Wireless Security Camera System User Manual

(J Series)
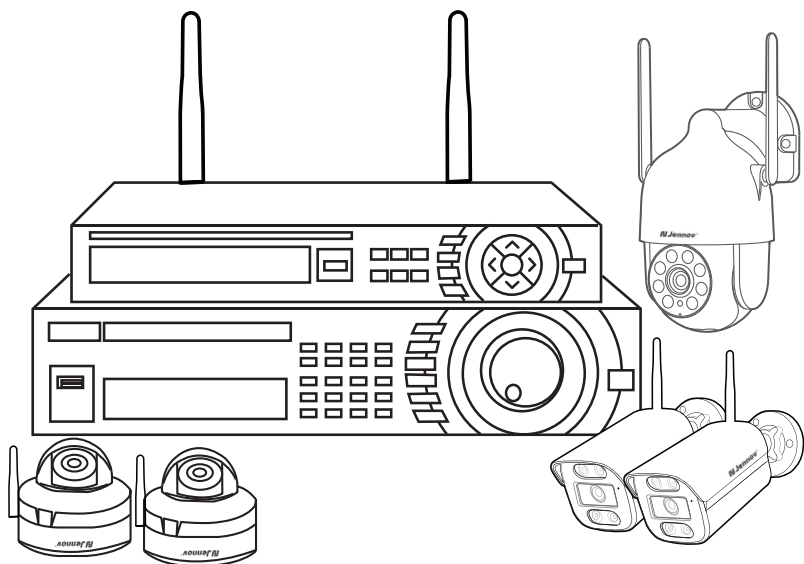
Customer Support

If you encounter any issues while using our products, please feel free to contact us. Our customer support will help you to solve your problems.

Online Customer Service

✉ support@jenustech.com

Statement

The quick user guide provides an overview of the system. However, please note that due to hardware and software upgrades the information in this user guide may not be entirely accurate. For the latest user manual, please email support@jenustech.com.

Safety Precautions

※ Do not place any fluid containers on the product.
※ Use the product in a well-ventilated environment and ensure that the ventsare not blocked.
※ Please use the included power supply with the product to prevent damage.
※ Use the product within its standard working temperature and humidity, asadvised in this manual.
※ Dust accumulation on the PCB may cause a short circuit. We recommendclean the dust from the PCB regularly to ensure proper functionality.
※ Please comply with all regulations and policies in your country and areawhen using this product.

Thank-you letter

Dear Customer,

Thank you very much for your trust and for purchasing the Jennov wireless security camera system. At Jennov, we strive for excellence, and our security products are well-received around the world. Our aim is to become a top-notch brand in the surveillance camera field by continuously developing more advanced and convenient products for users globally.

We adhere to the principle of "customer first" and work diligently to provide high-quality products and customized services. From the procurement of raw materials to rigorous inspections before shipment, every step of our process is conducted under strict control. To enhance universality, each Jennov security product is equipped with the latest chips, ensuring that customers enjoy an optimal user experience.

Please note that environmental factors such as distance and obstacles may affect the performance of your Jennov wireless camera kit. We recommend testing the final installation position before setting it up to ensure a better user experience.

If you encounter any issues during use, please refrain from leaving a review that defines the problem immediately. Instead, feel free to contact us via email; we would be happy to assist you in resolving any issues. Your feedback is invaluable for improving product quality and provides us an opportunity to serve you better. We promise to do our utmost to deliver a satisfactory solution.

If you are satisfied with our products, we kindly ask you to take a moment to share your experience in the product comments section. Your feedback is essential for other customers considering their purchase, and it serves as an important encouragement for us to continue our hard work.

On behalf of all Jennov staff, I would like to express my sincere gratitude for your trust and support. Should you need assistance at any time, please do not hesitate to reach out.

Thank you once again for your cooperation and support. Wishing you good health and best regards!

Please take care of Jennov in the future!

Sincerely,
All Staff of Jennov

Table of Contents

Chapter 1 Introduction

Preface

1. Before installation, please turn on the power to check whether the camera picture appears on the NVR(monitor).
2. The NVR has built-in wifi receiver. In order to ensure the IP camera can receive the NVR signal perfectly, please install the camera in the scope that wifi signal can arrive. (please test whether the NVR wifi signal is reachable or not in advance).
3. All the cameras have been matched with NVR, and the NVR can be viewed and operated immediately after being powered on.
4. If you want to remotely view your NVR system, you need to connect the NVR to the router with an Ethernet cable.

1.1 Camera Description
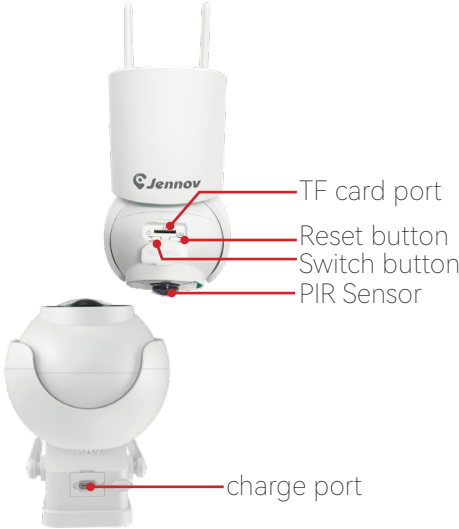
install on the wall   install on the wall   install on the ceiling
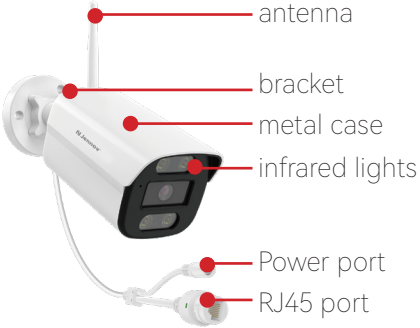
TF card port
Reset button
Switch button
PIR Sensor

charge port

antenna

bracket
metal case
infrared lights

Power port
RJ45 port

Battery Power Camera   **Plug-in Power Camera**

1.2 Description of NVR video recorder (V80)

- 5dbi antenna
- VGA port
- HDMI port
- LAN port
- USB port
- Power supply port
- Power indicator
- Hard drive indicator
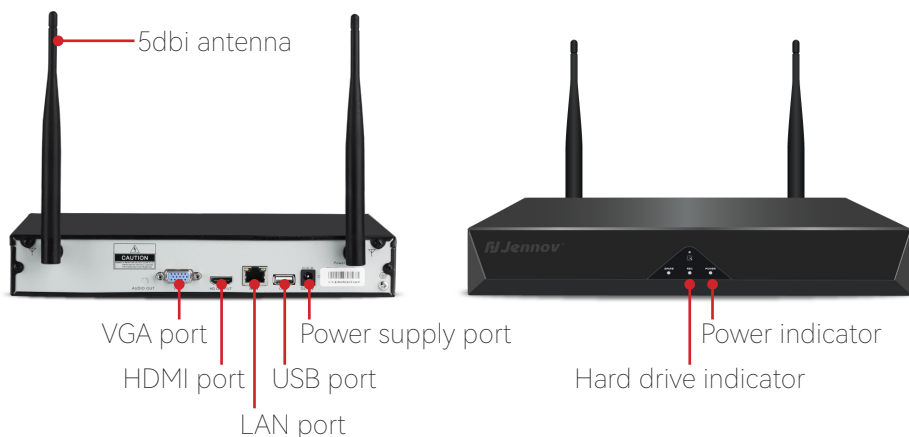
- **VGA port:** Connect NVR and monitor with VGA cable(package does not include VGA cable).
- **HDMI port:** Connect NVR and TV/monitor with HDMI cable.
- **LAN port:**
1. Connecting the NVR and router with a network cable if you want to view remotely.
2. When you want to add a new camera to the NVR, or when camera can't connect to the NVR via wifi,you will need to connect the NVR and camera with a network cable.
- **USB port:** Operated with a USB mouse,used to save video files with a USB flash drive,used for system upgrade.
- **Power supply port:** 12V/2A DC power adapter.
- **Antenna:** Transmit wifi signal from NVR.
- **Power indicator:** Light will turn to red when the NVR is powered.
- **HDD indicator:** Light will turn to green when HDD works normally.

Note:
1. The number of cameras that can be added to the NVR depends on the number of channels it supports, which you can find in the "Camera Setup".
2. Laptop can't be used as a display to present real time picture,but you can view real-time picture and playback local videos on TV and PC.

1.3 Description of 12-inch NVR monitor (V16)

5dbi antenna

HDD location

Power port
USB port
HDMI port
RJ45 LAN port
Reset botton
SD Card port

Power indicator | Hard drive indicator

Monitor switch button

Monitor brackets
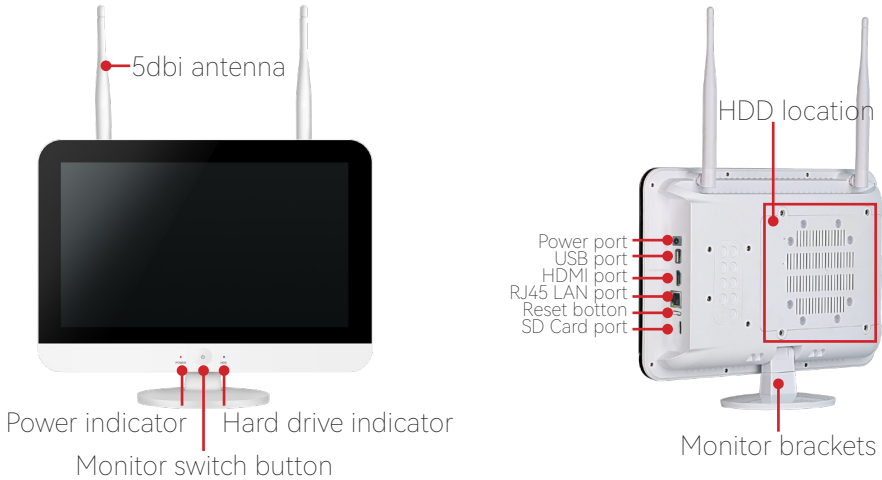
- **Power indicator:** Light will turn to red when the NVR is powered on.
- **HDD indicator:** Light will turn to green when HDD works normally.
- **Switch button:** Press the button to turn on/off the screen.
- **HDMI port:** Connect NVR and TV/monitor with HDMI cable.
- **LAN port:**
   A. Connecting the NVR and router with a network cable if you want to view remotely.
   B. When you want to add a new camera to the NVR recorder,or when camera can't connect to the NVR via wifi,you will need to connect the NVR and camera with a network cable.
- **USB port:** Operated with a USB mouse,used to save video files with a USB flash drive,used for system upgrade.
- **Power supply port:** 12V/2A DC power adapter.
- **Antenna:** Transmit wifi signal from NVR.
- **Monitor base stand:** 90 degree adjustment.

Note:
Due to system updates, the above buttons may be renamed.
1. 12-inch NVR monitor supports 2.5/3.5-inch hard drives.
2. Please note that it is not compatible with external hard drives.

1.4 Description of 10-inch NVR monitor (V18)

5dbi antenna

Power indicator

Monitor switch button

Wall mounted hole

HDD location

Power port
USB port
HDMI port
RJ45 LAN port
Reset botton
SD Card port

Monitor brackets
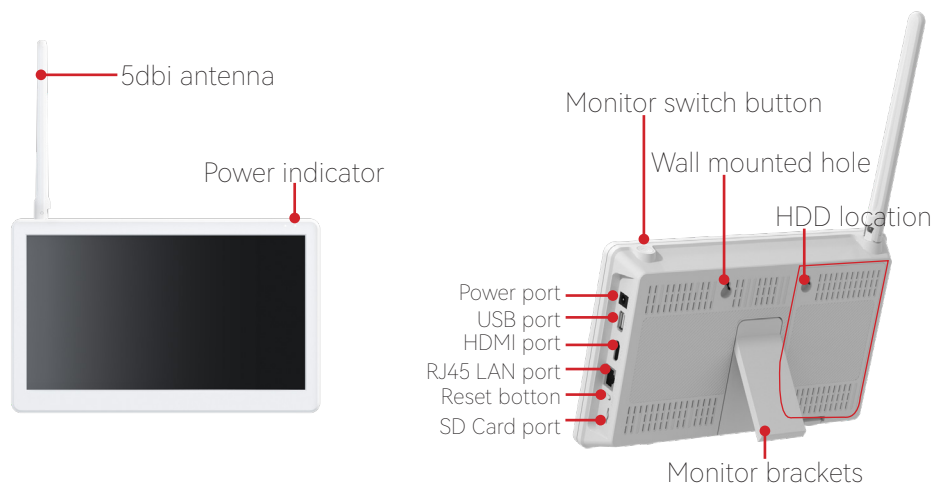
- **Power indicator:** Light will turn to red when the NVR is powered on.
- **Switch button:** Press the button to turn on/off the screen.
- **Power supply port:** 12V/2A DC power adapter .
- **USB port:** Operated with a USB mouse,used to save video files with a USB flash drive,used for system upgrade.
- **HDMI port:** Connect NVR and TV/monitor with HDMI cable.
- **LAN port:**
 A. Connecting the NVR and router with a network cable if you want to view remotely.
 B. When you want to add a new camera to the NVR recorder,or when camera can't connect to the NVR via wifi,you will need to connect the NVR and camera with a network cable.
- **Reset button:** Press the button for at least 15 seconds to reset the NVR.
- **SD card slot:** Supports SD card up to 256G.
- **Antenna:**Transmit wifi signal from NVR.
- **Monitor base stand:** 40 degree adjustment.
- **Mounting holes:** NVR can be mounted on the wall.

Note:

1. The 10-inch NVR monitor only supports 2.5-inch HDDs, not SSDs.
2. Please note that it is not compatible with external hard drives.

1.5 How to install the hard disk
Please turn off the power of NVR when installing the hard disk.

About the type of black box NVR(V80)

1. Unscrew four fixing screws of the cover and remove the cover.

2. Connect HDD to the Device using data cable and power cable.

3. Turn over the Device, and align the HDD to the four holes of bottom panel, and then fix the HDD with screws in the screw package.

4. Put back and fix the cover with the screw in Step 1 to finish the installation.

About the type with 12'' NVR monitor(V16)
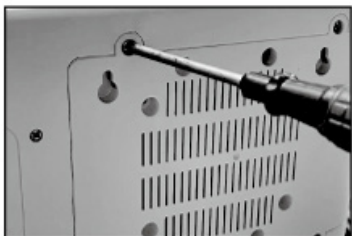
1. Unscrew four fixing screws of the cover and remove the cover.
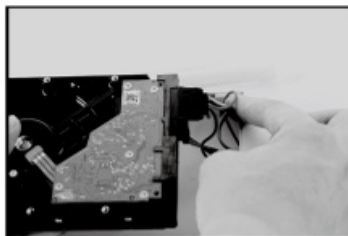
2. Connect HDD to the Device using data cable and power cable.
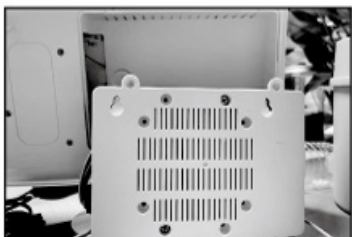
3. Align the HDD to the four holes of back panel, and then fix the HDD with screws.

4. Put back and fix the cover with the screw in Step 1 to finish the installation.

Please turn off the power of NVR when installing the hard disk.

About the type with 10 " NVR monitor(V18)

1. Remove the cover.
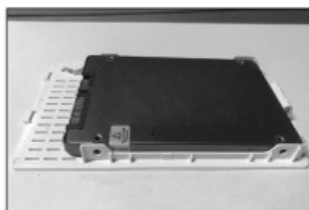
2. Align the HDD to the four holes of cover, and then fix the HDD with screws.

3. Connect HDD to the Device using data cable and power cable.

4. Push the cover and fit it into the main body.

1.6 Connection Instruction

(1) Connection Instruction of Black NVR Video Recorder
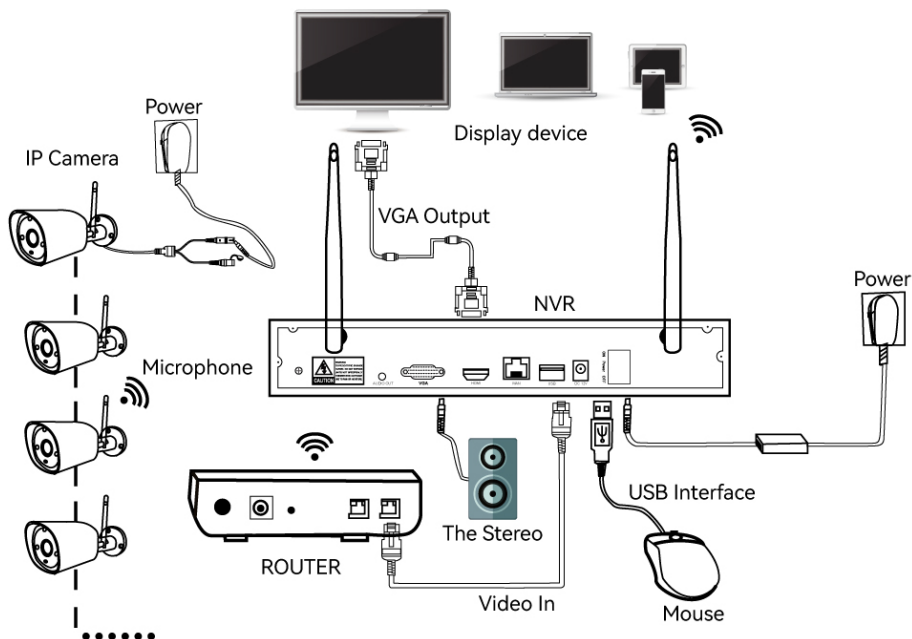
Step 1: Screw the antenna to the camera.

Step 2: Connect the NVR to the TV/monitor with a VGA / HDMI cable.

Step 3: Insert the mouse.

Step 4: Power on the camera and NVR(you can watch the camera real-time picture after tens of seconds, support local viewing, playback, etc.) (NVR power supply adapter is 12V/2A, camera power adapter is 12V/1A).

Step 5: Insert the network cable into the LAN port of the NVR and router(this step is necessary for remote viewing on the mobile phone/PC)

(2) Connection Instruction of NVR Embedded Display Model

④

Router

Back of 12 inch monitor
③

②

Front of 12 inch monitor
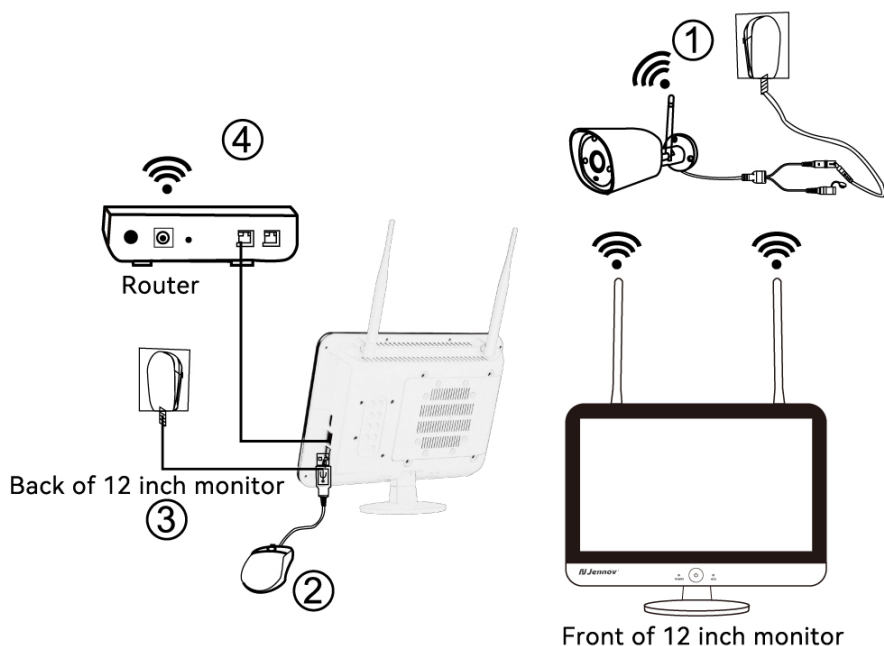
Step 1: Screw the antenna to the camera.

Step 2: Connect the monitor to the TV with a VGA / HDMI cable,if you want the pictures presented on a broader screen.

Step 3: Insert the mouse.

Step 4: Power on the camera and NVR(you can watch the camera real-time picture after tens of seconds, support local viewing, playback, etc.)

(NVR power supply adapter is 12V/2A, camera power adapter is 12V/1A).

Step 5: Insert the network cable into the LAN port of the NVR and router(this step is necessary for remote viewing on the mobile phone/PC).

1.7 How to install the wireless cameras

It is recommended to install the camera 2-3 meters above the ground, so that the moving object range of the camera moving object sensor can be maximized.

Since the camera receives wifi from the NVR, please install the camera within the effective wifi signal distance as much as possible.

Camera field of view

Motion detection range

7-10ft (2-3m)

Up to 30ft (10m)
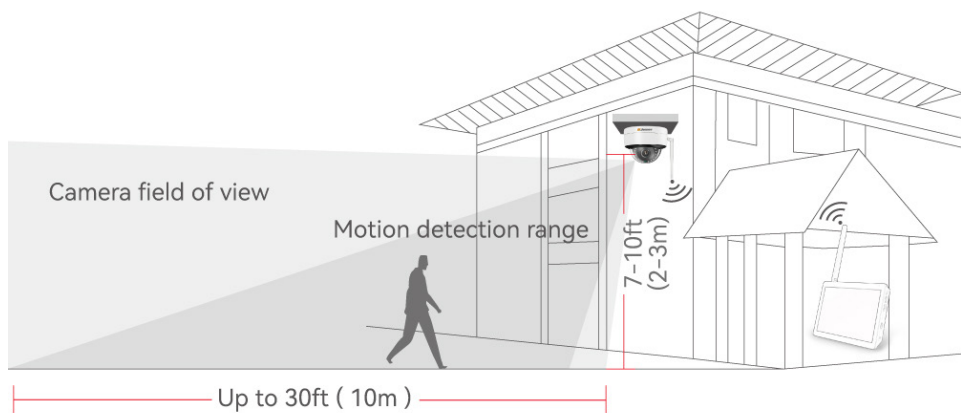
Installation Precautions:
- Try to avoid obstacles between the camera and NVR, so that the camera can receive the NVR signal well.
1. If there are no obstacles, the camera can be installed about 40m away from the NVR.
2. If there is a wall between the camera and NVR, reduce the distance to 20m.
3. If there are two walls, reduce the distance to 10m.

- The above wireless LAN range may vary depending on the environment, please check whether the camera can work normally before installing the camera, and then install it within the effective range of the NVR wireless LAN.
- Choose a location with a clear, unblocked field of view and with a good wireless signal.
- Camera cannot be installed with the lens facing direct sunlight.
- For better night vision effect, please avoid camera lens facing the light.
- Try to install the video recorder and camera antenna in the same row and in the same direction.

Chapter 2 NVR Basic Setup

2.1 Boot Wizard

1. The system provides much language to choose, select the language that suits you, then click "Next".
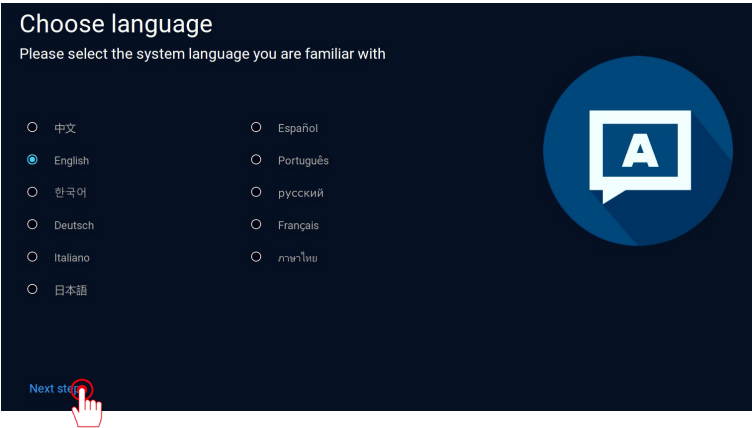
2. Click"Wirelessnetwork settings", NVR will automatically search for WiFi near you homeselect your home WiFi and input password, click "Connect".
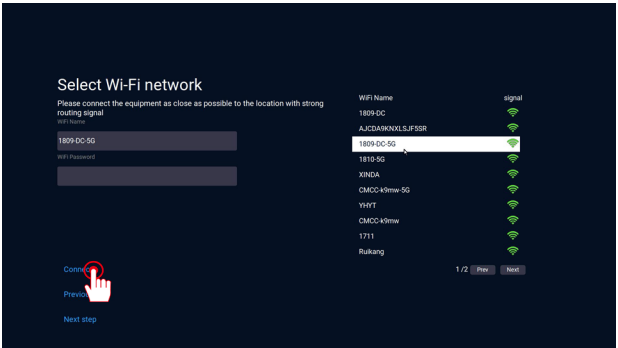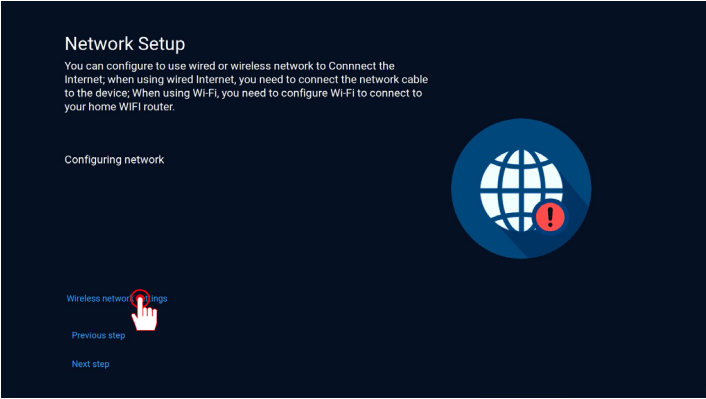
3. If it shows "Healthy Network", your system has been successfullyconnected to the Internet. Then click "Next step".

Network Setup

You can configure to use wired or wireless network to Connnect the Internet; when using wired Internet, you need to connect the network cable to the device; When using Wi-Fi, you need to configure Wi-Fi to connect to your home WIFI router.

Healthy Network

Wireless network settings

Previous step

Next step
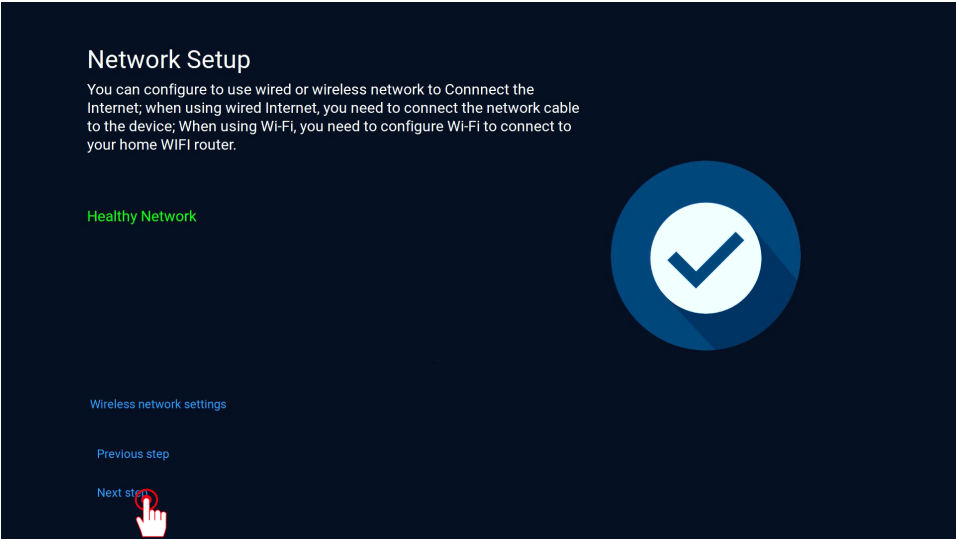
4. Turn on "Automatically set time" option. If time is incorrect, pleasemanually select your time zone.

Date and Time

Date Format
YYYY/MM/DD

Automatically set time

Date
2025/05/30

Time
10:17:01

Time Zone
(GMT +08:00) Beijing, Hong Kong

Daylight Saving Time

Daylight Saving Time Set

Previous step

Next step
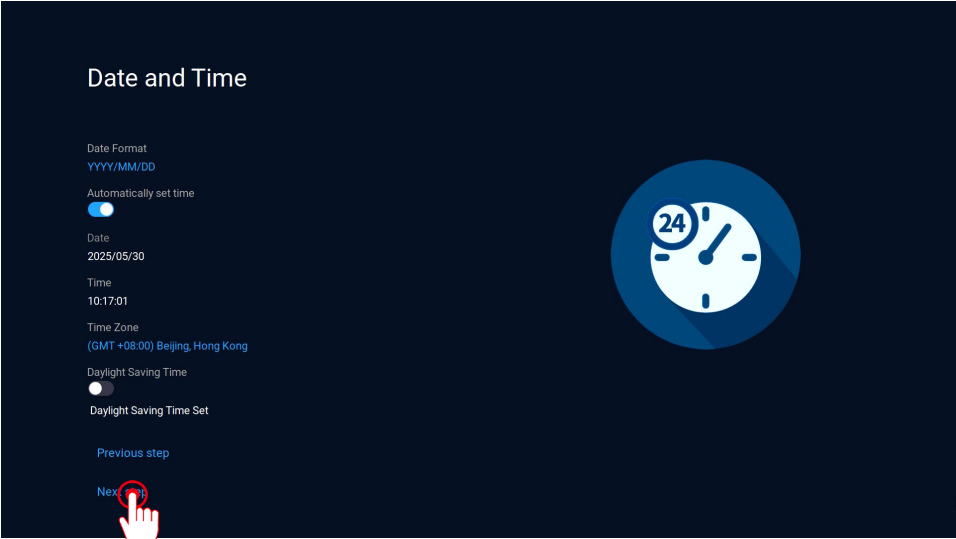
5. Check the storage management, if you have accessed the hard disk / TF memory card and there is no information displayed, please disconnect the power and re-plug it to check the information.

Storage Management
Make sure your storage device is working properly.

Storage Type
TFCARD

Storage Status
Formatted

Storage Capacity
58.2 GB

File System Version
1.0.0.1

Read/Write Speed
18MBps / 9MBps

Previous step

Next step
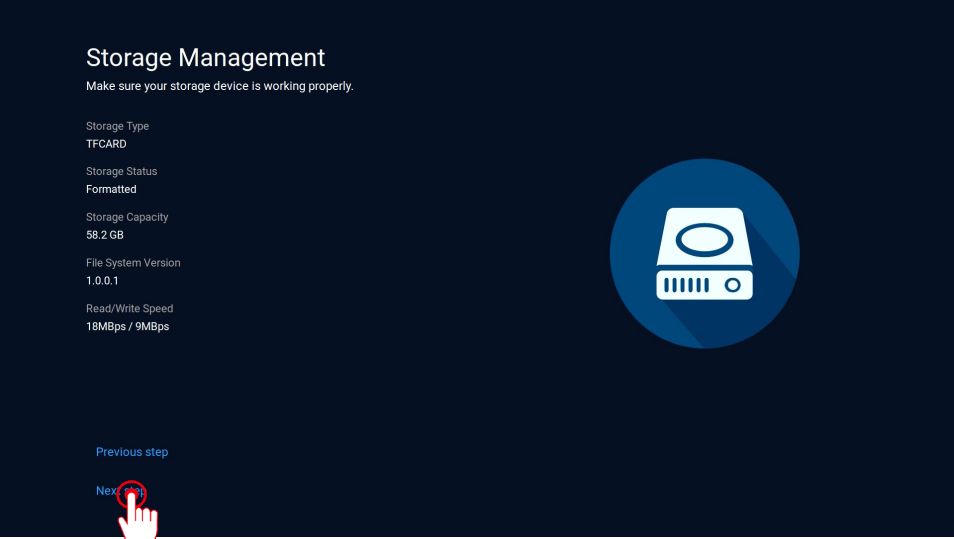
6. To view the camera's live screen, if the camera does not display all of the screen after waiting 10-15 seconds, unplug the camera that is not displaying the screen and then view it again.

See the Live View for cameras

Press the camera (On/Off) button, you can see the Live View for each paired camera after the camera has started up.

Previous step

Next step
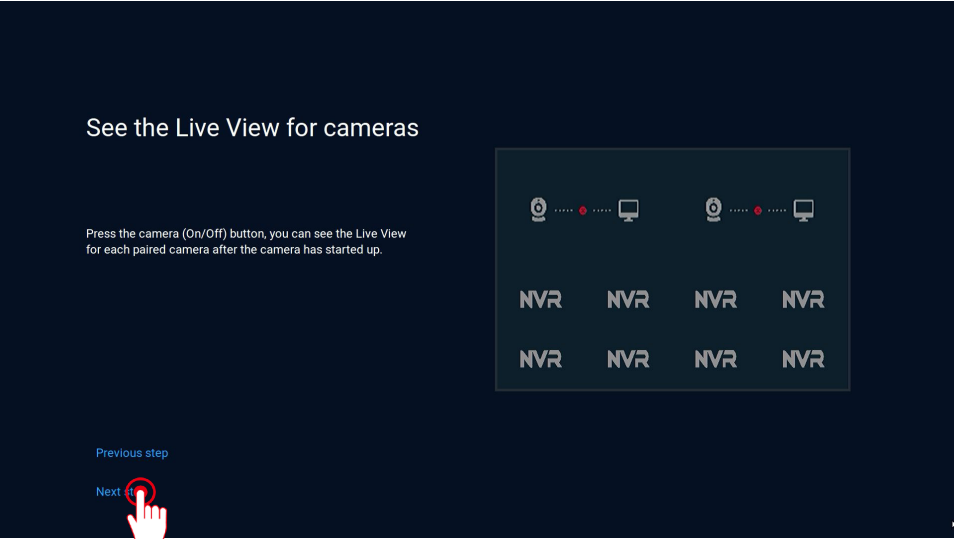
7. Set the NVR password, the minimum password should be 6 characters, the maximum support 19 characters.

Set Password

The password is 6 to 19 characters
You need to enter this password when binding the device through the Eseecloud APP.

User name
admin

Set password
111111

Confirm password
111111

☑ Save my username

Previous step

Next step

8. You can scan the QR-code on the left to download Eseecloud app forremote view.After you download and register an account , you can useeseecloud to scan the code on the right to add your system to yoursmartphone.

Download The App

1.Scan the QR code on the left, download and register the app

2.Scan the QR code on the right side of the APP to add the current device, you can view the real-time image of the camera anytime and anywhere, and receive the camera message notification instantly

Eseecloud App

Current Equipment

App Store   Google Play

Cloud ID
73

Previous step

Done

2.2 If you forget your NVR password

If you change your password and forget it, reset the device password to factory settings to reset the password.

Method 1

1. Click 'Login' and 'User name/password is incorrect. Retries: 4' is displayed.
2. Without clicking the 'OK' button, move the mouse left, right, left, right …… Move anywhere outside the frame. … Click 6 times in a row.
3. A pop-up will appear clicking 'Yes' to restore the password to the default setting.

Method 2

1. Click 'Login' and 'User name/password is incorrect.
2. Retry times: 4' is displayed.
3. Click forget password and use APP to scan customer service.
4. Scan "Customer Service" with your cell phone APP and follow the instructions to reset your password.

2.3 NVR Icon

Signal value between camera and NVR

Motion detection

Human detection

Battery camera is asleep

Camera time/name

Keep recording

2024/12/16 15:14:42 CAM1	2024/12/16 15:14:42 CAM2	2024/12/16 15:14:42 CAM3	
CH1	CH2	CH3	
2024/12/16 15:14:42 CAM4 PIR	2024/12/16 15:14:42 CAM5		
CH4	CH5	CH6	

2024/12/16 15:14:42　　7368491085　OFFLINE

NVR time

Battery Camera PIR Motion Detection

Wake up camera

Adjust the NVR volume

NVR's ID

Battery camera is charging

Red: Battery camera out of power.
Yellow: Battery camera is charging.
Green: Battery camera fully charged.

Download APP

Click to enter network settings

NVR's Network status

Channel Toolbar

Mousing over the camera's channels activates the toolbar at the bottom of the pop-up channel. Click the channel icon to enable the function settings.

Alerter

Full Screen

PTZ

Call

Sound

image setting

Digital zoom in

Wake up all　　Alerter　　Playback　　Add Camera　　Split Screen　　System Setup
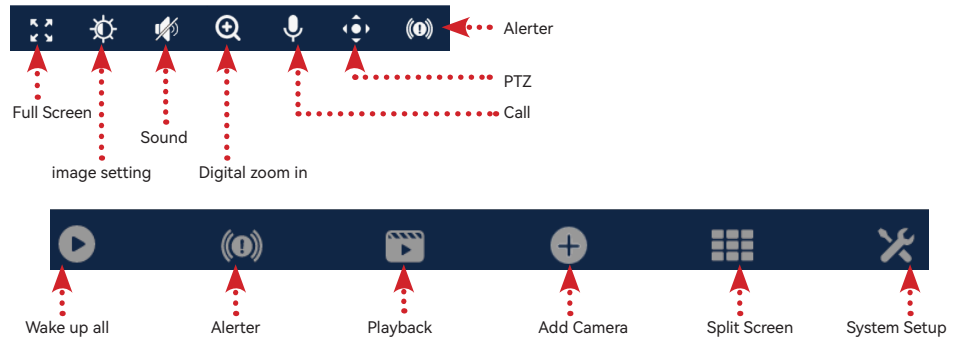
2.4 Image Setting
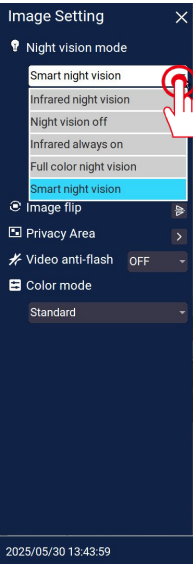
Night Vision Mode:

Mode 1 (Infrared night vision):Do not use LED fill night, only infrared night vision is used at night;

Mode 2 (Night vision off): Disable night vision; Turn off the infrared light & LED light.

Mode 3 (Infrared always on): Always turn on infrared night vision, the picture is black and white.Whatever day or night.

Mode 4 (Full color night vision): When dimly lit at night, the LED fill light is automatically turned on, and the video is always is color.

Mode 5 (Smart night vision):Infrared night vision is turned on by default at night, and the video is black and white. When someone appears, the camera automatically turns on the LED fill light, and the video becomes color.
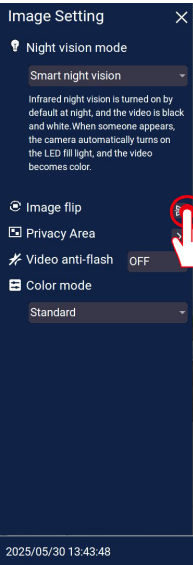
Image Flip:

When your camera is connected to the NVR, if the picture is flipped, we need to adjust the picture of the camera according to the following steps.

Click "Image flip", directly flip the image horizontally and vertically.

Before flipping the image   As shown below

Image Setting

Night vision mode

Smart night vision

Infrared night vision is turned on by default at night, and the video is black and white.When someone appears, the camera automatically turns on the LED fill light, and the video becomes color.

Image flip
Privacy Area
Video anti-flash   OFF
Color mode
Standard

2025/05/30 13:43:48

2025/05/30 14:06:06
CAM3
Press the right mouse button to pop up the menu
Press the left mouse button to drag the selection area

Fill All

Clear All

Return

Set Privacy Area

Choose the camera,click image Setting;
Press the left mouse button and drag the selection area.
A total of 4 privacy zones can be set.
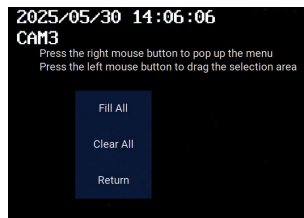
Before set privacy area   As shown below

Image Setting

Night vision mode

Infrared night vision

Do not use LED fill light, only infrared night vision is used at night.

Image flip
Privacy Area
Video anti-flash   OFF
Color mode
Standard   50HZ
              60HZ
              OFF

2025/05/30 14:23:23
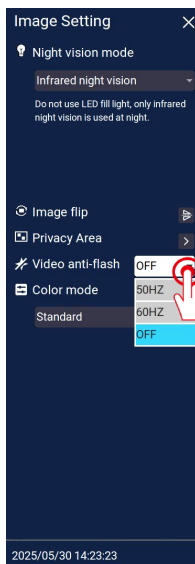
Video anti-flash

If the picture appears flickering or overexposed and white, set the voltage frequency according to your country.

Image Setting

Night vision mode

Infrared night vision

Do not use LED fill light, only infrared night vision is used at night.

Image flip
Privacy Area
Video anti-flash   OFF
Color mode
Standard
Standard
Bright
Soft
Custom

2025/05/30 14:23:30
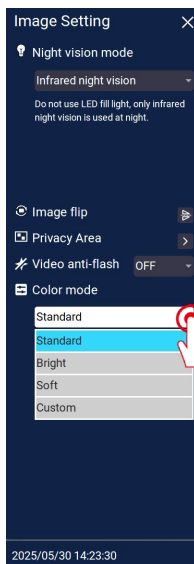
Color mode

You can adjust the color of the picture to your liking.

2.5 Digital Zoomin

Scroll the middle mouse button to zoom, When the mouse hovers over the panorama area, you can press the left mouse button to move the enlarged area.
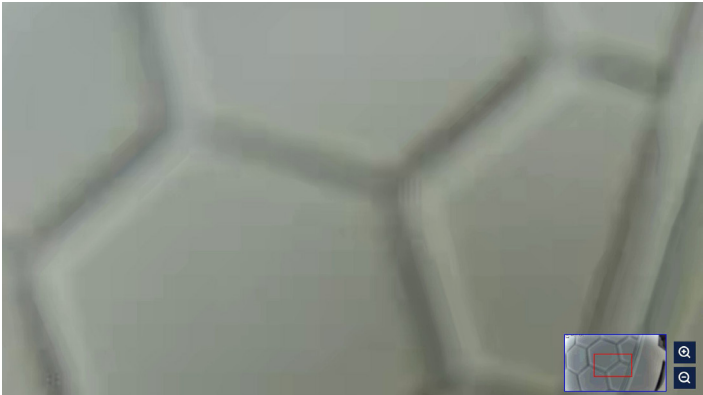
2.6 PTZ Control (Only for PTZ camera)
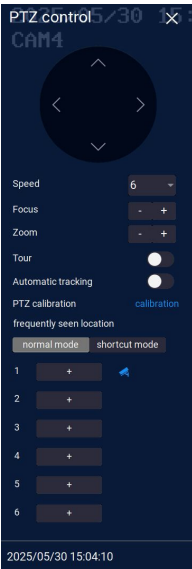
- **PTZ Control**: Drag the direction key to move the camera lens up and down,left and right.
- **Speed**: Set the camera moving speed.
- **Focus (only for optical zoom camera)**: When zooming in/out, if the cameraimage is not in focus, click this option to focus manually. However, if theimage is normal, do not click it, because it will damage the image defini-tion of the camera.
- **Zoom**: zoom in or out the camera image (only for optical zoom camera).
- **Tour**: enable this option, camera will rotate 360"and end in 4 hours.
- **Automatic tracking**: when the camera detects an object, it will follow themovement of the obiect.
- **PTZ calibration**: when there is a deviation in the camera position or thepan tilt cannot rotate left and right or up and down, click PTZ adjustment,the camera will calibrate automatically.

Frequently seen location

Normal mode: adjust the camera lens to a position as you want, click"add", the first is homepoint.

Shortcut mode: This option can only be used by optical zoom camera,some functions of the optical zoom camera need to input the commandcode to start.

2.7 Playback

1. Right click in the video preview interface, enter the playback interface will automatically start to retrieve the day's video (default video playback);
2. Select the video playback type (video playback or smart playback), select the date and channel, and select the video type (event, timed) will retrieve the video in real time;
3. Function introduction:
    I. Timeline: You can click the lower left corner of the 24h, 1h, 30m to switch the unit of the timeline, in the area of the video timeline, click the left button of the mouse, you can start playback from the time you clicked the mouse;
    II. AI playback: Click the video thumbnail below to play the video recording, select the humanoid, mobile video option to view only the corresponding type of video clips.
    Click all videos, it will show the demanded video clips of the current channel, and you can select the video clips in the corresponding time period to play.

Number of simultaneous playback channels
1080P:4CH / 4MP:2CH / 5MP:1CH / 8MP:1CH
If you have added an 8MP camera before, you can only select 1 channel for playback.
If you don't have 8MP camera now and want to select 2 channels for playback, you need to delete all the devices and add them again.
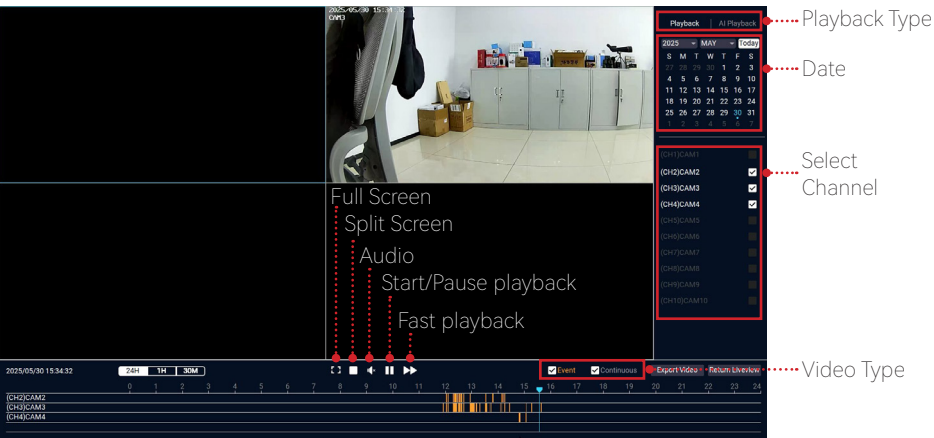
2.8 Export Video

Please follow the steps to backup the video data.

1. Click right mouse button, select System Setup > Playback
2. Select the camera channel and recording mode you want to backup,click Export Video.
3. Then, within 30 seconds, unplug the mouse, plug in the USB flash disk, the recording data will be saved to it.
4. The recorded data is in MP4 format, which can be viewed by plugging the USB flash disk into your computer using the "VLC Media Player" player.

Tips: USB flash drive format currently only supports FAT32/exFAT format USB flash drives for backup.
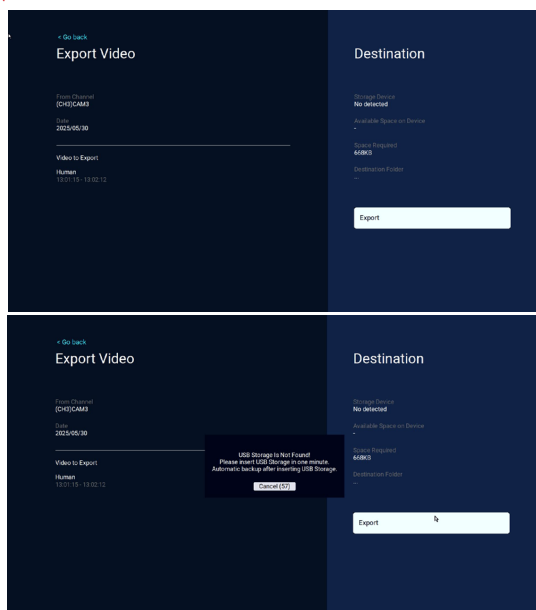
Chapter 3 NVR System Setup

3.1 Menu Bar

Right-click and you'll go to the main menu, right-click again to exit the menu or go back.
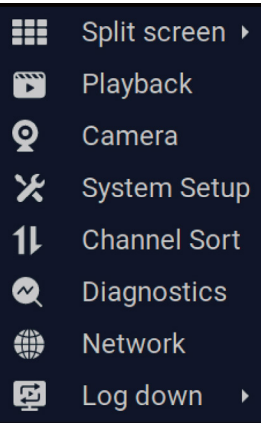
- **Split screen**: Change the view state, you can choose to view multiple or single cameras.
- **Playback**: Enter the video playback interface to play the recorded video.
- **Camera**: View the settings related to the added camera.
- **System Setup**: Manage all system settings.
- **Channel Sort**: Adjust the camera channel sorting order.
- **Diagnosis**: Diagnose camera status, signal and firmware version.
- **Network**: View your device's network connection.
- **Log down**: logout, restart, shutdown functions.

Click the right mouse button → Select System Setup: You can modify the system related settings.

< Go back
System Setup

General Setup General setup, device information and firmware update	**Camera** All camera settings (include Alarm and record)	**Date and Time** Set device time (include timezone and DST.)
Network Wired or wireless network settings, wireless channel settings	**Diagnostics** Check the device and Cameras status	**Storage Setup** Check hard disk or Tfcard information and reformat
Account/APP Download APP and add device, modify device password	**Help and Support** Get help information for device problems	**Reset** Restore the system to the factory state

3.2 General Setup

General Setup: Set the language, display NVR resolution, audio volume, view firmware information and firmware upgrade operations.
Note: Even if the NVR is set to "Base Station Synchronization Alarm", it will still alarm if the screen of NVR is off, but will not wake up the screen.

< Go back
System Setup

	General Setup		Camera		Date and Time
	General setup, device information and firmware update		All camera settings (include Alarm and record)		Set device time (include timezone and DST.)

< Go back
General Setup   **About**

Language
English

Resolution
1024x600

Audio output mode
HDMI+Speaker

volume

Base station synchronization alarm

Automatic Screen Off
Disable

Screensaver
1 minute

Device Model
T8510-W6

Device Name
GATEWAY

H/W Code
0x62102122

Firmware Version   Firmware upgrade
3.6.2.16M

Built Time
2024/5/17 15:33:54

Serial Number
G1D87368491085

When you want to connect an external monitor, you can adjust the display resolution to 4K,click save changes. Finally. Connect system with the first TV monitor, checkif you can see the video once the system connected.

< Go back
Monitor Resolution   Save Changes

                                                     Don't Save

◉ 1080P

○ 1280x1024

○ 1440x900

○ 4K@30Hz

3.3 Camera Setup

General Setup General setup, device information and firmware update	**Camera** All camera settings (Alarm and record)	**Date and Time** Set device time (include timezone and DST.)

< Go back

Camera Setup

(CH1)CAM1

Recording mode ①
Keep recording

Channel	Recording mode	Intelligent detection	Alarm mode
(CH1)CAM1	Keep recording	ON	
(CH2)CAM2			
(CH3)CAM3	Keep recording	ON	
(CH4)CAM4			
(CH5)CAM5			
(CH6)CAM6			
(CH7)CAM7			
(CH8)CAM8			
(CH9)CAM9			
(CH10)CAM10			

Intelligent detection

Intelligent detection settings

Sound alarm ②

Spotlight alarm

Push notification
☐APP ☑Email Email settings

Alarm period
Alarm period setting

Copy Camera Settings

④ ⬆ ➕ ③

✏ Name the camera   🗑 Delete camera

3.3.1 Recording Mode Setup ①

Normal power cameras have 3 recording modes. Continuous Recording, Event Recording and Customize Recording.

(CH1) Recording Mode

The continuous recording will keep the recording work for 24 hours. The event recording will be start when the camera detects motion, human and other events

◉ Continuous Recording
24-hour continuous recording, it will take up a lot of storage space

○ Event Recording
Only record when detect an event, saving storage space

○ Customize Recording
Recording Schedule settings

Sounds recording

Continuous Recording" can record 24/7. If you choose "Event Recording", it will only record when there is motion. If you choose "Customize Recoding", please click on "Recording Schedulesetting", check if the boxs show blue or red color. If the box are white color, you did not set it to record. Blue bar means it will keep record. Red bar means this time it will record when there is motion.

(CH1) Video recording schedule

By switching between "Timing" and "Event", you can mark the video plan table. After marking, the corresponding video plan will be executed for this period

Continuous   Event   ◇Eraser

0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23
Sun.
Mon.
Tue.
Wed.
Thur.
Fri.
Sat.

select all
reset

Note: A maximum of 8 time periods are supported in a day.
Operations beyond the upper limit are invalid

(CH1) Video recording schedule

By switching between "Timing" and "Event", you can mark the video plan table. After marking, the corresponding video plan will be executed for this period
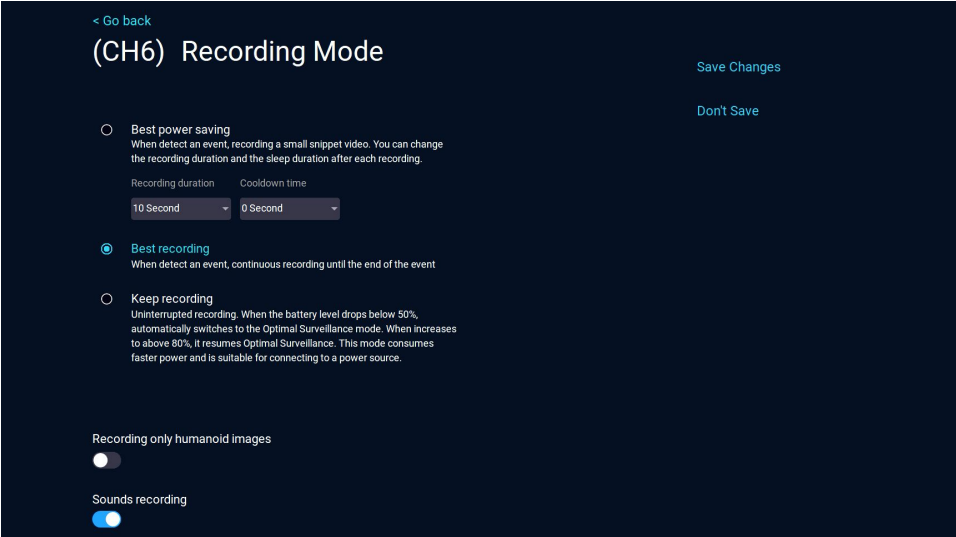
Continuous   Event   ◇Eraser

0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23
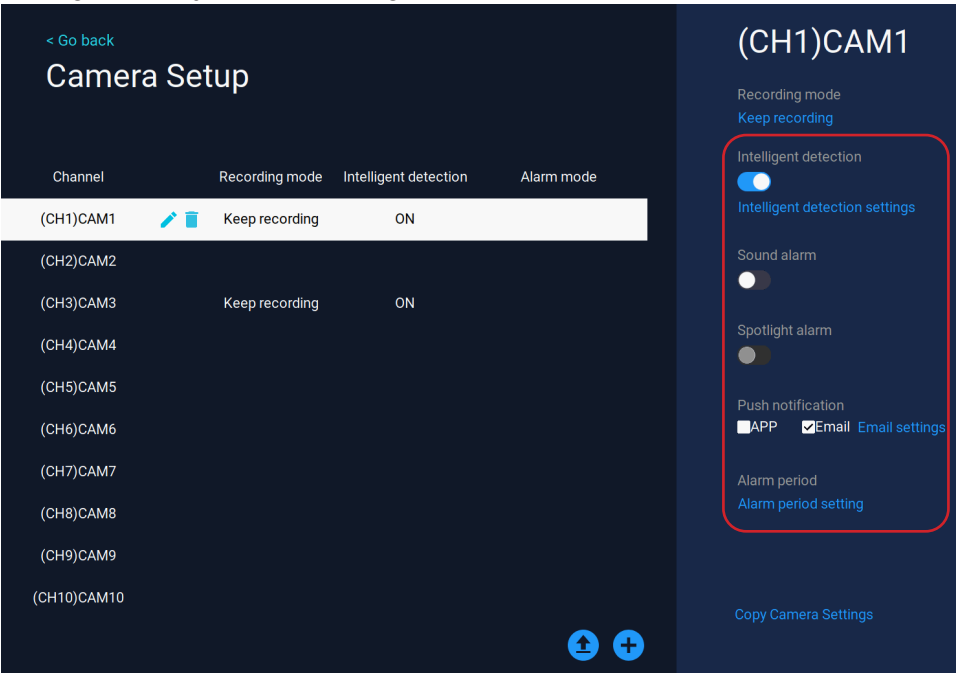Sun.
Mon.
Tue.
Wed.
Thur.
Fri.
Sat.

select all
reset

Note: A maximum of 8 time periods are supported in a day.
Operations beyond the upper limit are invalid

The low-power battery camera contains three modes: Best power saving, Best recording, and Keep recording;

(CH6) Recording Mode

< Go back

Save Changes

Don't Save

○ Best power saving
When detect an event, recording a small snippet video. You can change the recording duration and the sleep duration after each recording.

Recording duration
10 Second

Cooldown time
0 Second

◉ Best recording
When detect an event, continuous recording until the end of the event

○ Keep recording
Uninterrupted recording. When the battery level drops below 50%, automatically switches to the Optimal Surveillance mode. When increases to above 80%, it resumes Optimal Surveillance. This mode consumes faster power and is suitable for connecting to a power source.

Recording only humanoid images

Sounds recording

3.3.2 Intelligent Detection Setup ②

Sound alarms, Spotlight alarms, alarm message push and alarm period settings can only be set if Intelligent Detection Alarm is turned on.

< Go back

Camera Setup

Channel	Recording mode	Intelligent detection	Alarm mode
(CH1)CAM1 ✏ 🗑	Keep recording	ON	
(CH2)CAM2			
(CH3)CAM3	Keep recording	ON	
(CH4)CAM4			
(CH5)CAM5			
(CH6)CAM6			
(CH7)CAM7			
(CH8)CAM8			
(CH9)CAM9			
(CH10)CAM10			

(CH1)CAM1

Recording mode
Keep recording

Intelligent detection

Intelligent detection settings

Sound alarm

Spotlight alarm

Push notification
☐APP   ☑Email   Email settings

Alarm period
Alarm period setting

Copy Camera Settings

After turning on the Intelligent Detection alarm, click "Intelligent Detection Settings".

(CH1) Intelligent detection alarm settings

Detection area Settings and detection function Settings

Save Changes

Don't Save

Custom detection area

☐ Selected

Sensitivity
Medium

Intelligent detection type
☑Humanoid detection

Humanoid frame switch
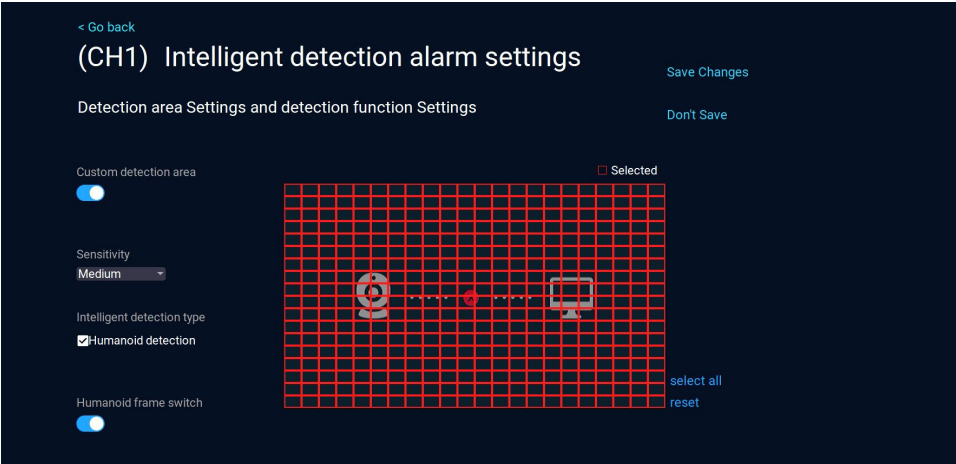
select all
reset

Turning on Sound alarms and Spotlight alarms allows for alarm linkage.

Camera Setup

(CH3)CAM3

Recording mode
Event recording

Channel	Recording mode	Intelligent detection	Alarm mode
(CH1)CAM1	Event recording	ON	
(CH2)CAM2	Event recording	ON	
(CH3)CAM3	Event recording	ON	Siren,Warning lamp
(CH4)CAM4	Event recording	ON	
(CH5)CAM5	Best recording	ON	
(CH6)CAM6	Best recording	ON	
(CH7)CAM7			
(CH8)CAM8			
(CH9)CAM9			
(CH10)CAM10			

Intelligent detection

Intelligent detection settings

Sound alarm

Spotlight alarm

Push notification
☐APP ☐Email Email settings

Alarm period
Alarm period setting

Copy Camera Settings

In the Detection period setting interface, you can select "All-day detection", "Daytime detection Only", "Night detection Only", "Custom Time Period You can choose "All Day", "Daytime Only", "Night detection Only", "Custom Time Period" to set the alarm period, and the device will detect the alarm in the specified time period. By selecting "Custom Time Period", you can select a more suitable time period for alarm detection.

(CH1) Detection period setting

Save Changes

Don't Save

The intelligent detection alarm will be generated when the time period is opened, and the intelligent detection will perform the detection work and send the alarm notification within the set time period

◉ All-day detection
    Enable intelligent detection 24 hours a day

○ Daytime detection only
    Start intelligent detection from 08:00 a.m. to 20:00 p.m

○ Night detection only
    From 20:00 p.m. to 08:00 a.m. of the next day, start intelligent detection

○ Custom Time Period

    Time Period Setting

Custom time period

Restore Default

Time period 1
Every Day 00:00 - 23:59

Time period 2
Not Set

Time period 3
Not Set

Time period 4
Not Set

E-mail settings

Set Email alarm function, Email alarm needs network support, make sure your NVR is connected to the Internet, in the network settings, it shows "Good health status" means it has been connected to the outside network.
In the network settings, it shows "Good Health", which means that it has been connected to an external network.
(1) Go to System Settings - Camera Settings - Select Channel - Enable Intelligent Detection and check "Email Settings".

(CH1)CAM1

Recording mode
Event recording

Intelligent detection

Intelligent detection settings

Sound alarm

Spotlight alarm

Push notification
☑APP   ☑Email Email settings

Alarm period
Alarm period setting

Copy Camera Settings

< Go back

Camera Setup

Channel		Recording mode	Intelligent detection	Alarm mode
(CH1)CAM1	✏ 🗑	Event recording	ON	
(CH2)CAM2		Event recording	ON	
(CH3)CAM3		Event recording	ON	
(CH4)CAM4		Event recording	ON	
(CH5)CAM5		Best recording	ON	
(CH6)CAM6		Best recording	ON	
(CH7)CAM7				
(CH8)CAM8				
(CH9)CAM9				
(CH10)CAM10				

< Go back

Email settings

Set Email account alert messages will be sent through this Email

SMTP Provider
gmail   More Parameter

Sender

Password

SMTP Server
smtp.gmail.com

Port
465

Encryption Type
SSL

Recipient

Save Changes

Don't Save

Send Test Email

How to get a dedicated 16-digit password for your G-mail email address ?
1. Sign in to your Google account in your browser.
2. Open the following link: https://myaccount.google.com/apppasswords
3. Enter the name of the app you can distinguish which app/device you are using and click the Create button.

← App passwords

App passwords help you sign into your Google Account on older apps and services that don't support modern security standards.

App passwords are less secure than using up-to-date apps and services that use modern security standards. Before you create an app password, you should check to see if your app needs this in order to sign in.
Learn more

You don't have any app passwords.

To create a new app specific password, type a name for it below...

App name
Email

Create

← App passwords

App passwords help you sign into your Google Account on older apps and services that don't support modern security standards.

App passwords are less secure than using up-to-date apps and services that use modern security standards. Before you create an app password, you should check to see if your app needs this in order to sign in.
Learn more

Your app passw

Email

To create a new a

App name

Generated app password

Your app password for your device

opfr   pwe ltjm

How to use it
Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above.
Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.

Done

3.3.3 Add Camera Setup ③

The cameras and NVR have been paired at the factory, no need to add the pairing again, and the picture will be produced after powering on the camera. If you need to re-add, please delete the corresponding channel in the "Camera Setup" interface and then add it according to the following operation:

Step 1:
Connect the NVR and cameras to the power supply, and after the NVR has finished starting, click the right mouse button on the main interface → Camera Setup → Enter the code pairing interface to automatically search for the code pairing camera.
Or click the "+" icon at the bottom of the preview interface;

Step 2:
There are two kinds of wireless cameras with and without network port, and their code pairing operations correspond to the following:
① After the camera with a network port is started, use the network to link it to the network port of the wireless NVR, and the code will be set automatically without reset.

② After the camera without network port is started, press and hold the reset button on the camera's tail line for more than 5 seconds to enter the code pairing mode, and the code pairing will be done automatically without the need to connect the network cable.
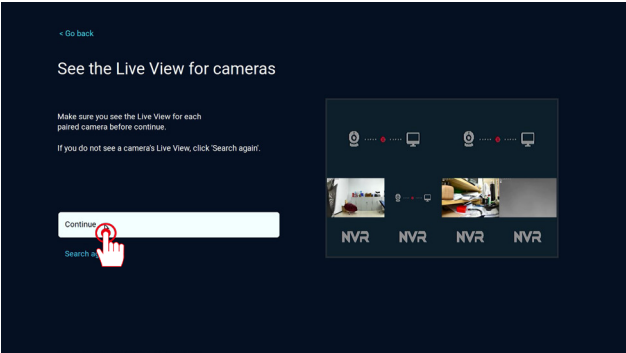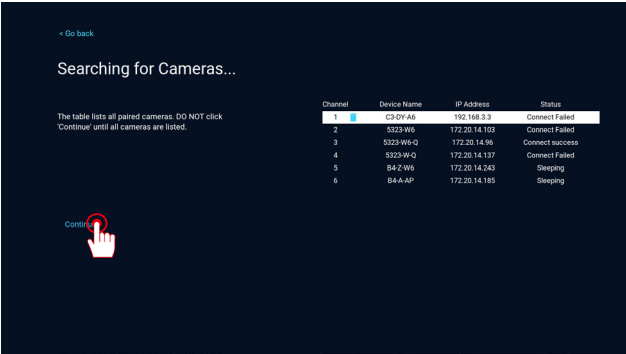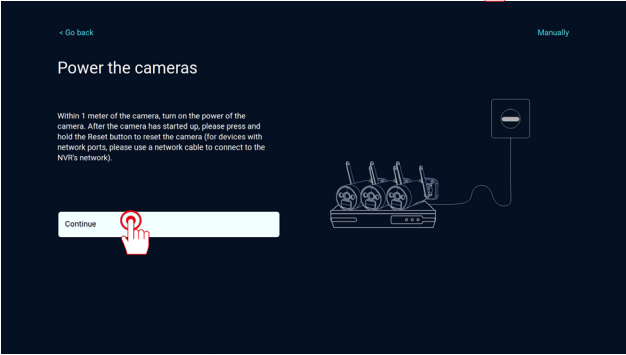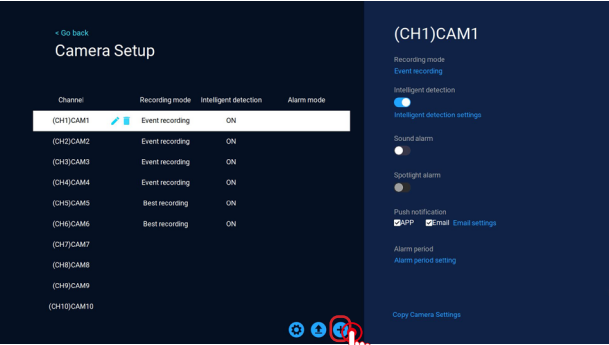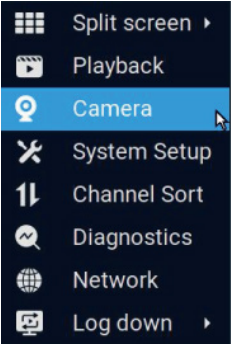
Step 3:
After the code is finished, check the video screen of the camera to make sure that the camera has been added successfully, and then click "Continue" to enter the preview interface;

Note: The camera without a network port enters code pairing mode for 10 minutes, after 10 minutes, reset the camera to enter code pairing mode.
(Warm tip: When adding cameras, try to place the cameras as close to the NVR as possible.)

2023/12/10 19:34:33   ▶️   ⊕   ▦   ✖️   🔊 🖥 🔲 5   ONLINE

Channel	Recording mode	Intelligent detection	Alarm mode
(CH1)CAM1	Event recording	ON	
(CH2)CAM2	Event recording	ON	
(CH3)CAM3	Event recording	ON	
(CH4)CAM4	Event recording	ON	
(CH5)CAM5	Best recording	ON	
(CH6)CAM6	Best recording	ON	
(CH7)CAM7			
(CH8)CAM8			
(CH9)CAM9			
(CH10)CAM10			

Camera Setup

< Go back

Split screen ▸
Playback
Camera
System Setup
Channel Sort
Diagnostics
Network
Log down ▸

(CH1)CAM1

Recording mode
Event recording

Intelligent detection

Intelligent detection settings

Sound alarm

Spotlight alarm

Push notification
☑APP ☑Email Email settings

Alarm period
Alarm period setting

Copy Camera Settings

< Go back   Manually

Power the cameras

Within 1 meter of the camera, turn on the power of the camera. After the camera has started up, please press and hold the Reset button to reset the camera (for devices with network ports, please use a network cable to connect to the NVR's network).

Continue

< Go back

Searching for Cameras...

The table lists all paired cameras. DO NOT click 'Continue' until all cameras are listed.

Channel	Device Name	IP Address	Status
1	C3-DY-A6	192.168.3.3	Connect Failed
2	5323-W6	172.20.14.103	Connect Failed
3	5323-W6-Q	172.20.14.96	Connect success
4	5323-W-Q	172.20.14.137	Connect Failed
5	B4-Z-W6	172.20.14.243	Sleeping
6	B4-A-AP	172.20.14.185	Sleeping

Continue

< Go back

See the Live View for cameras

Make sure you see the Live View for each paired camera before continue.

If you do not see a camera's Live View, click 'Search again'.

Continue

Search again

Manual Add Cameras

Please note: When adding ONVIF protocol cameras manually, the NVR needs to be connected to the router with a network cable, and the NVR will not be able to search for ONVIF protocol cameras when it is connected to the router using WiFi.
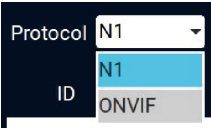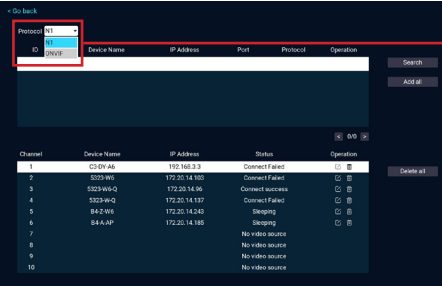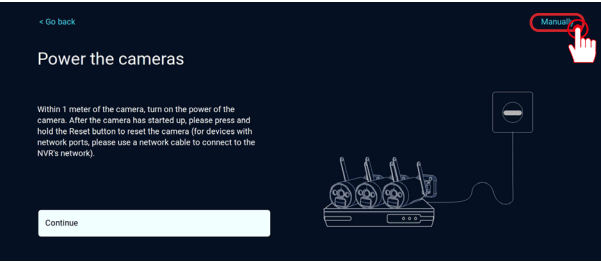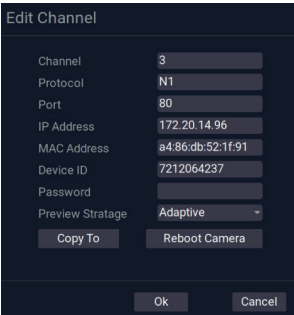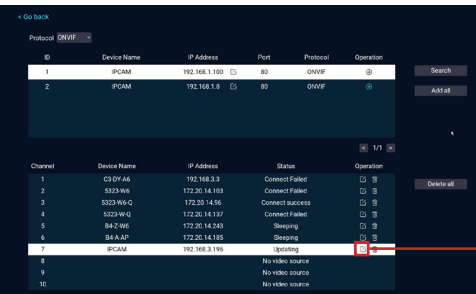

N1: Wireless Kit Private Add-on Protocol.

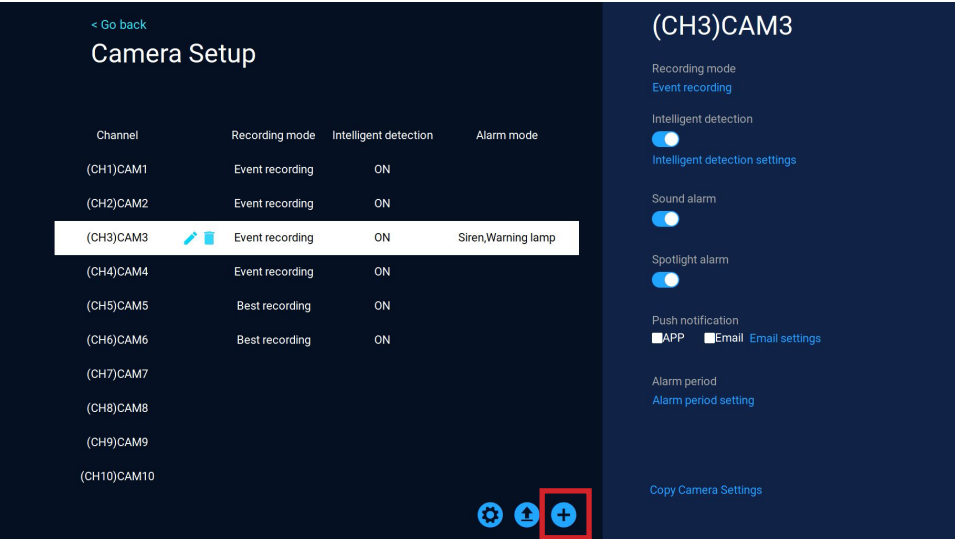**ONVIF**: Add third-party protocols that support ONVIF.
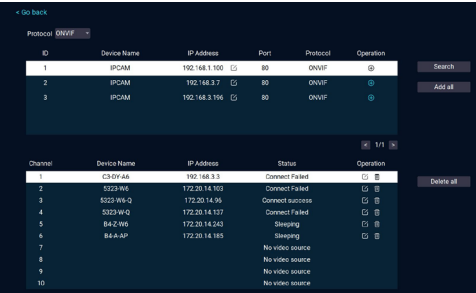
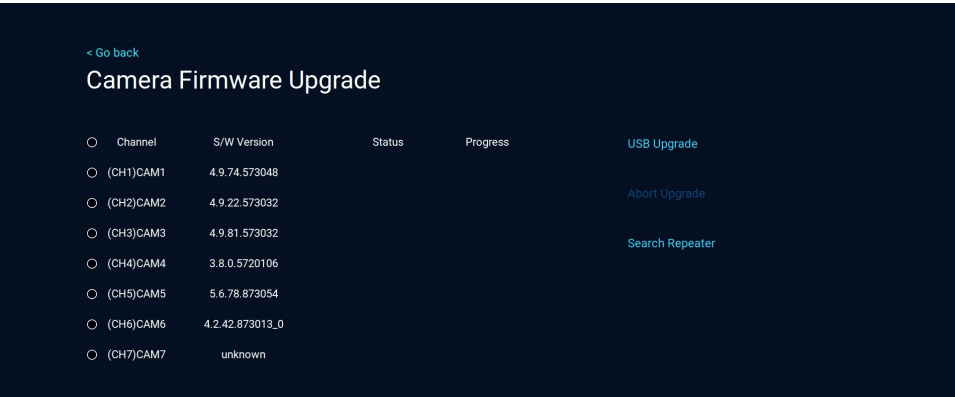IP addresses beginning with 172 for wireless connections

IP addresses beginning with 192 are wired connections.

3.3.4 Camera Fireware Upgrade ④

< Go back

Camera Setup

Channel	Recording mode	Intelligent detection	Alarm mode
(CH1)CAM1	Event recording	ON	
(CH2)CAM2	Event recording	ON	
(CH3)CAM3	Event recording	ON	Siren,Warning lamp
(CH4)CAM4	Event recording	ON	
(CH5)CAM5	Best recording	ON	
(CH6)CAM6	Best recording	ON	
(CH7)CAM7			
(CH8)CAM8			
(CH9)CAM9			
(CH10)CAM10			

(CH3)CAM3

Recording mode
Event recording

Intelligent detection

Intelligent detection settings

Sound alarm

Spotlight alarm

Push notification
■APP   ■Email Email settings

Alarm period
Alarm period setting

Copy Camera Settings

Select the camera channel to be upgraded, click "USB Upgrade", and then insert the USB flash drive with the upgrade file within one minute, the NVR will automatically upgrade the camera.

< Go back

Camera Firmware Upgrade

Channel	S/W Version	Status	Progress
(CH1)CAM1	4.9.74.573048		
(CH2)CAM2	4.9.22.573032		
(CH3)CAM3	4.9.81.573032		
(CH4)CAM4	3.8.0.5720106		
(CH5)CAM5	5.6.78.873054		
(CH6)CAM6	4.2.42.873013_0		
(CH7)CAM7	unknown		

USB Upgrade

Abort Upgrade

Search Repeater

Please remember, when the camera works normally, do not upgrade the camera at will.

3.4 Set the system time and date of the NVR recorder

(1) Adjust system time and date automatically
Connecting the NVR and router with a network cable to ensure the NVR system is online.
(Click right mouse button, select "System Setup" > "Network", when the network status of the NVR shows "Healthy Network", it means that the cloud ID has been online.)
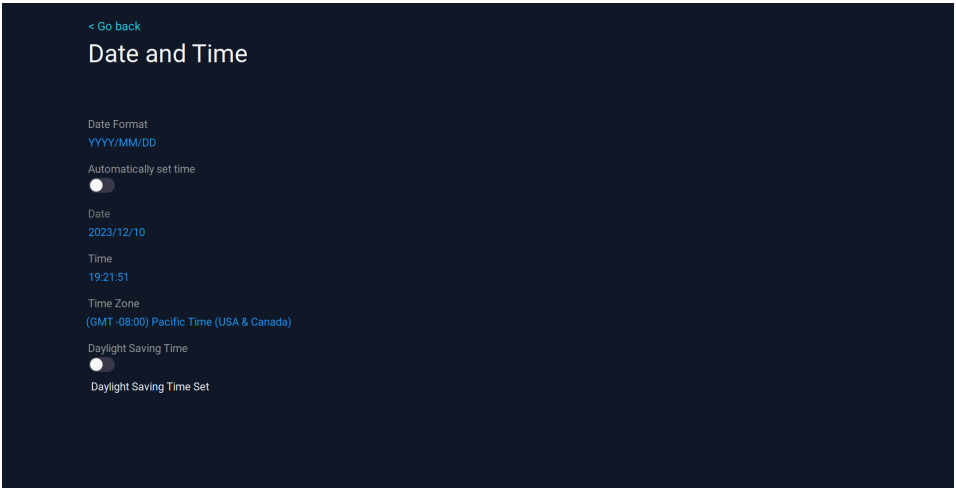Then click right mouse button, select System Setup> Date and Time> Click " Time Zone" Setup, select the corresponding time zone.
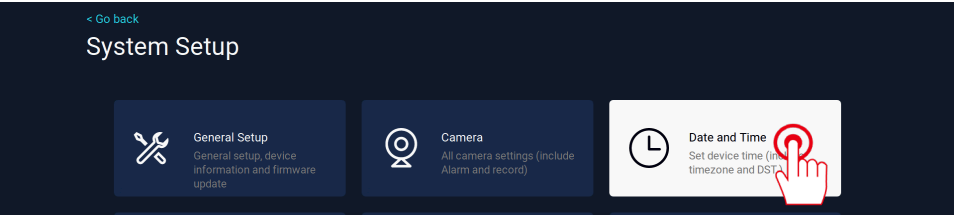
When selecting a time zone use the scroll wheel of the mouse to quickly select it.
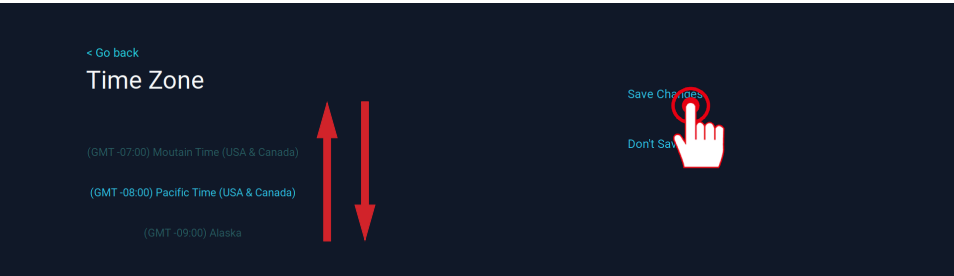
(2) Adjust system time and date manually
Click right mouse button, select System Setup > Date and Time,please cancel
"Automatically set time" .
Click Date/Time/Time Zone/use the mouse's wheel to select. Then right click to
save the settings.
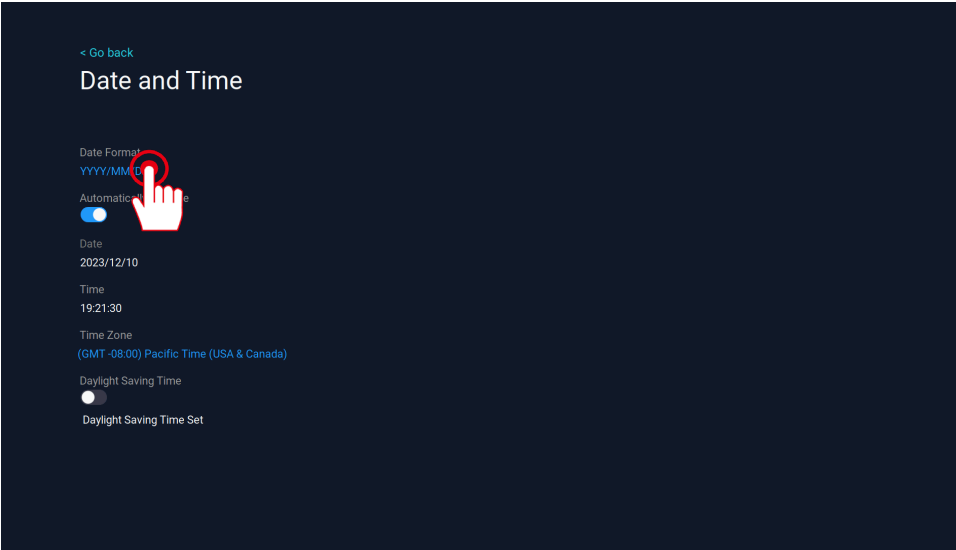
*Use the scroll wheel of your mouse to select. Then right click to save the settings.

Chapter 4 Network Setting

System Setup

General Setup
General setup, device information and firmware update

Camera
All camera settings (include Alarm and record)

Date and Time
Set device time (include timezone and DST.)

Network
Wired or wireless network settings, wireless cha settings

Diagnostics
Check the device and Cameras status

Storage Setup
Check hard disk or Tfcard information and reformat

2025/06/03 14:15:43   73   ONLINE

Please right click your mouse->System setup->Network->Network Setup.
Or direct to click on the computer icon ⊡ in the lower bar of the preview screen.

4.1 NVR Wired Connect

1. Connect the NVR recorder to the home router interface with a network cable.
2. Enable DHCP by default, one-click networking without setting.
3. If you need to set IP address manually, turn off DHCP.
4. Networking success "Healthy Network", unsuccessful connection prompts "Network Cable Disconnect".

< Go back

Network Setup

You can configure to use wired or wireless network to Connnect the Internet; when using wired Internet, you need to connect the network cable to the device; When using Wi-Fi, you need to configure Wi-Fi to connect to your home WIFI router.

| Connect to router(wired) | Connnect to router(wireless) | Camera Wireless Network | Camera Repeater | Network Service |

Network Type
DHCP
IP Address
192.168.1.114
Gateway
192.168.1.1
Netmask
255.255.255.0
Preferred DNS
192.168.1.1
Alternate DNS
8.8.8.8
Network status: Healthy Network

* **DHCP**: Adaptive local network. If you need to change network maually ,you can click on this and choose "Static", then you can chaneg setting manually.
* **IP address**: You can refer to your router information to change the IP address of the NVR. The number of first three box should be the same, the last should be different.
* **Gateway**: use router Gateway.
* **Netmask**: 255.255.255.0, no need change.
* **Preferred DNS**: suggest use 8.8.8.8
* **Alterable DNS**: suggest use 114.114.114.114

Network status:
Healthy network: Network is connected successfully.
Gateway Unreachable: Gateway Unreachable:NVR Gateway and IP are out of sync with router .Please click on "DHCP",select "Static",then check the IP address and gateway information of your router. If the IP address of your router is"192.168.1.1",you can adjust the IP address on your NVR to"192.168.1.***" . The first 3 box keep the same , and the last box should be different . Gateway should be same as your router.

Request DNS Error: disable DHCP, reboot the NVR and your router.
Network Cable Disconnect: Please make sure the NVR is connected to router with Ethernet cable ,or you can go to "Connect to router(wire-less)",and connect with your WiFi.
Network Busy: disable DHCP, change the preferred DNS to 8.8.8.8, reboot the NVR and your router.

When it showing Healthy Network, go to Account/APP interface tocheck cloud ID is online or offine. If still offline, please send email or call us.

Alternate DNS
8.8.8.8
Network status: Network Cable Disconnect
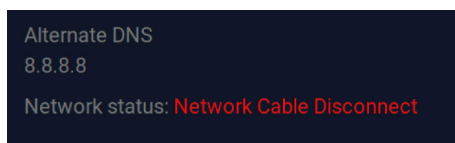
5.   If wired networking fails, manually assign an IP address to the NVR system.

A: Check the router's gateway.
A1: Search your router brand to get the IP address/gateway information.
A2: If you are a Windows user, type "ipconfig" after "Windows" > "Run" > "cmd" > and click "Enter" button to get your computer's gateway information.
The default gateway 192.168.1.1 shown on the screen is the gateway of your home router.
A3: If you are a MAC user, go to the Network Control Panel (<System Preferences>, Network), find your router and get a router IP address similar to 192.168.1.1.

4.2 NVR Wireless Connection

Note: Only one connection method can be selected for wired and wireless connection. The NVR prioritizes the default wired network when connecting wired.
(1) Click right mouse button, select Network > Connec to router(wireless)
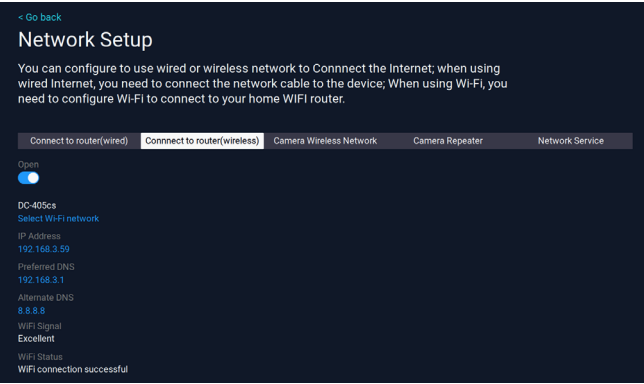
(2) Select the WIFI network, click to select the WIFI name and enter the password. Click Save Changes.
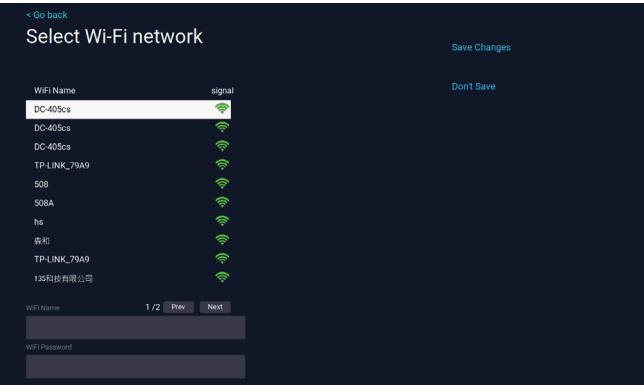

(3) Wifi connection successful.

4.3 Camera wireless network signal value

Note: The signal value of the wireless kit is very critical, the higher the signal value, the better the smoothness of the picture and video quality.

In use need to put the camera's antenna up as a signal receiving and transmitting source. Signal strength full for 100 value, below 60 is bad, 65-85 are excellent. You can adjust "Wireless Channel" and "Region" according to the environment, or click "Adaptive Channel".
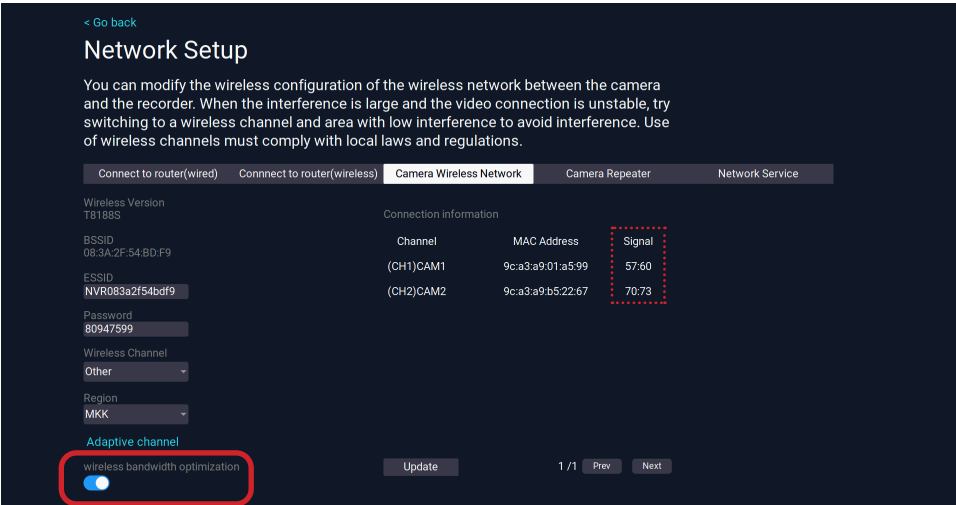
In case the network is not very good, it can load the camera footage quickly and smoothly by lowering the resolution of the camera.
This feature needs to be turned off if HD resolution is desired.

How to do if camera lost signal with NVR?
Please check if the antenna on the camera is loose.
Change the wireless channel and region of the camera system, and theantenna of NVR had better to stand up.

1. Change region to FCC, wireless channel change to 1, 6, 11 to check.
2. Change region to T-mode, wireless channel to 3.
3. Change region to EU, wireless channel to 13.
4. Then reboot the NVR.

4.4 Camera Repeater

Cascade Setup: If the WIFI camera is installed in a location that exceeds the effective WIFI coverage of the NVR, or if there are too many obstacles between the NVR and the camera, the cascade function can strengthen the radio signal. Expand the range of reception stabilization by using the wireless security camera as a signal amplifier at no additional cost. This means that even cameras with unstable reception can achieve stable reception.

Note: The cascade function can only be executed if the camera with a strong signal is at an effective distance near the camera with the weakest signal.

A: Before setting this function, please place the cameras near the NVR recorder and make sure both cameras are connected to the wifi NVR.

B: Right-click the mouse to go to Network > Camera Repeater
Take camera 2 and camera 3 for example:
In this case, click '+' after CH2 to add CH3 and click 'Save'.
Camera 2 can then act as a transmitter to boost the signal from Camera 3.

Attention:

Wireless cascading cannot enhance the signal strength of the wireless set, but can extend the distance by relaying.
The purpose of increasing the wireless transmission distance can only be achieved by placing the cascade and the cascaded cameras appropriately.

Cascading is not supported for ONVIF protocol cameras and battery cameras.

Before adding a cascade, a channel name with a "+" at the end means that it can be cascaded, but if it is not, it cannot be cascaded.

< Go back

Network Setup

You can set cascading between cameras and cameras, cascading between cameras and repeaters, and view the cascading relationship between them. Proper application of camera cascades and repeaters can extend wireless distances.

| Connect to router(wired) | Connnect to router(wireless) | Camera Wireless Network | Camera Repeater | Network Service |

NVR ---- CH1-Auto ⊕
        CH2-Auto ⊕

Auto Repeater

Refresh cascading relationship

Save Changes

After the cascade is added, channel 3 is behind channel 2.

< Go back

Network Setup

You can set cascading between cameras and cameras, cascading between cameras and repeaters, and view the cascading relationship between them. Proper application of camera cascades and repeaters can extend wireless distances.

| Connect to router(wired) | Connnect to router(wireless) | Camera Wireless Network | Camera Repeater | Network Service |

NVR ------ CH1-Auto + CH2-Auto +

Auto Repeater

Refresh cascading relationship

Save Changes

Note: If Auto Repeater is turned on, it means that when a camera has the worst signal, it is automatically cascaded behind a camera with a better signal. behind a camera with a better signal.

4.5 Network Services RTSP with Alexa turned on

The RTSP server is turned off, you need to turn it on manually, then copy the address and add it to the VCL player to play it.
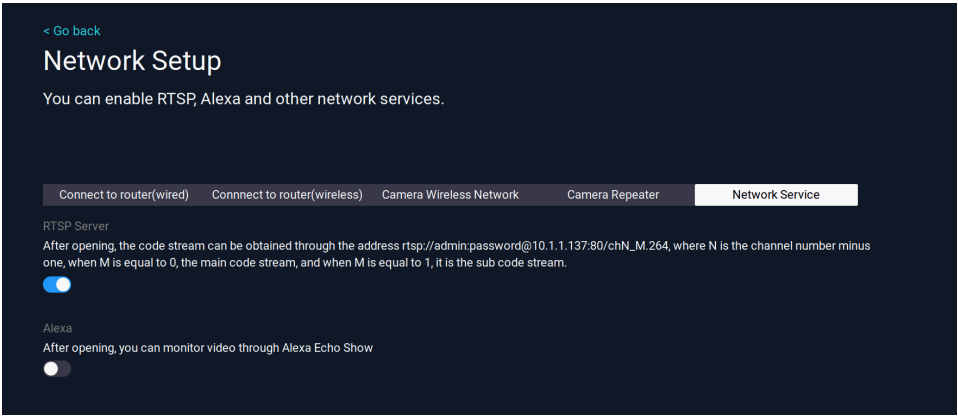
Input this address on ftp sever :rtsp://user: password@ip address:port/ chN-m.264

user: The default user name is admin.

password: The NVR password.If you never change , there is no pass-word,you can leave it empty.

IP address: IP Address of the device.You can go to "Connect to routerwired)"or "Connect to router(wireless)" to check the IP address accord-ing to your wired connection or WiFi connection.

port: 80 or 554.

N : Channel number. If your NVR is 10 channel,you can input 0-9.

M is the code stream number: the main code stream is 0, and the sub code stream is 1.

Alexa's server is closed, you need to open it manually, after opening it, you can set it up through the "Amazom Alexa" of the APP, there is a detailed setup method inside the (EseeCloud) APP, and there is a detailed way to add it inside the Settings-Alexa service authorization.

5 Diagnostics

Device Diagnostics -- Camera diagnostics, you can view the NVR's storage status, network connection status, camera connection signal, model and version number.

Click "More Diagnostics Results" to view the streams of each channel, the signal value, and the battery/charging status of the camera.

Camera Diagnostics

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✓ = Normal   × = Abnormal

Channel	Status	Signal	Model	Firmware Version
(CH1)CAM1	× Connect Failed		C3-DY-A6	4.9.74.573048
(CH2)CAM2	× Connect Failed		5323-W6	4.9.22.573032
(CH3)CAM3	✓		5323-W6-Q	4.9.81.573032
(CH4)CAM4	× Connect Failed		5323-W-Q	3.8.0.5720106
(CH5)CAM5	✓		B4-Z-W6	5.6.78.873054
(CH6)CAM6	✓		B4-A-AP	4.2.42.873013_0
(CH7)CAM7	× Different Net Segment		IPCAM	unknown
(CH8)CAM8				
(CH9)CAM9				
(CH10)CAM10				

System Diagnostics

Storage Health Check
Good

Available Storage Space
57GB of 58GB

Ethernet Port Status
Cable Not Connected

WLAN Status
WiFi connection successful

Network Status(WLAN)
Healthy Network

P2P Status
ONLINE

USB Port Status
Connected

More Diagnostic
More Diagnostic Results

More Diagnostic

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Channel	Kb/s	Signal	BAT	Charging	WKC	FWKC	RT	SCC	NWKC	KPALC
(CH1)CAM1	0									
(CH2)CAM2	0									
(CH3)CAM3	258	81:90								
(CH4)CAM4	0									
(CH5)CAM5	0	75:--	100	Off	71	53	2	181	10	10
(CH6)CAM6	0	39:--	40	Off	197	197	3	5	11	10
(CH7)CAM7	0									
(CH8)CAM8										
(CH9)CAM9										
(CH10)CAM10										

6 How to format the HDD

You need to format the HDD before using it.
Also, if there is something wrong with the hard disk (such as not being able to record), the HDD will be formatted. Please try it.

(TF card and hard drive for screened NVRs – hard drives take precedence)

Storage Setup

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Reformat

Storage Type
HDD

Model
Colorful SL300 1

Storage Status
Formatted

Storage Capacity
111.8 GB

Used Space
22.0 GB

Available Space
89.8 GB

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Storage Setup

Storage Type
HDD

Model
Colorful SL300 1

Hard Disk Drive

< Go back

Storage Setup

Storage Type
TFCARD

Model
SL64G
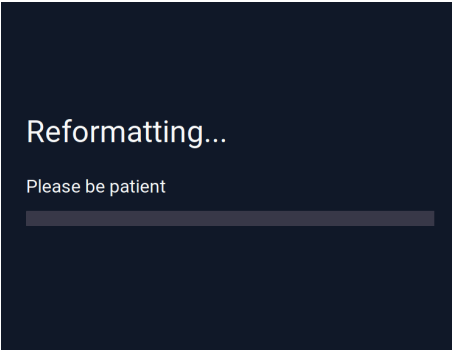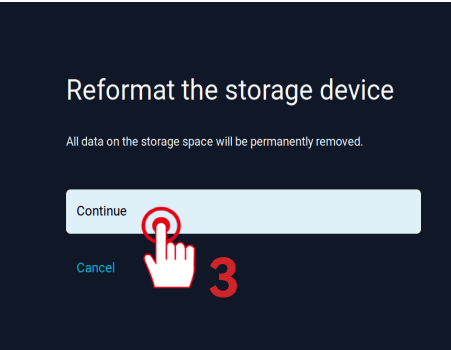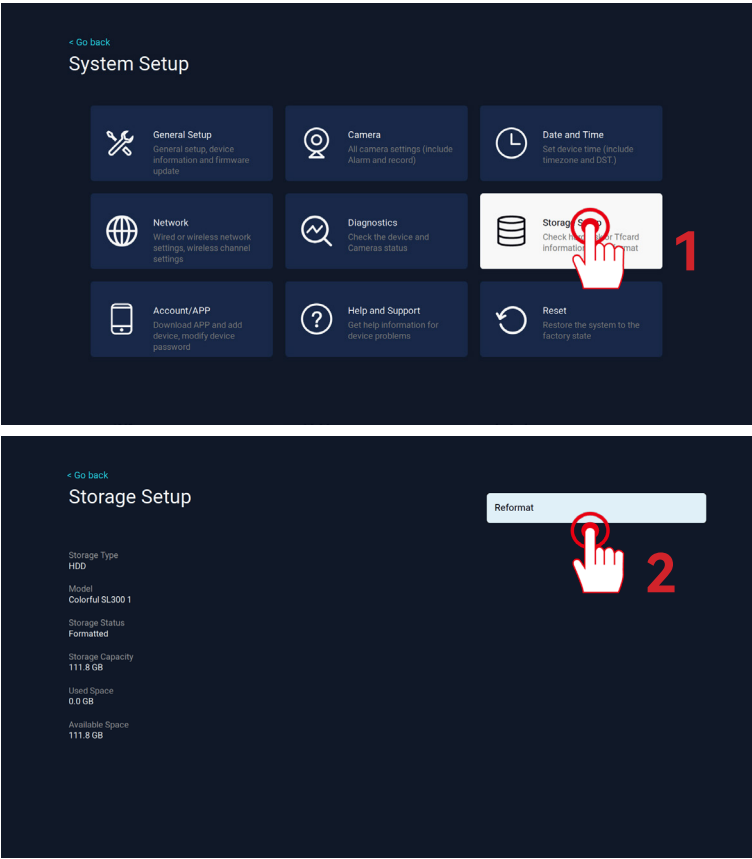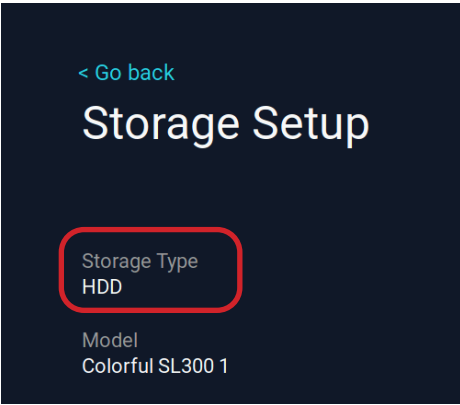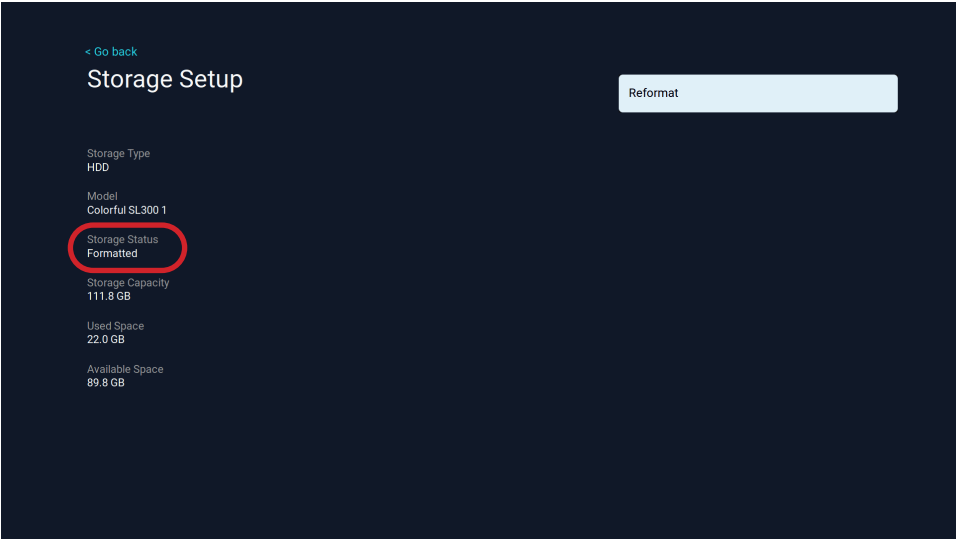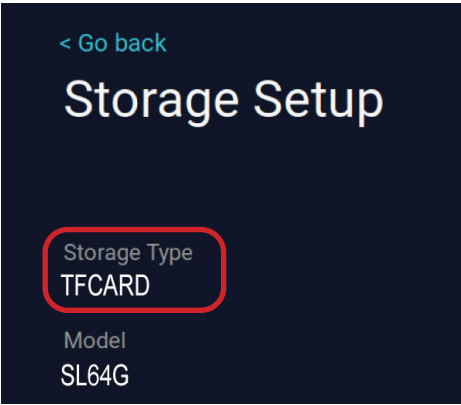
TF Memory Card

Note:

1. Up to 6TB hard drive can be used.
2. SD card recording is compatible with NVR and can support up to 256G SD card.
3. Please note that only one of the storage methods can be selected, and the sd card and hard disk can not be used at the same time.

*The default of hard disk recorder is to overwrite the data automatically, no need to set it separately.

7 Account/APP

Click right mouse button, select System Setup > Account/APP.
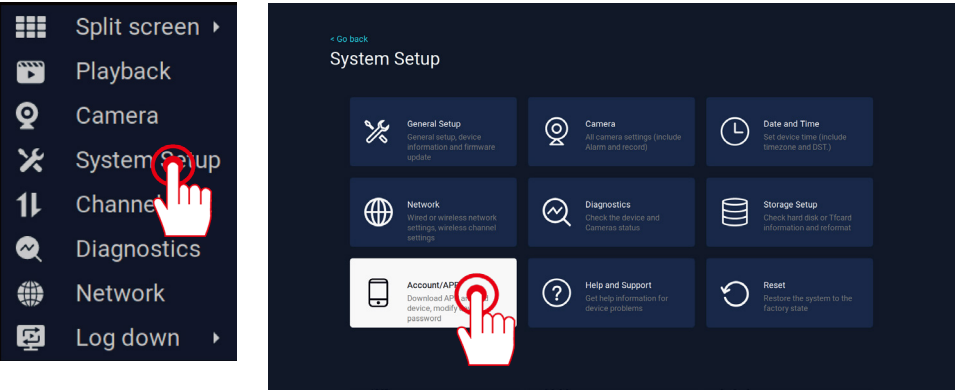
Modify Password: Click to modify the password, the shortest password is 6 characters, the longest support 19 characters. You need to enter this password when you bind this NVR through Eseecloud APP.
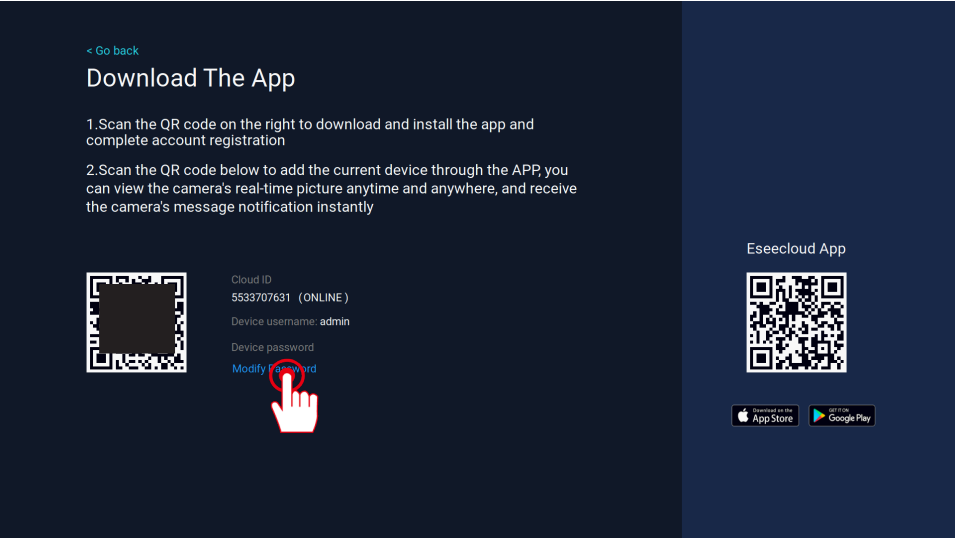
8 Help and Support

If you have any questions, you can visit our official website www.jennov.com for help and instruction manuals.
Our official website supports online chat as well as email messages.

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System Setup

General Setup
General setup, device information and firmware update

Camera
All camera settings (include Alarm and record)

Date and Time
Set device time (include timezone and DST.)

Network
Wired or wireless network settings, wireless channel settings

Diagnostics
Check the device and Cameras status

Storage Setup
Check hard disk or Tfcard information and reformat

Account/APP
Download APP and add device, modify device password

Help and Support
Get help information device problems

Reset
Restore the system to the factory state

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Help and Support

For system manuals, troubleshooting guides, FAQs, video tutorials and more:

1.Please visit http://www.jennov.com

2.Technical Support Email: supportjp@jennov.com

3.Access the support material needed.

9 Reset

You can choose whether or not to "Delete Added Cameras" when performing factory settings.

If unchecked, only other settings will be restored and the cameras paired to the NVR will remain.

If you check this box, all settings will be restored to initialization, and you will need to re-add cameras to the NVR if you want to view the camera screen.

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System Setup

General Setup
General setup, device information and firmware update

Camera
All camera settings (include Alarm and record)

Date and Time
Set device time (include timezone and DST.)

Network
Wired or wireless network settings, wireless channel settings

Diagnostics
Check the device and Cameras status

Storage Setup
Check hard disk or Tfcard information and reformat

Account/APP
Download APP and add device, modify device password

Help and Support
Get help information for device problems

Reset
Restore the system to factory state

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Reset

Factory Reset

○ Delete added cameras

Factory Reset

This will restore your device to its factory default settings.

Continue

Cancel

Chapter 5 PC/Smartphone Operation Introduction

5.1 Smartphone APP Download

Search for "EseeCloud" in the Apple Store or Google Play and download the app. Or scan the following QR code to download the APP

EseeCloud

Note: For I0S system, it requires I0S 9.0 version or above. For Android. Android 5.0 or above.

----

1. Launch the APP, go to the login page and click [Register].
2. Register with your email address or phone number and click [Next].
3. On the next screen, enter [Confirmation Code], set [Password], and click [Finish] to complete the creation of your new account.
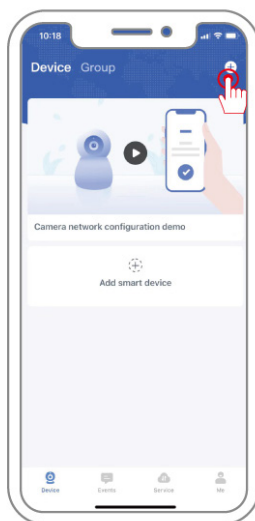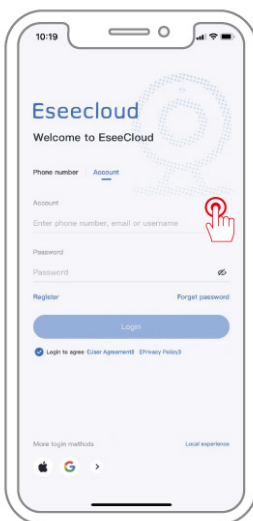
5.2 EseeCloud Add NVR

Please do not add cameras one by one in your app. You must first add all cameras to the NVR and then add the NVR to your application (please connect the NVR to the Internet).

1. Click the "+" button in the app at the top right to prepare for adding your NVR system.
2. Scan the QR code located on the NVR. (Do not scan the QR code on the cameras.)
3. Once it is added, simply name your NVR. (Ensure that your NVR is always connected to the network.)
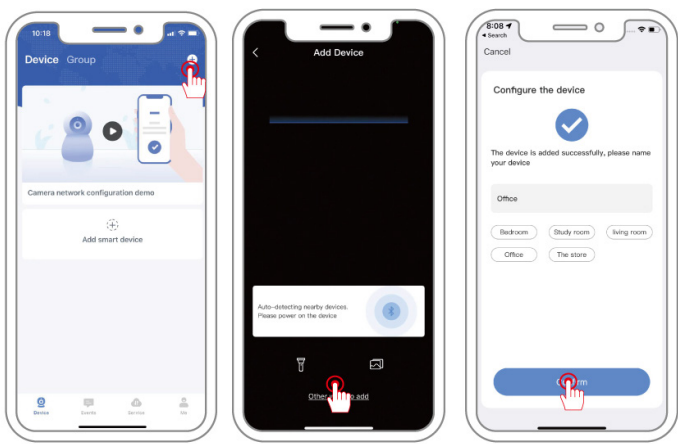
How to find the QR code of NVR

Click right mouse button, select System Setup – Account/APP – Cloud ID is the ID of the NVR, scan the QR code to add the device.

< Go back

Download The App

1. Scan the QR code on the right to download and install the app and complete account registration

2. Scan the QR code below to add the current device through the APP, you can view the camera's real-time picture anytime and anywhere, and receive the camera's message notification instantly

Cloud ID
5533707631 (ONLINE)
Device username: admin

Device password
Modify Password

Eseecloud App

5.3 Settings of pushing mobile phone alarm messages

To set up receiving alarm push message from motion detection in smartphone. Click right mouse button, in System Setup>Camera>Select Camera Channels, turn on Intelligent detection, tick "Push notification> APP", then you can directly copy camera settings to all channels.
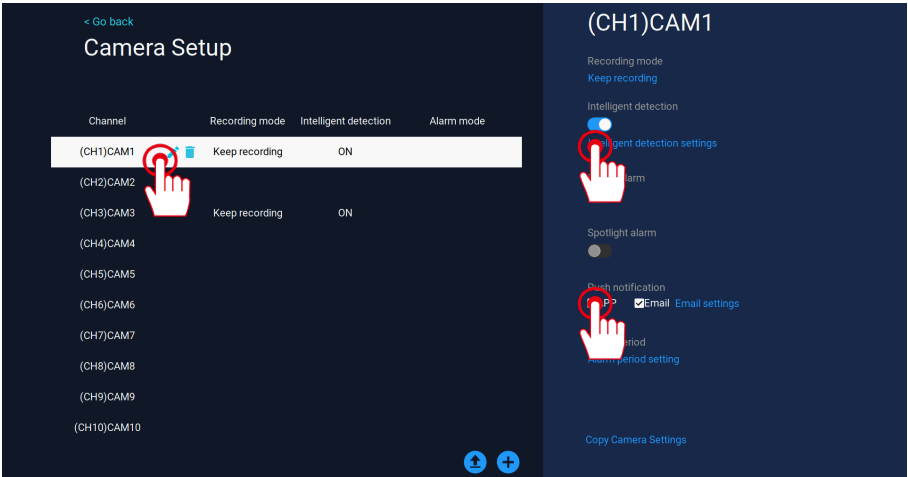
After setting up the camera for motion detection, it will push a message to your phone once the alarm message is triggered. Click the alarm message, you will see the captured image. (APP need to enable message notification)
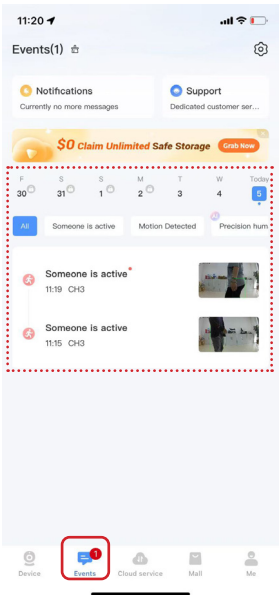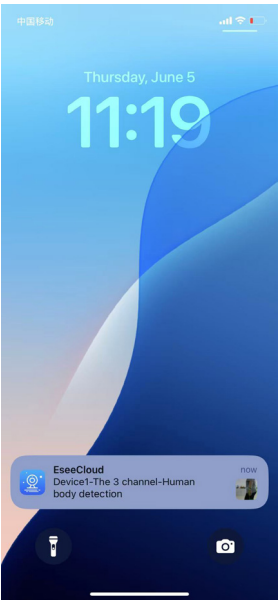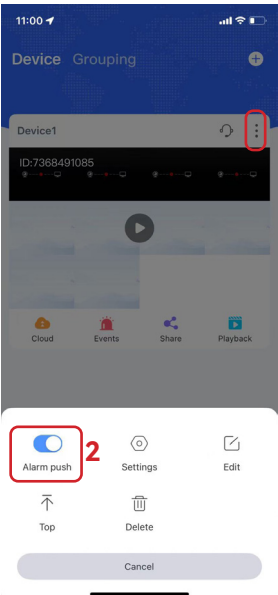
5.4 EseeCloud PC Client Use

1. Type "www.jennov.com" in your browser.
2. Search "Support" – "Download File".
3. Search for J series –Windows and download the client.
4. Run EseeCloud.(Note: EseeCloud has different versions for Windows and MAC computers).

----
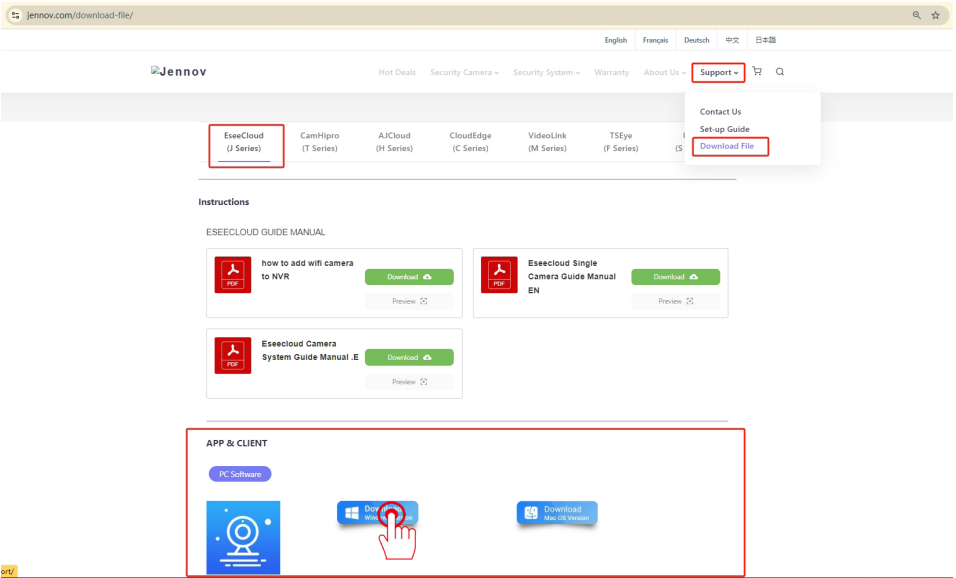
5. Installation of English interface.
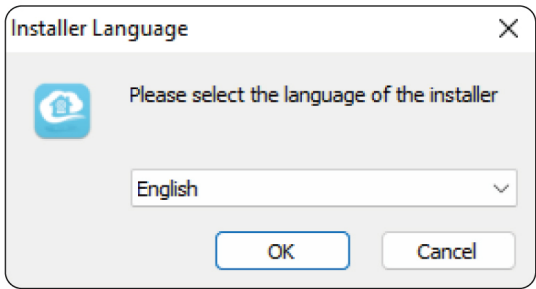
6.   Run EseeCloud (Note: Windows and MAC have different versions of EseeCloud).

EseeCloud username: (account registered by smartphone).

----
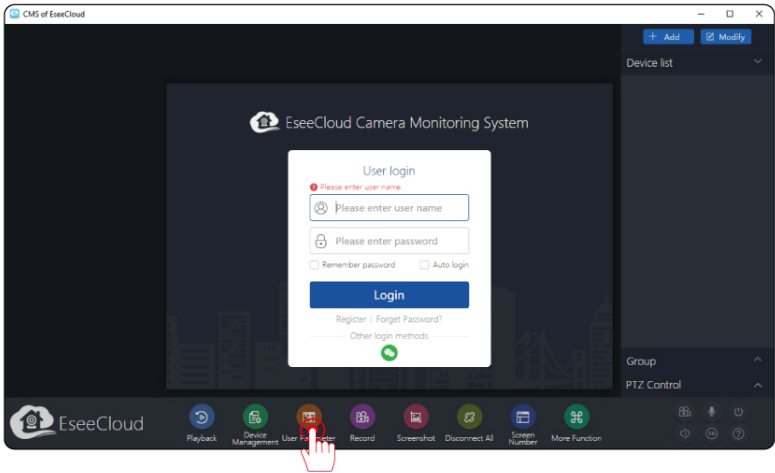
7.   The default installation language of EseeCloud is English, after logging in, you can enter the user parameters to change the language.

After changing the language, the client will be restarted, and you can log in by entering your registered user name and password.
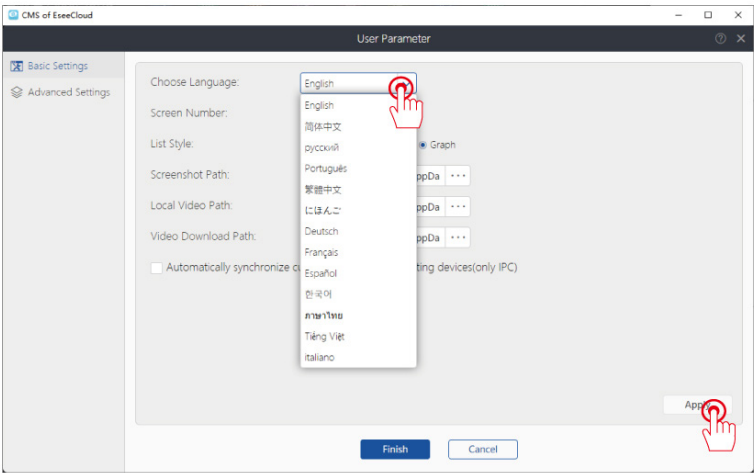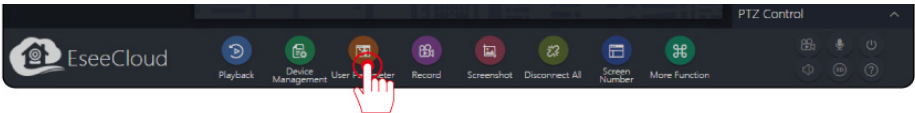
8.   After entering EseeCloud you will see the devices you added. Click the device on the right to watch. The client is synchronized with the smartphone.

---
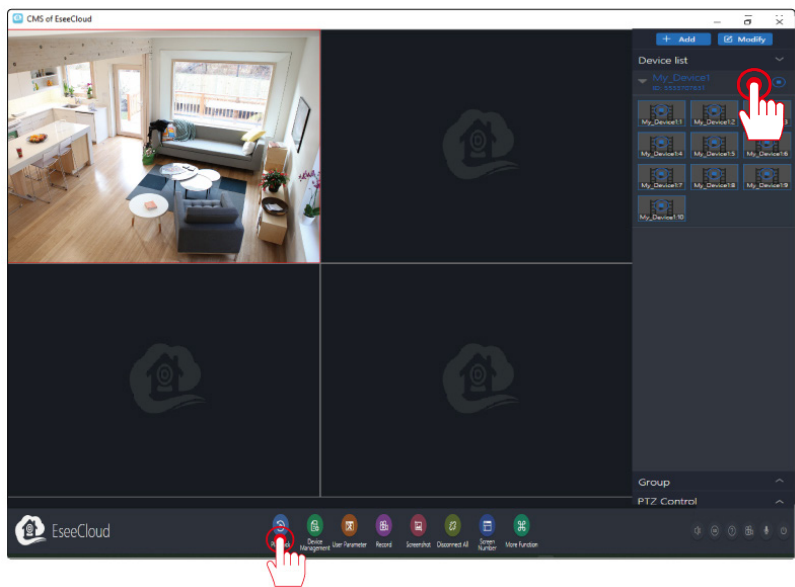
9.   Remote Video Playback
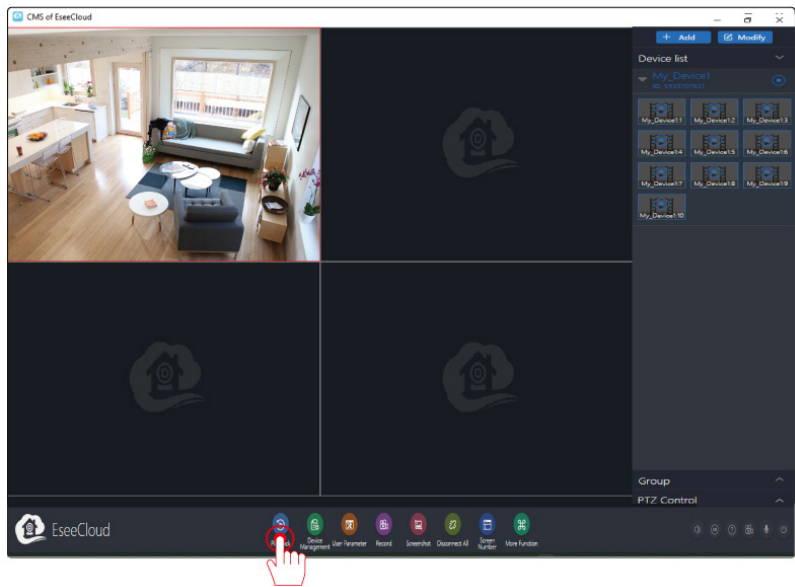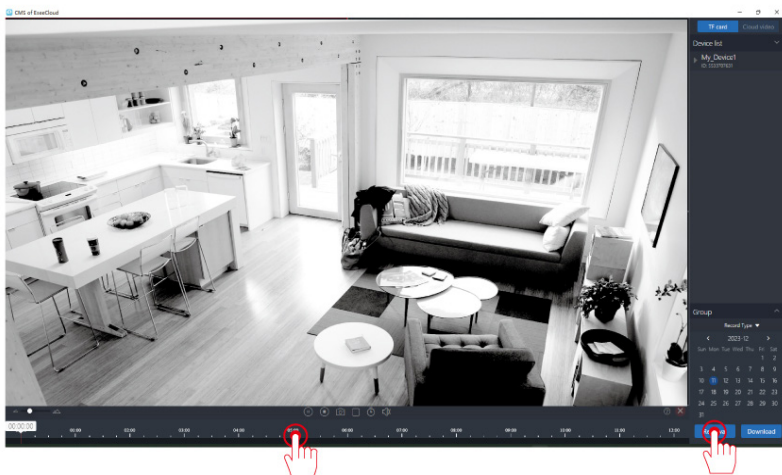
Description of other functions:

'Play': plays recorded data stored on the NVR recorder. Specific search criteria allow you to search for the exact video, the operation is almost identical to that on the NVR recorder system. 'Screenshot': Allows you to capture surveillance footage from the camera. The captured screen is stored on the PC.

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10. Check local alarm information: Go to [Settings] – [Other Functions] – [Alarm Information]. Alarm Information] to check internal alarm information.

11.   More detailed user manuals about EseeCloud.
You can find the detailed user manual by clicking on the "Open Manual" button under "Other Functions" - "System Information".
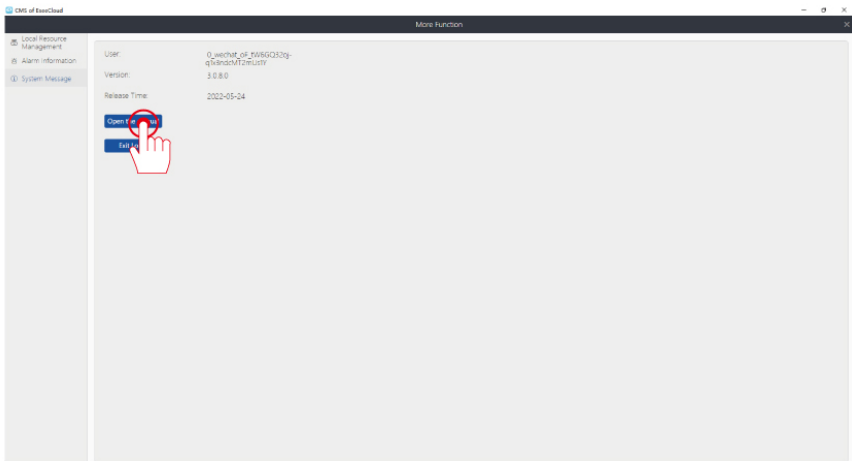
Chapter 6 FAQ

6.1 What is the purpose of the LAN cable? Do I need to connect the LAN cable when monitoring from my smartphone/computer?

Please note that the LAN cable is required in the following cases:
1. When adding more cameras / pairing again, connect the camera and NVR with the LAN cable.
2. When remote control is performed from a smartphone/computer, connect the NVR and the router with the LAN cable.
3. If the camera is installed outside the effective signal range of the NVR, connect the camera and NVR with a network cable. Monitor the camera with a wired connection.

6.2 If no images appears on the monitor ?

The device is ready to use as soon as it is turned on. If the monitor does not show video or no signal, it is usually a problem of resolution compatibility.

The default output resolution of NVR is 1280*1024, please check the input resolution of your monitor and adjust the resolution of NVR.
1. After checking the resolution of your monitor, connect the NVR to a monitor that matches the default output resolution of the NVR via HDMI/VGA and enter the system.
2. Click the right mouse button, when the menu appears, go to System Setup>General Setup>Resolution>Monitor Resolution, Change Resolution, adjust the monitor resolution and click Apply.

6.3 Hard disk not recognized ?

(1) Please check the standard of power adapter and whether there is any problem:

Power adapter standard: 12V1A for network camera, 1 2V2A for NVR recorder, 12V2A for 12-inch monitor.

(2) Check the connection between internal hard disk power cable and data cable:
Remove the screws on the NVR recorder housing and check the cable connection. Alternatively, try removing the hard disk once and plugging it in again. Note that after restarting the NVR, please check if the prompt "Hard disk not found" appears. The installation procedure for the hard disk is as follows.
If you want to use a larger capacity hard disk (up to 6TB), replace it with the original hard disk built into the recording device.

6.4 How do I change the channels of the camera?

Right mouse button on the main menu - select channel sort, modify the channel order according to what you want.

Left mouse button click on the channel you want to modify, long press the left mouse button for 3 seconds and then drag it to the position of the channel you want to change.

6.5 If camera addition fails

First, check whether the problem is with the camera or the power adapter.

(1) Connect the power adapter of a working camera to a non-working camera, block the "IR light sensor" of the camera's lens, and check if the LED lights up in the dark.

If the device is PT after power on whether there is left and right rotation for equipment self-test.

(The bullet camera activates the infrared light, as shown in the picture below).

IR light sensor

(2) If the LED does not light up in the dark, there may be a problem with the camera.

(3) If the LED lights up but the screen does not appear, re-pair the camera to the NVR.

Chapter 7 Warranty Activation

We offer you 12 months free warranty. You can activate your warranty by choosing one of the following methods!

Method 1:

(1) Scan the QR code below to submit a warranty activation application.

Online Customer Service

Method 2:

(1) Send us an email with the subject line "Warranty Activation".
(2) Include your order number and order date in the email content.

✉ support@jenustech.com

Note:

1. Please make sure your order number and email are correct so that we can activate the warranty for you successfully.
2. We will notify you of the result of warranty activation within 12 hours.