

Quick Guide (J Series)



24 Hours Online Service

Be sure to read this book before installing or using the surveillance camera.
Keep the book in a safe place so that you can read it whenever necessary.

www.jennov.com (24 Hours Online Service)

U.S Hotline: +1 3239021978

J.0424.001.E

QR Code for More Information



Frequently Asked Questions



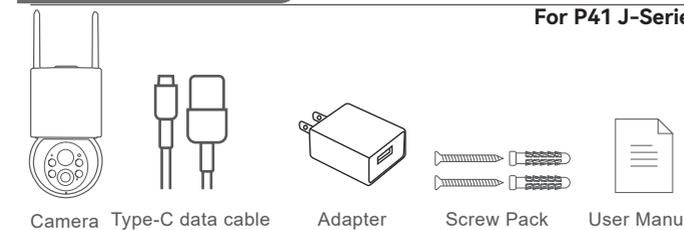
Operation Guidance Video

Scan the QR code above to access more detailed manual and instructional videos.

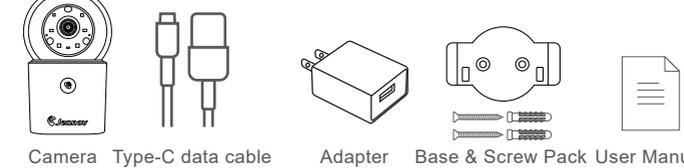
1. QR code for the latest detailed instruction
2. QR code for camera connection instructional video

What's Included

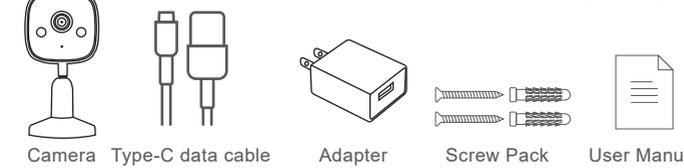
For P41 J-Series



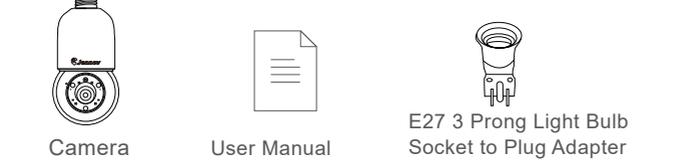
For P40 J-Series



For A31 J-Series



For P39 J-Series



Note: The package list should refer to the list of corresponding camera shape.

EseeCloud App Installation and Setup

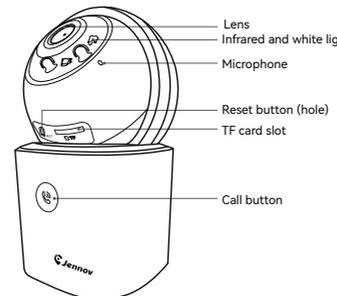
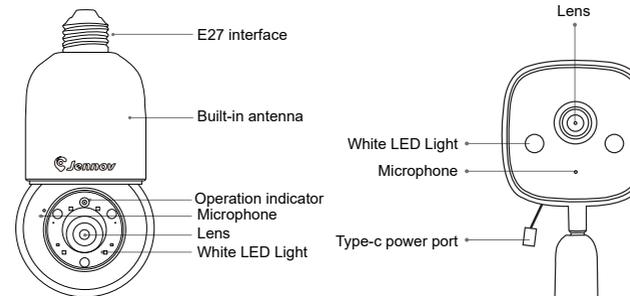
Search "EseeCloud" on apple store or google play to download the app.

- from Google play
- from Apple store
- or Scan the following QR code



Download App (IOS/ Android)

Product Overview



CAUTION: Please insert the Micro SD Card according to the direction shown in the picture. If it is not inserted correctly, it may get stuck in the camera.

SD card port: Support micro SD card for local storage (Max 128GB)

Note: 64G cards will be more compatible, TF card is also known as microSD card

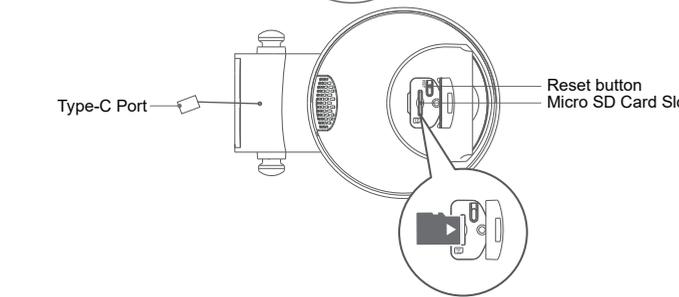
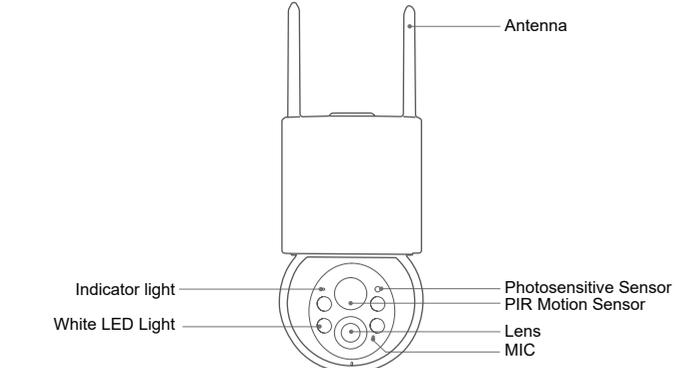
Reset button: Used to restore the camera to factory settings (Press and hold on 5-8s)

Card capacity requirements: 8-128 GB

Read and write speed requirements: Class10 level

File format: FAT32

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Register Account

Download APP&Registration

- 1.Download APP " EseeCloud" on APP store or Google market.
- 2.Open APP---Click "Register" to create an account.
- 3.Register with email address or phone number and then "Next" .
- 4.Follow the tips to create new account--Click "Confirm" --Set up "Password" --Click " Complete" .

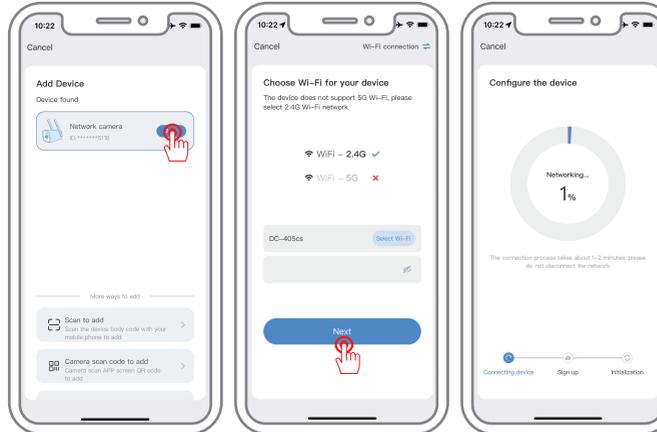
Note: "Cloud service" in this APP is optional, if you use micro SD card to record the video, no need to choose "cloud storage" .



For a successful connection, place your phone and camera close to the camera the first time you connect (maximum distance is 5m/16ft).

Bluetooth Pairing Method

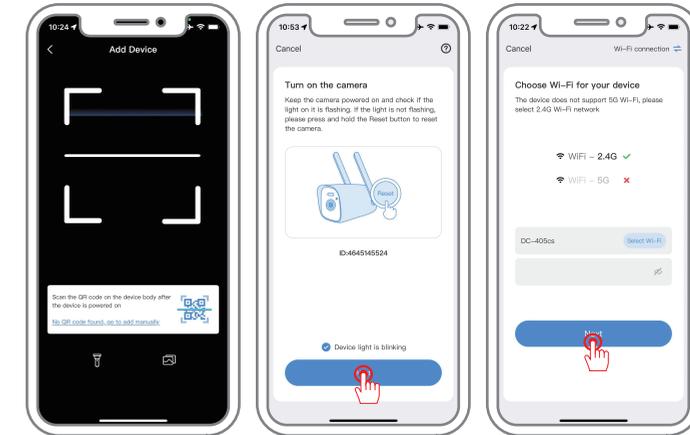
1. Turn on Bluetooth on your phone setting and move closer to the camera, click "Add smart device".
2. Search for the device and click "Add".
3. Select the WiFi that the device needs to connect to and enter the password.
4. Wait for the device to be added successfully and give it a name.



Note:
Bluetooth pairing requires the mobile phone to have Bluetooth turned on, and the phone should be within 1 meters of the camera for automatic searching. If the device is not found, please reset the device and try pairing again.

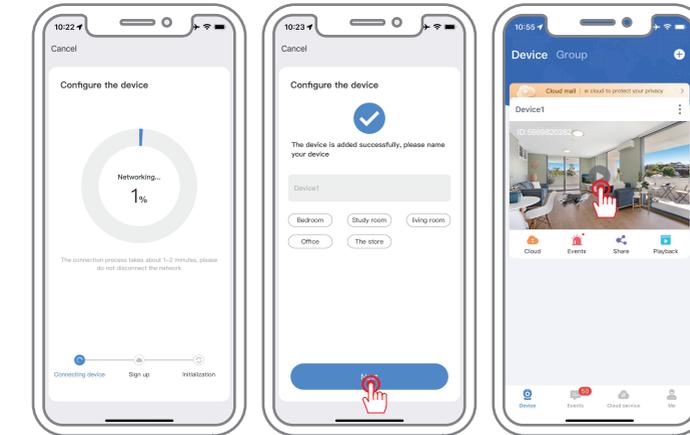
Wireless Connection - Scan QR Code to Add

1. Clicking "Add smart device" and scan the QR code on the camera.
2. Successfully scan the code and click to add the camera that appears.
3. Select your WiFi and enter the password.

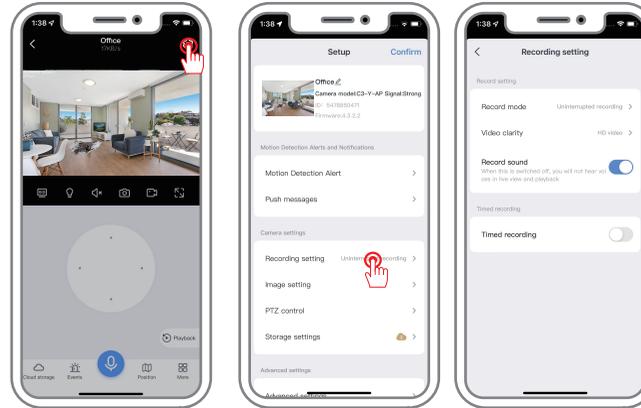


4. Device configuration completed.
5. Name the device and confirm it.
6. Watch the live screen.

Note:
If the scanning code fails to be added, it is recommended to use Bluetooth to add it.
If the connection fails, reset the camera and try again.
If it still does not work, please contact us for help.



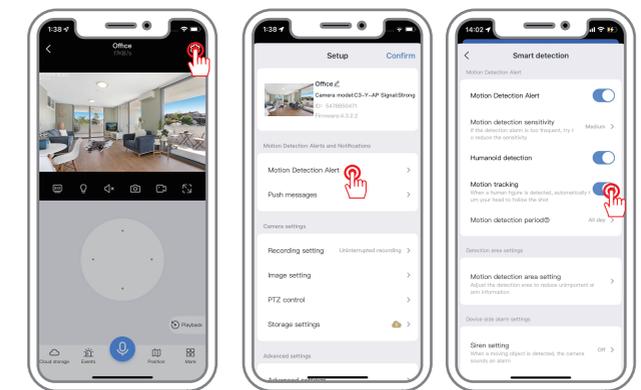
Record Settings



- 1) Uninterrupted recording
Click "Setup button" - "Recording settings" - "Record mode", and select "uninterrupted recording" --then 24 hour video set up complete.
- 2) Timed recording
Click "Setup button" - "Recording settings"--Open "Timed recording" button--Select your specified time you required. After setting, only that time period will be recorded.
- 3) Event recording
Click "Setup button" -- "Motion Detection Alert" -- enable "Motion Detection Alert".
Click "Record setting" - "Record mode" and select "Event recording", and the motion detection recording has been set.

Record sound switch: When it is turned off, the real-time picture is displayed and no sound is generated when reproducing the recording.

Alarm settings



- 1) Smart detection alarm is on by default.
- 2) Motion detection sensitivity: The sensitivity of motion detection alarm can be adjusted (low, medium and high). If the frequency is high, please Reduce sensitivity.
- 3) Humanoid detection : A square frame surrounds the human body moving in the screen.
- 4) Mobile tracking: The camera will track automatically after detecting the action. After the object deviates from the range, the camera will return to its original position after 1 minute.
- 5) Intelligent detection period : Set alarm time
- 6) Area mode: Alarm is triggered when a movement is detected in the set detection area.
- 7) Siren setting: When a moving object is detected, the camera will sound a siren. You can set the siren.
- 8) White light alarm, when a moving person is detected, the camera will activate a white light alarm.

FAQ

Q: Why does the product not work when connected?

- A:**
- 1) Check the power supply. Make sure the power supply of the device is normal to avoid dropping the line due to insufficient power supply to the device. (The device will light up the white light for a while after power on, and then it will perform a self-test for about 10 seconds.)
 - 2) Wrong WiFi password. If you enter the wrong WiFi password, the camera will not be able to connect to the network. Please make sure you enter the correct password and check if there are any letter case errors.

Q: What should I do if the camera is offline?

- A:**
- 1) Check WiFi signal. The camera needs to be connected to a stable WiFi signal in order to work properly. If the WiFi signal is unstable, the camera's connection may be interrupted or have connection problems. Try moving the camera closer to the router, or try to enhance the WiFi signal (such as using a signal amplifier, WiFi distance is recommended to be within 5 meters).
 - 2) Reboot the device. If the device appears to drop, you can first try to reboot the device, try to see if you can solve the problem.
 - 3) Check the power supply. Make sure that the power supply of the device is normal, so as not to drop the line due to insufficient power supply to the device.

Q: What should I do if I can't see the video playback?

- A:**
- 1) Check the status of the TF card inside the settings to ensure that the TF card is working properly.
 - 2) Determine whether the playback path you choose is TF card or cloud storage playback. (If you have not purchased cloud storage then you can not use the cloud storage path playback).
 - 3) The TF card is not properly installed or damaged. You can try to re-insert the TF card or use another TF card to check if the problem can be solved.
 - 4) Use your computer to read the TF card and format it to "FAT32" format and try to reinstall it.

Note: Please turn off the power of the device when you unplug the card.

Warranty Tips

Please fill in the following information or scan QR code to activate the free 12-month warranty from the order date on.

After finish filling or scanning, please take a picture and send it to the email(support@jennov.com).

Then your free warranty will take effect !

During the warranty period, if any parts of product are damaged, please contact us immediately and we will provide satisfactory resolution.

Order Date: _____

Order Number/ID: _____

Buyer E-mail: _____

Buyer Tel: _____

Contact us

www.jennov.com

support@jennov.com

U.S Hotline: +1 3239021978



Free Warranty