


# **Wireless Wi-Fi Security Camera Quick Guide (J Series)**

 U.S Hotline: +1 3239021978

J.0925.001.ES



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## Important Notice for Adding Devices on Mobile

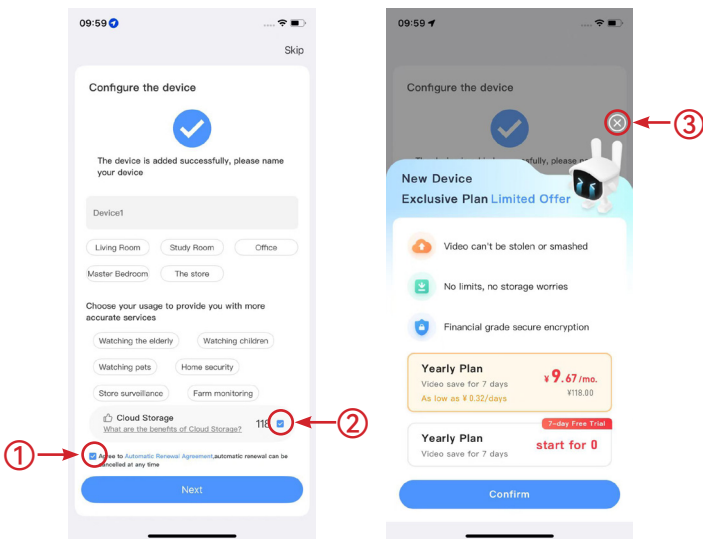
After successfully adding your device to the mobile app, the cloud service subscription will be automatically enabled by default.

To avoid automatic charges, please follow these steps:

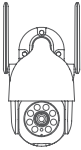
1. Uncheck the cloud service option (refer to the image below).
2. Confirm by tapping the "X" (close) button in the upper-right corner.

### ⚠️ If you do not disable the (paid) cloud service option:

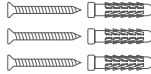
1. The subscription will be activated automatically.
  2. Cloud service usage will incur associated fees.
- (Recommendation: Please review carefully before proceeding to avoid additional charges.)



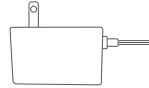
## Package Contents



Camera



Screw Pack



Power Adapter / Solar Panel



Mounting Stickers



Warning Stickers



User Manual

**Note:** The specific package contents are subject to the actual list of the corresponding camera model.

## Installation and Configuration via the EseeCloud App

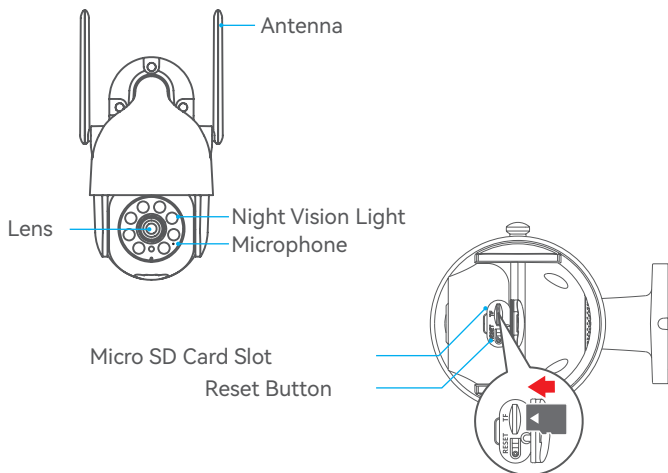
Please search for "EseeCloud" in the Apple App Store or Google Play to download the application.

- ※ **Download via Google Play**
- ※ **Download via Apple App Store**
- ※ **Or scan the QR code below:**



Download the App (iOS/Android)

## Product Introduction



**Note:** Please insert the Micro SD card in the direction shown in the illustration. Incorrect insertion may cause the card to become stuck and irretrievable.

**SD Card Slot:** Supports Micro SD cards for local storage (up to 128 GB).

**Reset Button:** Restores the camera to factory settings (press and hold for 5-8 seconds).

**Capacity Requirement:** 8-128 GB.

**Read/Write Speed Requirement:** Class 10 or higher.

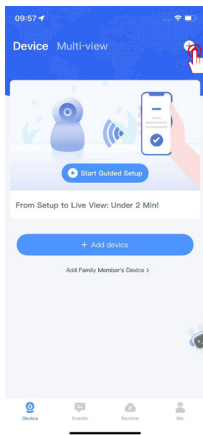
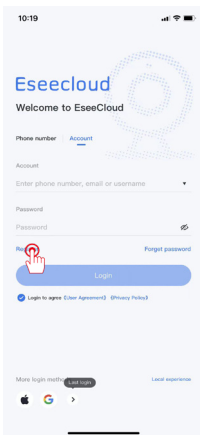
**File Format:** FAT32.

# Create an Account

## Download the App and Register

1. Download the "EseeCloud" app from the App Store (iOS) or Google Play (Android).
2. Open the app and tap "Register" to create an account.
3. Use your email address or phone number to register, then tap "Next".
4. Follow the instructions to complete registration: Tap "Confirm" → Set a password → Tap "Confirm" again.

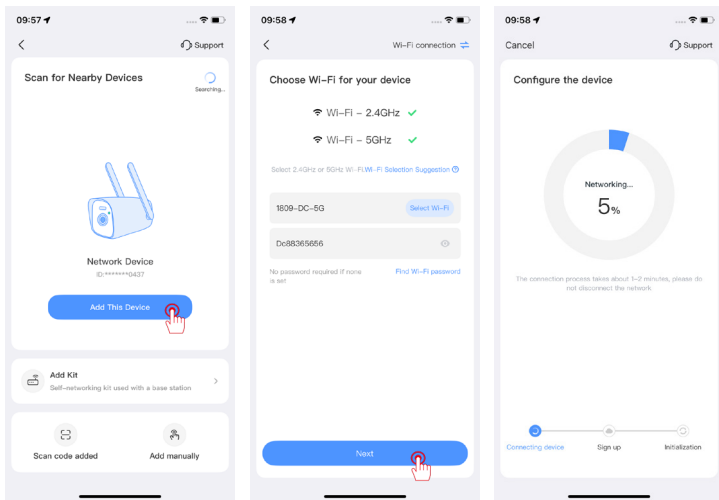
Note: To playback recorded content, simply insert a microSD card into the camera. **This feature is free** to use and does not require a paid Cloud Storage subscription.



Note: During initial setup, for optimal results, place both your smartphone and the camera near the Wi-Fi router (recommended maximum distance: within 2 meters).

## Method for Adding Camera via Bluetooth Pairing

1. Enable Bluetooth in your phone's settings, place the phone close to the camera, and tap "Add device".
2. Search for devices and tap "Add This Device".
3. Select the Wi-Fi network for the device to connect to and enter the password.
4. Wait for the device to be successfully added, then assign a name to it.

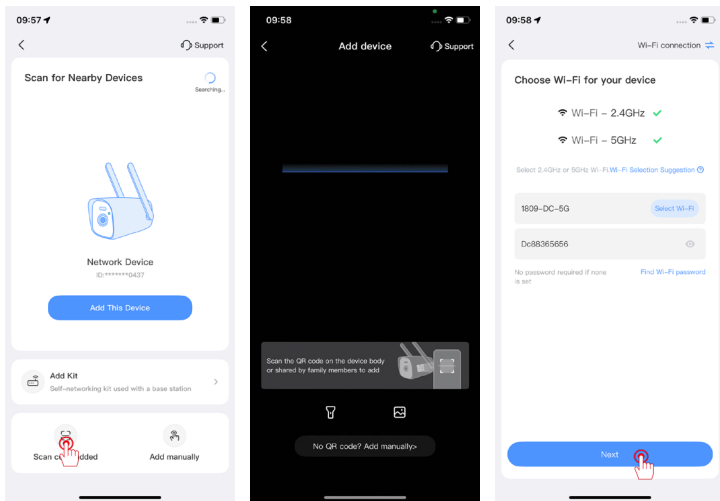


### Note:

- ✘ Ensure Bluetooth is enabled on your phone, and keep the phone within 1 meter of the camera for automatic detection.
- ✘ If the device is not found, restore the camera to factory settings and retry the pairing process.

## Method for Adding Camera via QR Code Scanning

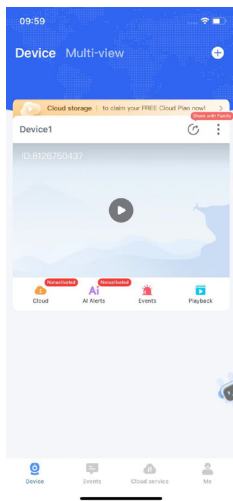
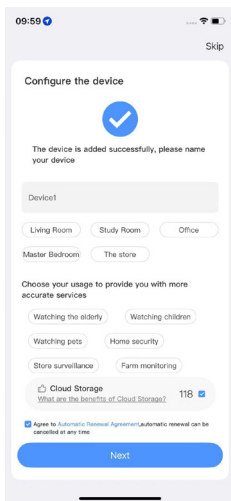
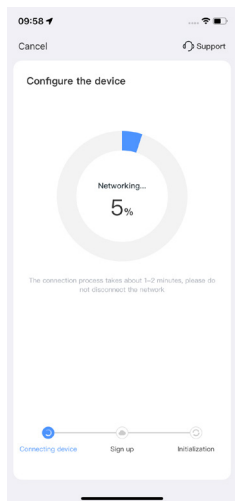
1. Tap "Scan code added" and scan the QR code on the camera.
2. After successfully scanning the QR code, select the camera that appears to proceed with adding it.
3. Choose your Wi-Fi network and enter the password to complete the connection.



4. Device configuration completed.
5. Please name the device and confirm.
6. View live feed.

### Note:

- ✘ If QR code scanning fails, try adding the device via Bluetooth instead.
- ✘ If the connection still fails, restore the camera to factory settings and retry.
- ✘ If the issue persists, please contact us for assistance.



## Troubleshooting Tips:

If the connection still fails, check if your Wi-Fi password contains special characters (e.g., !@#\$\$%^&\*). Overly complex passwords may prevent the camera from recognizing the network.

For solar-powered cameras:

Power on: Press and hold the power button until you hear a prompt sound. The indicator light will turn blue.

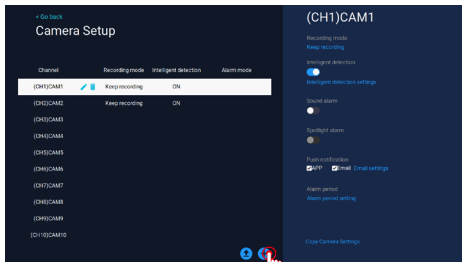
Enter pairing mode: Press and hold the reset button until you hear prompt. The indicator will blink red, indicating the camera is in pairing mode and ready to connect.

## How to Connect to a NVR

1. Position the Camera: Place the camera within 1 meter of the NVR monitor and attach the antenna (if applicable).
2. Power and Connection: Connect the camera to a power source, Use an Ethernet cable to link the camera directly to the NVR.
3. If your camera has a reset button, press and hold it for 5-8 seconds (optional step for certain models).
4. Add Camera via NVR Interface: On the NVR main interface, click "Add Camera" (typically located at the bottom of the screen).
5. Click "Next" to start pairing. Already added cameras will be listed on the right.
6. Wait for Connection: Allow approximately 40 seconds for the status to change to "Connection Successful".
7. Once added, the live video feed will be displayed.

### Important Notes:

1. The reset button is optional (only for specific models). If your camera lacks this button, skip the reset step.
2. After successful connection, the camera status will show "Connected", with an IP address typically starting with 172.20.14.xxx.
3. If the IP address displays as 192.168.0.xxx, it may indicate an incorrect wireless configuration. Please verify the pairing method.



< Go back

Manually

## Power the cameras

Within 1 meter of the camera, turn on the power of the camera. After the camera has started up, please press and hold the Reset button to reset the camera (for devices with network ports, please use a network cable to connect to the NVR's network).



Continue



< Go back

## Searching for Cameras...

The table lists all paired cameras. DO NOT click 'Continue' until all cameras are listed.

Channel	Device Name	IP Address	Status
1	IPCAM	172.20.14.85	Connect success

Continue

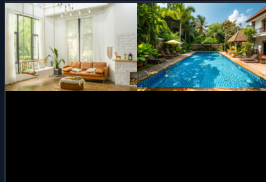


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## See the Live View for cameras

Make sure you see the Live View for each paired camera before continue.

If you do not see a camera's Live View, click 'Search again'.

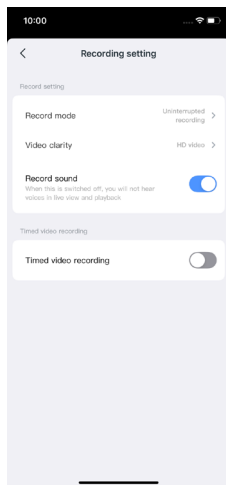
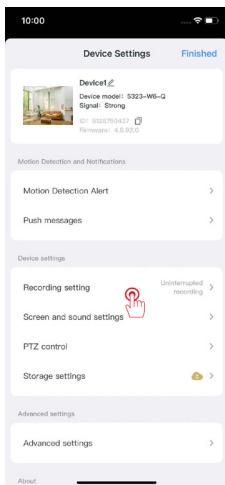
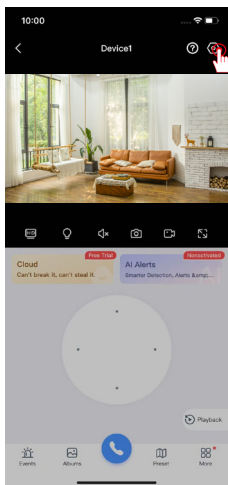


Continue



Search again

# Recording Setting



## 1) Uninterrupted Recording

Click "Device Settings" → "Recording Settings" → "Recording Mode", select "Uninterrupted Recording" to complete 24-hour video configuration.

## 2) Time video Recording

Click "Device Settings" → "Recording Settings" → Turn on the "Timed video Recording" switch → Select the desired time period. After setup, only content from this period will be recorded.

## 3) Motion Recording

Click "Device Settings" → "Motion Detection Alert" → Enable "Motion Detection Alert"

Click "Recording Settings" → "Recording Mode" → Select "Motion Recording" to complete motion-activated recording configuration.

**Audio Recording:** When disabled, no audio will be captured in live view or playback recordings.

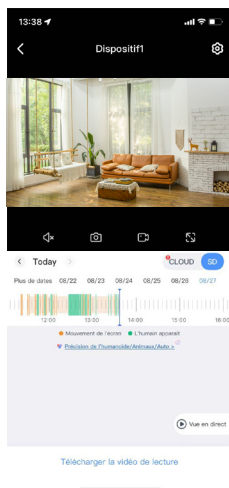
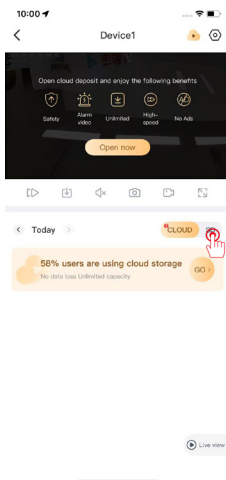
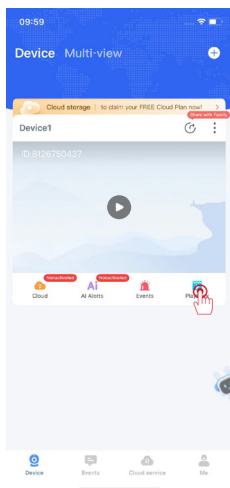
**Solar-Powered Camera Recording Modes:**When battery level drops  $\leq 80\%$ , continuous recording is disabled. Only motion-triggered recording is supported.

## Playback via EseeCloud App

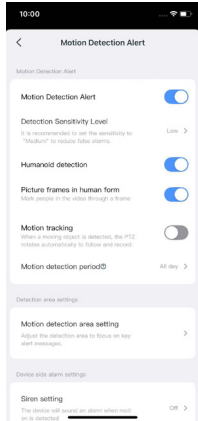
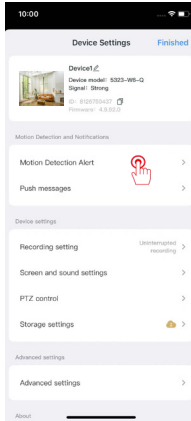
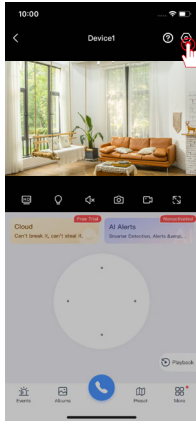
Tap the "Playback" button in the app.

On the next screen, select "SD" (default option is "Cloud Storage").

Note: If using SD card or NVR storage, ignore the "Cloud Storage" option and choose "SD".



# Alarm Settings



1. **Motion Detection Alert:** Enabled by default.
2. **Sensitivity Level:** Adjustable (Low/Medium/High). Reduce sensitivity if false alarms occur frequently.
3. **Humanoid Detection:** Moving human figures will be outlined with a rectangular box in the video stream.
4. **Motion Tracking:** The camera automatically tracks detected movement. If the target leaves the detection area and no movement is detected for over 1 minute, the camera will return to Preset Position 1.
5. **Motion detection period:** Set specific time periods for enabling alarm notifications.
6. **Motion detection area setting:** Define specific areas to reduce false alarms and irrelevant notifications.
7. **Siren setting:** Enable/disable audible alerts when motion is detected.

### **Important Notes:**

Solar-powered cameras do not support auto-tracking.

How to Set a Preset Position:

1. Adjust the camera to the desired viewing angle.
2. In the live view interface, tap "Preset" at the bottom.
3. Click the "+" button next to "Position 1" to save the current angle.

For solar cameras, preset positions can be manually configured but auto-tracking is unavailable.

## **FAQ**

### **Q: Why can't I see the video during playback?**

A: Follow these steps to troubleshoot:

#### **1. Check TF Card Status:**

Go to Settings → Verify the TF card status to ensure it is functioning properly.

#### **2. Confirm Playback Source:**

Ensure you selected "Local" (TF Card) playback, not "Cloud Storage" (cloud playback requires a paid subscription).

#### **3. TF Card Installation or Damage:**

Reinsert the TF card or try a different card to rule out installation errors or hardware damage.

#### **4. Reformat TF Card:**

Use a computer to format the TF card to "FAT32" format, then reinstall it.

**Note:** Always power off the device before inserting or removing the TF card.

**Q: Why is the device unable to function after connection?**

A: Troubleshooting steps:

**1. Check Power Supply:**

- Ensure the device is properly powered. Insufficient power may cause disconnection.
- Indicator: After powering on, the white light stays steady briefly, followed by a 10-second self-test.

**2. Verify Wi-Fi Password:**

- Incorrect Wi-Fi passwords will prevent the camera from connecting to the network.
- Re-enter the password carefully, noting capitalization and special characters.

If issues persist, try restarting the device or resetting it to factory settings.

**Q: What should I do if the device goes offline?**

A: Try the following solutions:

**1. Check Wi-Fi Signal:**

- The camera requires a stable Wi-Fi connection. Weak signals may cause disconnection.
- Move the camera closer to the router (recommended distance: less than 5 meters), or use a Wi-Fi extender to improve signal strength.

**2. Restart the Device:**

- If the device frequently goes offline, restart it to resolve temporary issues.

**3. Verify Power Supply:**

- Ensure the device is receiving stable power. Unstable power supply may cause unexpected offline behavior.

If the problem persists, check for router firmware updates or contact technical support.

## Warranty Activation

We offer you 12 months free warranty. You can activate your warranty by choosing one of the following methods !

### Method 1:

(1) Scan the QR code below to submit a warranty activation application.



Online Customer Service

### Method 2:

1. Send us an email with the subject line "Warranty Activation".
2. Include your order number and order date in the email content.

 [support@jeneutech.com](mailto:support@jeneutech.com)

### Note:

1. Please make sure your order number and email are correct so that we can activate the warranty for you successfully.
2. We will notify you of the result of warranty activation within 12 hours.