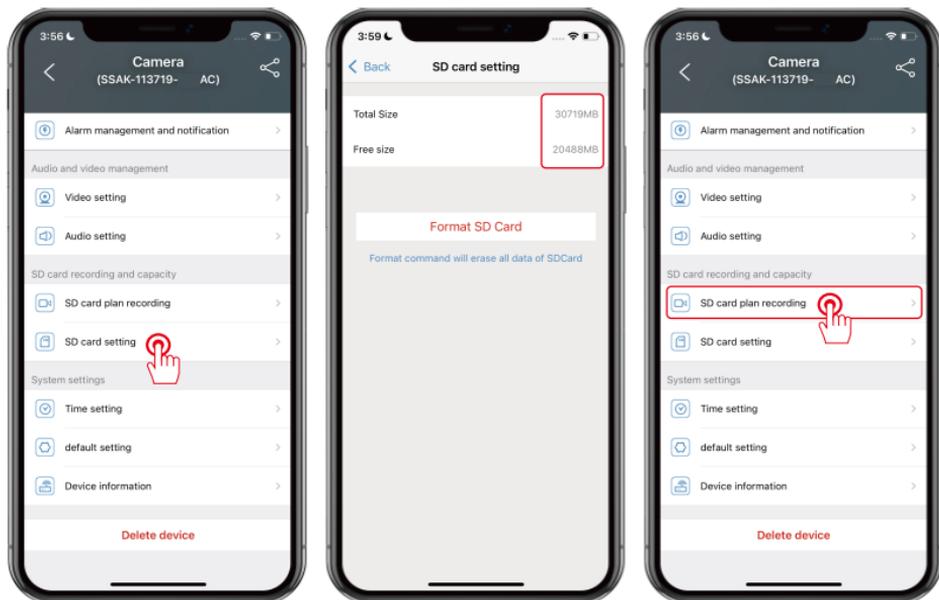
How to set the time zone

1. Click “Device Time zone”
2. Select the desired location for the modified time zone and click "Done".
3. Click “Saving Time Zone For Device” - Click “Yes” . After successful setting, the device will restart.



SD card scheduled recording

4. Check the "SD Card Settings" to see if the memory card is formatted and if the device has read the memory card.
5. If the memory card is incorrect, it needs to be reformatted.
6. Open the "SD card plan recording" and set the recording (The default setting for the device is to continuously record for 24 hours, and the default is to package a recording in 600 seconds)



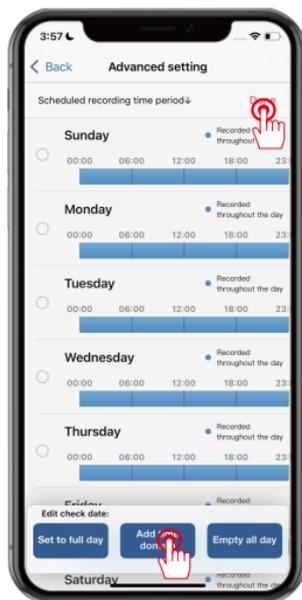
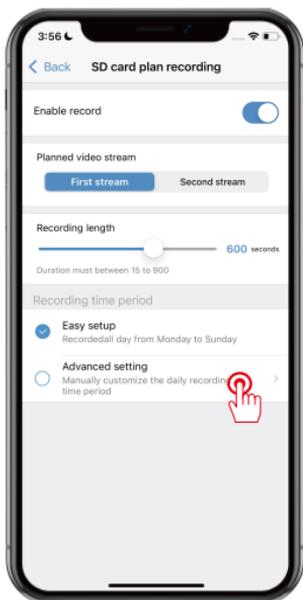
SD card scheduled recording

Manually modify the recording settings

4. Select "Advanced Setting". Manually customize the recording time period.

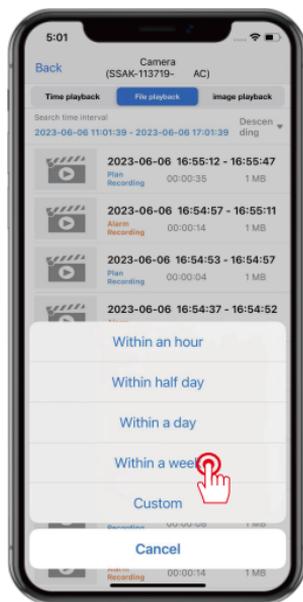
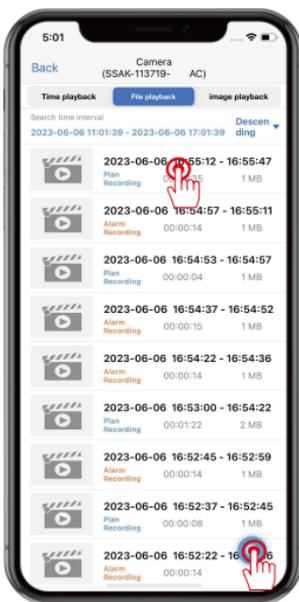
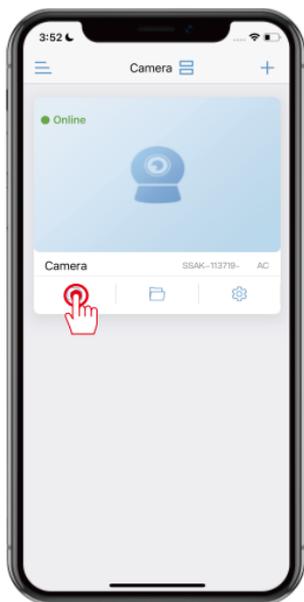
5. Click "Quick Edit" to change the settings and select the time period you need.

6. After completing the settings, click "Done" and save to take effect.



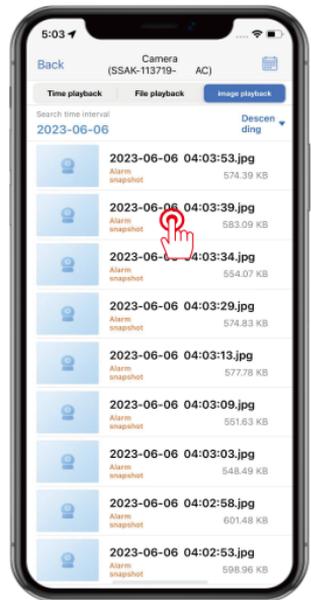
Mobile playback of SD card recording

1. Remote playback is for playing videos recorded on the SD card.
2. Click the play icon to view the video.
3. The playback screen defaults to showing recordings from the last 6 hours. You can click the search button in the lower right corner to select other time periods for playback.



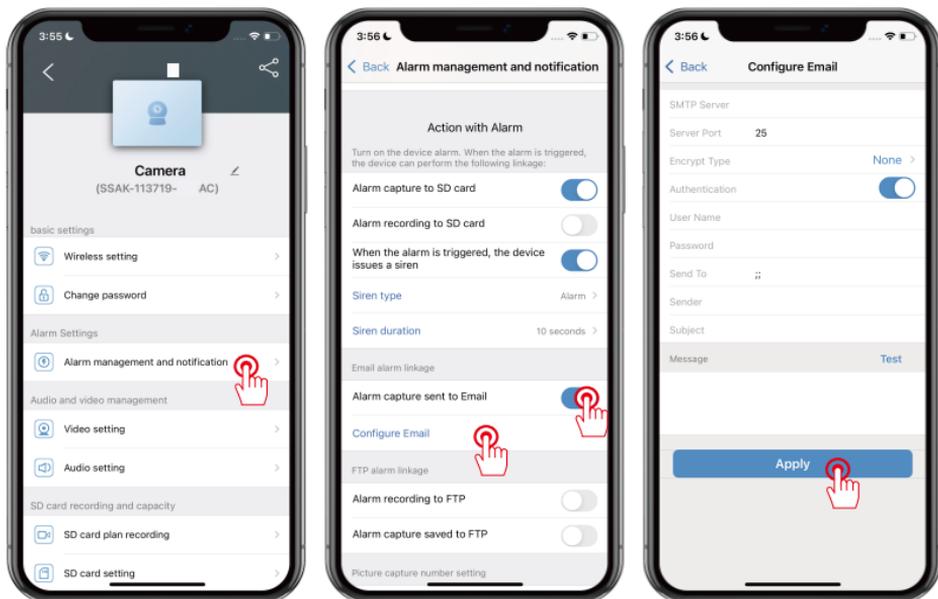
Mobile playback of SD card recording

1. Click on the memory card icon in the main screen
2. Select "Time Playback".
3. Drag the cursor to control the time point you want to play back.
4. Select "Image Playback" to view saved snapshot images.



Email alert settings

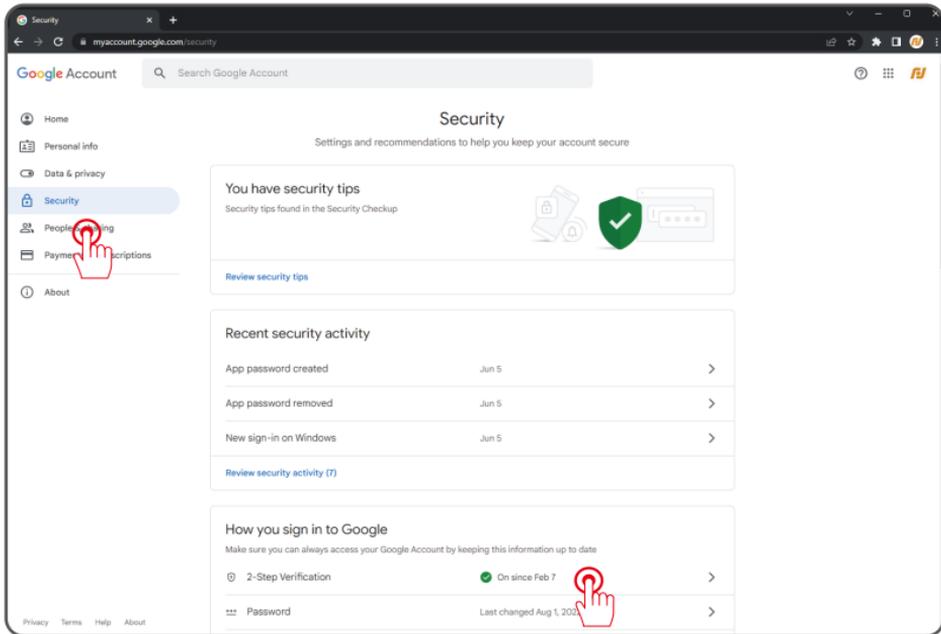
1. You need to enable both "motion detection alerts" and "send alerts to email" at the same time. (the email alert function will only be activated when the motion detection alert function is enabled)
2. Click on "configure email" and take Gmail alert as an example, please refer to the following image. Note that this password is not your Gmail login password, but a random dedicated password generated by Gmail. Please read pages 29-31 of the manual to learn how to obtain this 16-digit dedicated password.
3. After completing the email alert settings, when the camera detects motion, the app will send you an email alert.



Obtain your G-mail password

How to obtain a 16-digit dedicated password for your G-mail email address

1. Open the Google page. Website: <https://myaccount.google.com/>
2. Select "Security" and click on "2-step verification" as shown in the pictures below.



The screenshot shows the Google Account Security page. The left sidebar has the following items: Home, Personal info, Data & privacy, Security (highlighted), People & sharing, Payments & subscriptions, and About. A red hand icon points to the 'Security' menu item. The main content area is titled 'Security' and includes the following sections:

- You have security tips**: Security tips found in the Security Checkup. Includes a 'Review security tips' link.
- Recent security activity**: A list of activities with dates (Jun 5) and right-pointing arrows.

App password created	Jun 5	>
App password removed	Jun 5	>
New sign-in on Windows	Jun 5	>

Includes a 'Review security activity (7)' link.
- How you sign in to Google**: Make sure you can always access your Google Account by keeping this information up to date.

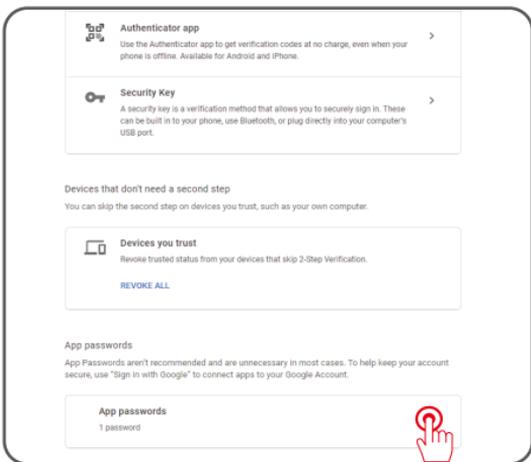
2-Step Verification	On since Feb 7	>
Password	Last changed Aug 1, 2024	>

A red hand icon points to the '2-Step Verification' row.

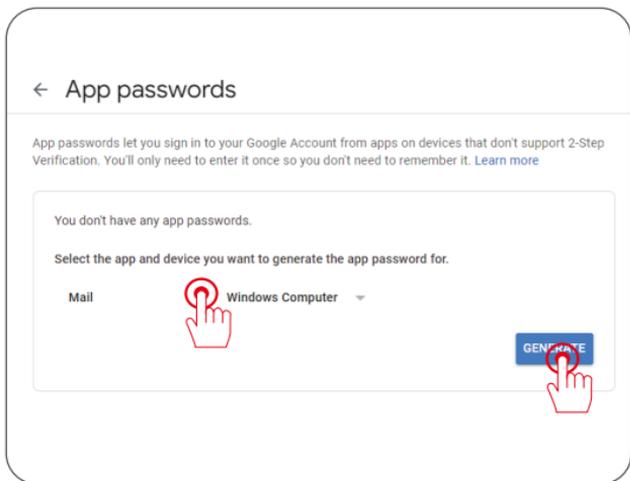
At the bottom left, there are links for Privacy, Terms, and Help.

Obtain your G-mail password

3. Click on "App passwords".

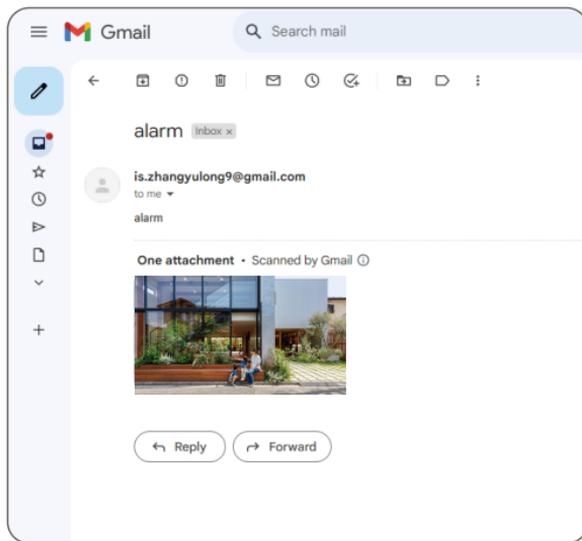
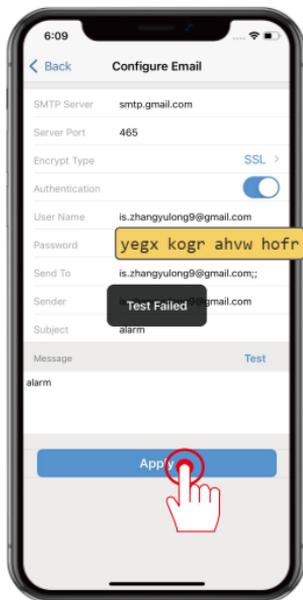
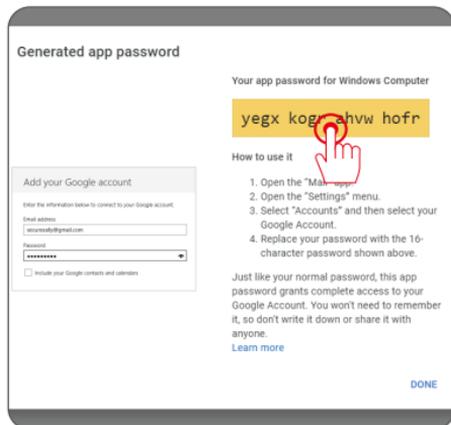


4. Select "Email", click on "Other (Enter name)", and then click the "Generate" button (you can choose a name).



Obtain your G-mail password

5. Take a screenshot of the 16-digit dedicated password app and remember it. Fill in the password when setting up email alert for your camera.



T-Series software on a computer

1. Enter "www.jennov.com" in your browser.
2. Select the language in the top right corner - select Japanese (for Japan only).
3. Go to "Support" - "Download".
4. Find "T-Series" and download the "T-Series Product Software".

Download - jennov

https://www.jennov.com/download/

English 中文 Français Deutsch 日本語

Home Consumer Professional Hot Deals Support About My Account

FAQ
Warranty
Download
APP & Cloud
Product

Download

T-Series J-Series H-Series M-Series F-Series C-Series

>> T-Series

T-SERIES

T Series Application - Windows

Download

Size: 14.47 MB
HbC: 1339
Date added: 2023-03-20

T Series Application - Mac

Download

Size: 13.64 MB
HbC: 442
Date added: 2023-03-20

T Series Video Player - Windows

Download

Size: 10.83 MB
HbC: 474
Date added: 2023-03-20

T Series Manual

Download

Size: 16.42 MB
HbC: 795
Date added: 2023-03-20

Preview

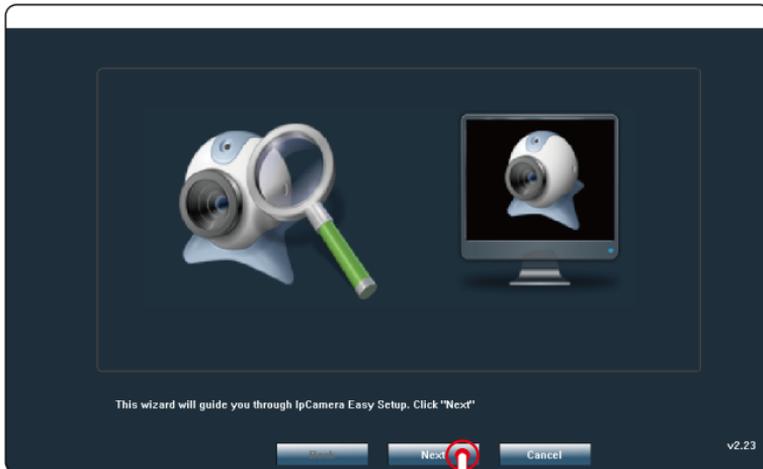
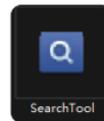
Android iOS

T-Series software on a computer

Dedicated search tool on a computer - Search Tool.

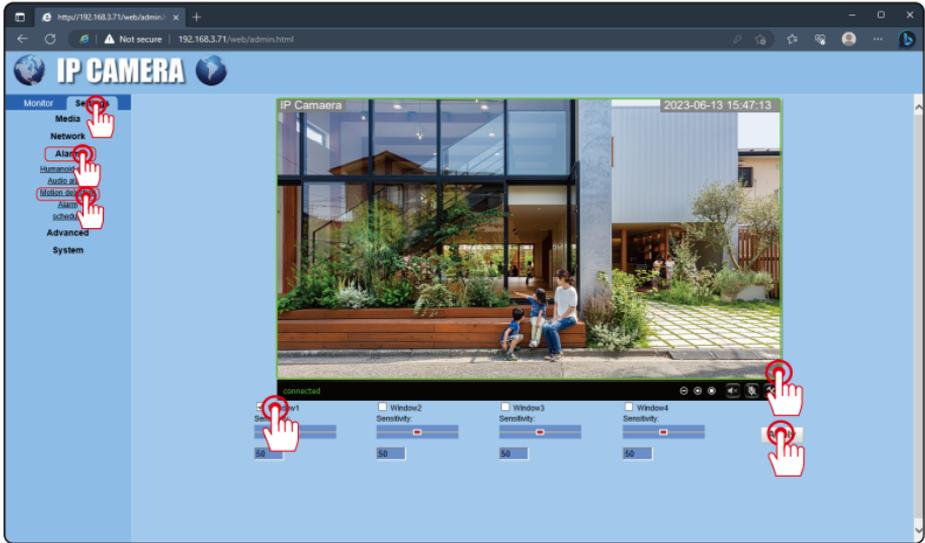
Connect the camera and router using an Ethernet cable. Make sure that the camera and router are on the same network segment.

Note: The camera and router need to be on the same network segment.



Computer operation - Viewing via IE browser

To set up motion detection on the "IE browser", please click on "Settings" > "Alarm" > "Motion Detection". Then you can select the detection area and sensitivity level.

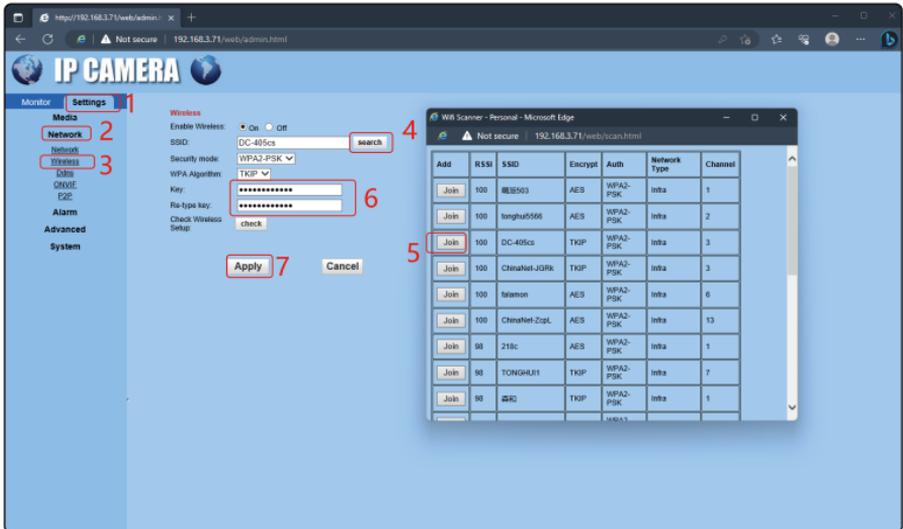


Note: The IE browser requires Flash support, but after Flash stops updating, it is not recommended to continue using the IE browser for viewing. You can only view through the mobile app and client, hope to have your kind understanding.

Computer operation - Viewing via IE browser

Connecting the router Wi-Fi on "IE browser" - operation steps:
Settings > Network > Wireless.

1. Select "Settings".
2. Select "Network".
3. Select "Wireless".
4. Search for the SSID wireless network.
5. Choose your own Wi-Fi name.
6. Enter the password for your WI-FI.
7. Click on "Apply" to connect the device to the wireless WIFI.



1

2

3

4

5

6

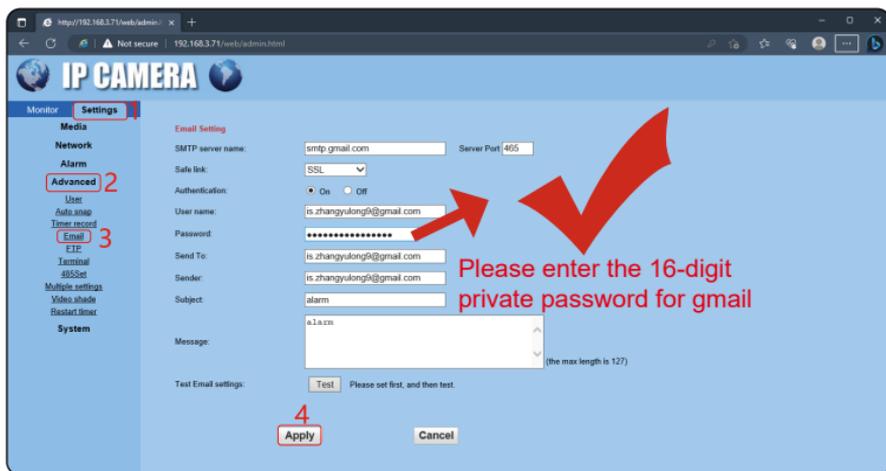
7

Add	RSSI	SSID	Encrypt	Auth	Network Type	Channel
Join	100	8E2503	AES	WPA2-PSK	Intra	1
Join	100	5anghu5565	AES	WPA2-PSK	Intra	2
Join	100	DC-405cs	TKIP	WPA2-PSK	Intra	3
Join	100	ChinaNet-JORN	TKIP	WPA2-PSK	Intra	3
Join	100	Miamon	AES	WPA2-PSK	Intra	6
Join	100	ChinaNet-Zipt.	AES	WPA2-PSK	Intra	13
Join	98	218c	AES	WPA2-PSK	Intra	1
Join	98	TONGHUI	TKIP	WPA2-PSK	Intra	7
Join	98	5E2	TKIP	WPA2-PSK	Intra	1

Computer operation - Setting up email alerts on "IE browser"

Steps to set up email alerts on IE browser

Please follow the steps shown in the image below to set up email alerts with the SearchTool on "IE browser". With SearchTool, you can refer to pages 29-31 of the manual to obtain a dedicated 16-digit password.

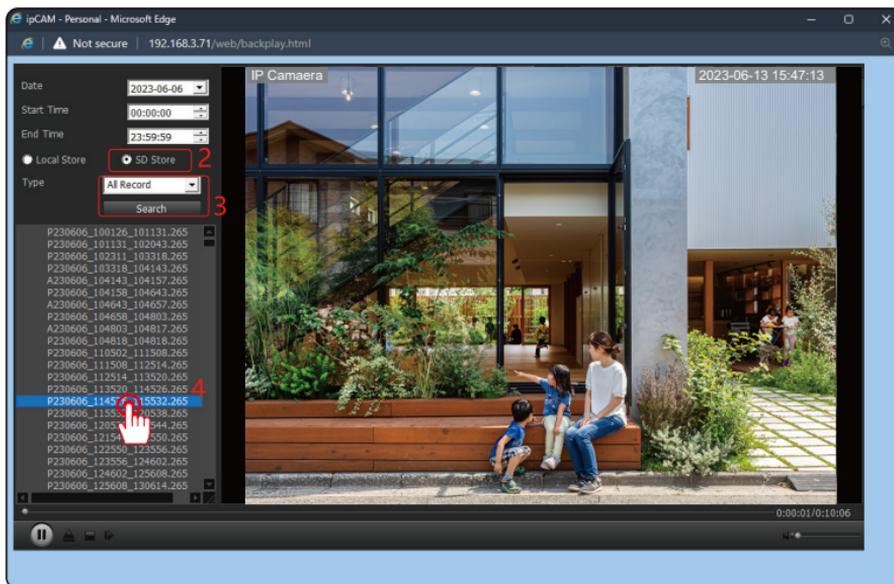
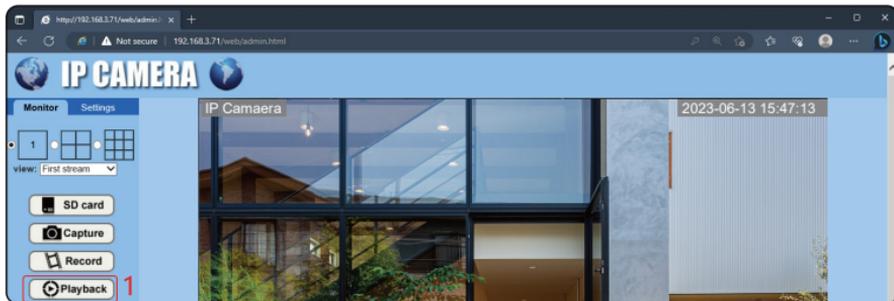


How to play SD card video in IE browser

1. Click on "playback" on the view interface of IE browser and check the video list in SD store.

2. Choose the video you want to play and double-click it.

Note: The camera and computer must be connected to the same network environment.



Usage of client on computer

Note: If you want to use the client on a computer to view your camera, you need to add the camera to the client first.

1. Run the "HIP2P" client and click the "+" sign. It will automatically add cameras on the same LAN.

(If you have changed the password of the camera on the mobile app, it will prompt that the password is incorrect. Follow the steps below to correct it.)

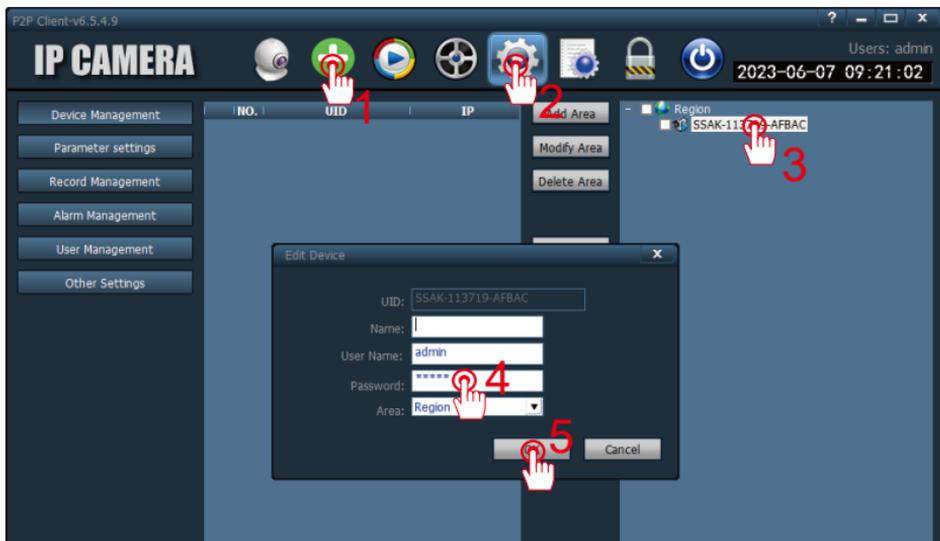
2. Click on the fifth button from left to right in the top row to enter into settings page.

3. In the upper right corner, you can see UID number of your device.

Double-click on UID number with left mouse button to open editing page.

4. Enter password that you set on your mobile phone in password field, and keep other items unchanged. Click "OK" button and password is successfully modified.

5. Click on first button in upper left corner - preview interface, double-click UID number in area and you can watch normal video footage now.



Adjusting night vision mode on computer client

1. Click on the "⚙️" button.
2. In the "⚙️" interface, click on "parameter settings" on the left side.
3. Double-click on the UID number of the camera in this area, and options will appear on the right side.
4. Next, click on "Image", and then click ▼ in the "Intelligent night mode" section.
5. There are three night vision modes to choose from. Then click "Apply" to complete the settings.

The screenshot shows the IP Camera web interface with the following elements:

- Header:** IP CAMERA, Region: SSAK-1137, Users: admin, 2023-06-07 09:27:55.
- Left Sidebar:** Device Management, Parameter settings (2), Record Management, Alarm Management, User Management, Other Settings.
- Right Sidebar:** Video, Image (4), Audio, Alarm Setting, Network, SD Card, Timed capture, PTZ, Login Info, System, Wifi, Motion Detection.
- Main Content Area:**
 - Display Setting: 15
 - Wide dynamic:
 - Aemode: Auto
 - Imgmode: Illuminance
 - IR LED Control: Auto
 - Intelligent night mode: Intelligent night (5)
 - White light control: [A]
 - Smart Moto:
 - Motion tracking:
 - Zoom tracking:

Note: Night vision mode depends on the camera model. Please note that in some cases, only infrared mode can be used.

Connecting the camera to wireless on computer

1. If you are setting up the camera for the first time, you need to connect the camera to the router with an Ethernet cable.
2. Click on "WiFi" button and enter the following interface.
3. Click on "Search" button as shown below, and select your home WiFi. Enter your home WiFi password in both "Password" and "Confirm Password" fields.
4. Click on "Apply" to establish a wireless connection. Remove the LAN cable in this state.

Note: If you have previously set up the connection between the camera and the router with your smartphone, you do not need to set it up again on your PC. Just search for the camera on your computer and add it.

The screenshot shows the IP CAMERA web interface with the following elements:

- Header:** P2P Client-v6.5.4.9, Users: admin, 2023-06-07 09:48:32
- Sidebar:** Device Management, Parameter Settings (2), Record Management, Alarm Management, User Management, Other Settings.
- Main Area:**
 - Region: SSAK-116...-AFBAC (3)
 - Video, Image, Audio, Alarm Setting, Network, SD Card, Timed capture, PTZ, Login Info, System (4), Motion Detection.
 - Display Setting: Wide dynamic (15), Aermode (Auto), Imgmode (Illuminance), IR LED Control (Auto), Intelligent night mode (Intelligent night), White light control (Auto open).
 - Smart Moto: Motion tracking (Obtain), Zoom tracking (Apply).
- WiFi Dialog:**

Sig...	SSID	Wifi Mode	Security Mode
100	DC-405	Infrastructure	WPA2-AES
100	DC-405cs	Infrastructure	WPA2-TKIP
100	TSAP-65:70:ef	Infrastructure	None
98	tony	Infrastructure	WPA2-AES
98	ChinaNet-IGRk	Infrastructure	WPA2-TKIP
98	Hengruiheng	Infrastructure	WPA2-AES
94	tonghui6688	Infrastructure	WPA2-AES

WiFi Check (6)
- Message Dialog:** Check Wifi setting failure! OK

Connecting the camera to wireless on computer

1. Motion detection recording settings

* To set up recording only when motion is detected, see the following picture.

Step: Disable the 24-hour recording in the "SD card" settings. If you don't disable it, both 24-hour continuous recording and motion detection recording will start at the same time.

The method of setting up motion detection recording is as follows:
Enter "Parameter settings" > click and select the UID number of the camera > "Alarm setting" > check "Motion Detection" > check "Save Video to SD card" > click on "Apply" to complete the setup.

You can also specify the time for motion detection recording by clicking on "Alarm Date and Time Settings" at the bottom of the screen.

P2P Client-v6.5.4.9

IP CAMERA

Users: admin 2023-06-07 09:53:41

Region
SSAK-1119-AFBAC

Device Management
Parameter settings
Record Management
Alarm Management
User Management
Other Settings

Video
Image
Audio
Alarm Setting
New
SD Card
Timed capture
PTZ
Login Info
System
Wifi
Motion Detection

Motion Detection

Motion Detection

Sensitivity

Smart Alarm

Smart Alarm On Off

Smd Rect On Off

Threshold (1-100)

Identification type

Alarm Type

Sound Alarm

Sound Alarm On Off

Volume range (1-100)

External Alarm

External Alarm Mode Normally Open Normally Close

Alarm linkage

E-mail Alarm and Send with Picture

Save Picture on the FTP Server

Save Video on the FTP Server

Relay Output

Save Picture on the SD Card

Save Video on the SD card

Alarm Sound

Sound Type Duration

Alarm Preset

Setting up SD card recording on client

1. Recording schedule (setting to save recording to SD card)

Steps: As shown below, enter "Settings" > "Parameter settings" > click on the camera in the area and select it > "SD Card" > check the "Enable the plan of record" > select the desired recording date (the selected time zone will turn green) > click on "Apply" to complete the setup.

The screenshot shows the IP Camera web interface with the following elements:

- Header:** IP CAMERA logo, navigation icons, and system information (Users: admin, 2023-06-07 10:00:42).
- Left Sidebar:** Device Management, Parameter settings (2), Record Management, Alarm Management, User Management, Other Settings.
- Main Content Area:**
 - Region:** SSKA-11019-AFBAC (3)
 - Video:**
 - Enable the plan of record (5)
 - Stream Type: Sub Stream (5), Record: 60 Sec (15~900)
 - SD card all space: [input field]
 - SD card available space: [input field] [Format SD]
 - Recording Schedule Grid (6):**

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
SUN																								
MON																								
TUE																								
WED																								
THU																								
FRI																								
SAT																								
 - Bottom:** Select List, Clear List, Obtain, and Apply (5) buttons.

The client on a computer

Playback of videos on HiP2P client

1. Click the fourth button from left to right on the top row - "Remote Playback" icon .
2. Enter the playback page - select channel (your camera UID) - date of footage you want to play back, as well as start/end time - search - display recording files during the corresponding time period - double-click on the recording file with left mouse button to play it.

The screenshot shows the IP CAMERA software interface. At the top, there is a toolbar with several icons. A red arrow points to the fourth icon from the left, which is the "Remote Playback" icon. Below the toolbar, there is a header area with the text "IP CAMERA" and "Remote playback (Channel 01)". The main area is divided into two sections: a list of recording files on the left and a video player on the right. The video player shows a scene with people sitting on a bench. A red arrow points to the "Record" button in the bottom left corner. Another red arrow points to the search button in the bottom left corner. A red arrow points to a file in the list, indicating it is being double-clicked. The interface also shows a date and time display in the top right corner: "2023-06-07 10:19:14".

Downloading dedicated video player

To play copied recordings on the SD card on the computer, you need to download a dedicated video player.

1. You need to use specialized video playback software to play downloaded video files or videos saved on the camera's SD card.
2. With this player, you can convert H.264/H.265 files to AVI format and play them through other video players.



Activating the warranty

Please fill in the following information or scan the QR code to activate 12-month free warranty.

After completing the form or scanning, please take a photo and send it to our email address(support@jennov.com). After that, the product warranty will be activated.

If any part of your product is defective within the warranty period, please contact us immediately and we will provide a satisfactory solution.

Order Date: _____

Order Number/ID: _____

Buyer's Email: _____

Buyer's Phone Number: _____

Contact us

 www.jennov.com

 support@jennov.com

 U.S Hotline: +13239021978



Free Warranty